

Asher Sng (LKKAuto)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Friday, 10 December 2021 11:39 AM
To: Asher Sng (LKKAuto)
Cc: Lauro Araos Songcuan JR; Andre Chow En De; SUR
Subject: LOD-TP - LKK Ref: CC4/AIG21011914/ea3, C&C Ref: SLW1792C, claim TP AGI SMH3166P, DOA: 21/11/2021
Attachments: [Untitled].pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir/Madam,

Attached our repair invoice, rental bill & agreement, and Authorisation to Act, for your perusal.

Do let us know if you need the original copies to be mail to you.

Our client's claim is as stated below:

COR	\$ 2,517.50
LOR	\$ 385.20 (\$128.40/day x 3 days)

Total	\$ 2,902.70

Kindly offer for settlement.

Appreciate.

Best Regards,

Loi Ai Ting



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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Exceptional Journeys

To:

Cycle & Carriage Kia Pte Ltd
209 Pandan Gardens,
Singapore 609339
Attention: [Motor Claims Department]

Date: 22/11/2021

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SLW1792C (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 21/11/2021 (*date and time of accident*) on/along GREAT WORLD CITY KIM SENG RD (*location*) between the Vehicle and SMH3166P (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Chou Kin Sang", written over a horizontal line.

Name: Chou Kin Sang (zhao Qingsheng)

NRIC / Passport No. / Company Registration No.: 178C

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **CYCLE & CARRIAGE KIA PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,517.50** (Repair Cost), **S\$321.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SLW 1792C** that was damaged pursuant to the accident which occurred on **21/10/2021** (date) along **GREAT WORLD CITY KIM SENG RD** (location) involving vehicle no/s **SMH 3166P**. This is pursuant to the inspection conducted on **29/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHOU KIN SANG (ZHAO QINGSHENG)** ("the third party claimant") of vehicle no. **SLW 1792C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLW 1792C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14th (day) of February (month) 2022 (year)



Cty

Signed by appointed surveyor



Signed by "the workshop" (with chop)

**SIGNED WITHOUT PREJUDICE FOR
ANY PERSONAL INJURY CLAIM**



CYCLE & CARRIAGE

CYCLE & CARRIAGE KIA PTE LTD
PANDAN GARDENS CUSTOMER SERVICE CENTRE
 209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240



Movement that inspires

TAX INVOICE

Co Reg No : 199405410K


GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info														
AIG Asia Pacific Insurance Pte. Ltd. MOTOR CLAIM DEPARTMENT 78 SHENTON WAY #09-16 AIG BUILDING SINGAPORE 079120 Contact No 64191000 29/11/2021	<table> <tr> <td>Cust No/Name</td><td>/Chou Kin Sang (ZHAO QINGSHENG)</td></tr> <tr> <td>Reg No/Reg Date</td><td>SLW1792C / 31/01/2018</td></tr> <tr> <td>Date In/Mileage</td><td>29/11/2021/ 63701</td></tr> <tr> <td>Chassis/Package</td><td>KNAFX411MJ5761496</td></tr> <tr> <td>Engine No</td><td>G4FGHH691458</td></tr> <tr> <td>Make/Model</td><td>KIA/CERATO K3 1.6 A EX CAP</td></tr> <tr> <td>Colour/Trim</td><td>B4U GRAVITY BLUE / WK SATURN BLACK</td></tr> </table>	Cust No/Name	/Chou Kin Sang (ZHAO QINGSHENG)	Reg No/Reg Date	SLW1792C / 31/01/2018	Date In/Mileage	29/11/2021/ 63701	Chassis/Package	KNAFX411MJ5761496	Engine No	G4FGHH691458	Make/Model	KIA/CERATO K3 1.6 A EX CAP	Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK
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Make/Model	KIA/CERATO K3 1.6 A EX CAP														
Colour/Trim	B4U GRAVITY BLUE / WK SATURN BLACK														

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
LAX00000	Credit	10/12/2021/ 11:08	TLC	260 / AiTing	42801	81479704		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								400.00
REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								
E PNT98000								350.00
RESPRAY ON REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME								
E PNT88000								60.00
REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR								
A 90000001								30.00
CHECK WIRING & ELECTRICAL SYSTEM								
A 10028901								120.00
CONDUCT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST AND CLEAR TROUBLE CODE								
M SUNDRY								20.00
SUNDRIES								
S SPECIALISTJOB								220.00
SUPPLY ONE SET OF REVERSE SENSOR								
X	COVER-RR BUMPER				1.00	688.00	20.00	550.40
X	COVER-RR BUMPER,CTR				1.00	315.00	20.00	252.00
X	BEAM-RR BUMPER				1.00	318.00	20.00	254.40
X	STAY-RR BUMPER LH				1.00	120.00	20.00	96.00
Z TEXT								
TP CLAIM AIG SMH3166P								
DOA : 21.11.21								
SURVEYOR STEVE LKK 29.11.21								
REPAIR 03 DAYS								
Guarantee Your Warranty, Maintain with Cycle & Carriage!								

Parts	1,152.80		Nett	2,352.80
Labour	960.00	7% GST on	2352.80	164.70
Standard Menu	0.00			
Specialist Job	220.00		Total Payable	2,517.50
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	2,517.50
Total(w/o GST)	2,352.80			

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Tax Invoice							
 www.chans.com.sg CHAN'S & SONS ENTERPRISE Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg			Tax Invoice No: INV1103002021-12		Dated: December 2, 2021		
			Rental Agreement No: RA 011146 2021-11		Terms of Payment: Due upon receipt		
			Customer Reference: SLW1792C				
			Notes: SLW1792C (CYCLE & CARRIAGE KIA PTE. LTD.)				
Customer Details CYCLE & CARRIAGE KIA PTE. LTD.			Executive Name: C&C COCO				
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SLG3406P	MODEL : KIA FORTE K3 1.6 (A) - CHOU KIN SANG	2021-11-29	2021-12-02	3 DAYS	120.00	360.00
							360.00
						GST 7% (7%)	25.20
Amount in words : Three Hundred Eighty Five and Twenty cents Singapore Dollar (SGD)					Total (SGD)		385.20
Declaration: Please make your cheques payable to : CHAN'S & SONS ENTERPRISE			For CHAN'S & SONS ENTERPRISE This is a Computer generated document. No signature is required.				
Income Terms Terms							

RENTAL AGREEMENT

Hirer's Name Chou Kin Sang	Date of Birth 18/3/71	Passport/ Nric No. [REDACTED] 178C	Nationality
Address Blk 43 Jalan Tiga #12-20	Occupation	Driving Licence No. As Above	Date of Expiry Life
Postal Code 390043	Contact No.	Mobile Phone No. 84841728	
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
Postal Code	Contact No.	Mobile Phone No.	

CHECK OUT	Date 29.11.2021	Time 10.08am	Mileage 10 KM	Remarks E 1/2 3/4 F
CHECK IN	Date 30.11.21	Time 1.26pm	Mileage 10 KM	Remarks AIG

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	3	0	120 + GST 360
DISCOUNT			
GST @ 7%			25.20
TOTAL			385.20
EXTENSION			3 NY 1102002021-12
Cycle/Coco			
SLW1792C			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.			DATE

We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
We declare that all information given on this form is true and accurate.

[Signature]
Hirer's Signature

Joint Hirer's/ Guarantor's Signature

[Signature]
for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **SLG3406P**

MODEL

FROM

RETURN

*Return Date. For actual return use CHECK IN

OPERATING HOURS- MONDAY TO FRIDAY 8.30AM TO 5.00PM - SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 24 November 2021 6:51 PM
To: theananette@yahoo.com
Subject: ACCIDENT INVOLVING SMH 3166P AND SLW 1792C ON 21/11/2021

Our Ref: CC4/AIG21011914/ea3

24 NOV 2021

LIM PEI WEN, CHARISSA

Dear Sir/Madam,

ACCIDENT INVOLVING SMH 3166P AND SLW 1792C ON 21/11/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Received Message

This mail is associated with :

***SLW1792C (5810762728SG)**
[SMH3166P]

TP

Chou Kin Sang(Zhao Qingsheng)

Nov 21 2021 12:00PM

[LIM PEI WEN, CHARISSA]

Cycle & Carriage KIA Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **10/02/2022 09:11 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$2838.50) - SLW1792C - Claim Handler: MdNoor, Norsiah**

Approved:2838.50.