

Mei Kwan (LKKAuto)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Wednesday, November 24, 2021 9:43 AM
To: Mei Kwan (LKKAuto); Tan, Wilson-KL
Cc: Asher Sng (LKKAuto); Admin A; Cheok, Lee Wai
Subject: RE: our veh SLW1792C, your veh SMH3166P on 21/11/2021 *** LKK REF: CC4/AIG21011914/ea3

Categories: HMK

Hi Mei Kwan,

Thanks for the referral.

Hi Wilson,

5810762728SG-004 has been assigned to you based on the listing. Please note that feature is not opened yet as the injured party is not indicated in the GIA reports. For your review/engagement then to follow up with the creation of feature(s) as you deem fit, thanks!

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

Annual leave notification –

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, November 23, 2021 5:05 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: our veh SLW1792C, your veh SMH3166P on 21/11/2021 *** LKK REF: CC4/AIG21011914/ea3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – [Asher](#).

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 23 November, 2021 4:09 PM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt our veh SLW1792C, your veh SMH3166P on 21/11/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Tuesday, 23 November, 2021 4:00 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt our veh SLW1792C, your veh SMH3166P on 21/11/2021

Hi LKK,

Kindly assist to handle.

Thanks.

Best Regards,

Lee Ying, Chin

Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Tuesday, November 23, 2021 3:42 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] our veh SLW1792C, your veh SMH3166P on 21/11/2021

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Dear officer in charge ,

Please advise us the liability for this case , thank you

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre

209 Pandan Gardens
Singapore 609339



Exceptional Journeys

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From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Tuesday, 23 November 2021 4:00 pm
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Subject: scan to email

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