

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Tuesday, 23 November, 2021 3:17 PM  
**To:** Jerome Soh; assignments@lkkauto.com  
**Cc:** 'Jacqueline Tan'  
**Subject:** RE: SNM21D206677/C02/SJY5789A/TAYHP / RE: Pre-Repair Survey on ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with HONG AUTO to conduct survey.

Aside to Vision Law;

Please forward us a copy of your client's GIA REPORT.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jerome Soh <jeromesoh@visionlawllc.com>  
**Sent:** Tuesday, November 23, 2021 11:48 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** 'Jacqueline Tan' <jactan@visionlawllc.com>  
**Subject:** RE: SNM21D206677/C02/SJY5789A/TAYHP / RE: Pre-Repair Survey on ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS

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**Our Ref:** H73.116461.21 (sj)  
**Your Ref:** SNM21D206677/C02/SJY5789A/TAYHP

23 November 2021

**CHINA TAIPING INSURANCE (S'PORE) PTE LTD**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We refer to your email 23 November 2021 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Mr. Adrian Ling (LKK Auto Consultant Pte Ltd) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue:

Hong Auto Services  
2 Kaki Bukit Avenue 2

28

#01-

Contact Person:

Singapore 417921  
Ah Hong (6747-6436)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjalli M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

**FOR SURVEYOR**

Please initial here after completion of pre-repair inspection.  
Thank you.

1<sup>st</sup> Survey on \_\_\_\_\_  
Appointed surveyor \_\_\_\_\_ :  
(Name & Signature)

2<sup>nd</sup> Survey on \_\_\_\_\_  
Appointed surveyor \_\_\_\_\_  
(Name & Signature)

3<sup>rd</sup> Survey on \_\_\_\_\_  
Appointed Surveyor \_\_\_\_\_  
(Name & signature)

**From:** Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

**Sent:** Tuesday, 23 November, 2021 11:09 AM

**To:** Jerome Soh

**Cc:** 'Jacqueline Tan'

**Subject:** RE: SNM21D206677/C02/SJY5789A/TAYHP / RE: Pre-Repair Survey on ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS

Dear Sirs / Madam,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, November 23, 2021 9:37 AM

**To:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206677/C02/SJY5789A/TAYHP / RE: Pre-Repair Survey on ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS

Without Prejudice

Save as to costs

Dear Irene,

Please conduct PRS for SMM2061M.

Note: officer in charge Irene Tay 63896192.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>

**Sent:** Monday, 22 November 2021 3:00 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>

**Subject:** Pre-Repair Survey on ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Our Ref:** H73.SMM2061M.21 (sj)

**Your Ref:** **SJY 5789 A**

22 November 2021

**CHINA TAIPING INSURANCE (S'PORE) PTE LTD**

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING SMM 2061 M & SJY 5789 A ON 18 NOVEMBER 2021 2021 ALONG SIMON LANE BLISS @ KOVAN AT ABOUT 1735 HOURS**

**(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Lin Jian to notify you of a road traffic accident on **18 NOVEMBER 2021** at about **1735 HOURS** at/along **SIMON LANE BLISS @ KOVAN** involving our client's vehicle registration number **SMM 2061 M** and vehicle registration number **SJY 5789 A** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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