

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 23 November, 2021 2:42 PM
To: Wah Hong; Chee So Chow; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: PRS Re: Fwd: O/R: SNM21D206610/C02/GBH1187Y/CHEESC / FW: Liability Check - Accident involving vehicle no. SMH2121A and GBH1187Y on 15/11/2021
Attachments: SW0C21BG0004_16-11-2021_155107.pdf; 2121 VIDEO.mp4; VIDEO.mp4

Without Prejudice

Hi Melvin

Thanks for your reply.

Hi LKk

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>
Sent: Tuesday, November 23, 2021 12:25 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRS Re: Fwd: O/R: SNM21D206610/C02/GBH1187Y/CHEESC / FW: Liability Check - Accident involving vehicle no. SMH2121A and GBH1187Y on 15/11/2021

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Hi Pauline,

We would like to appoint LKK to survey this vehicle. Good day.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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On 23-Nov-21 11:21 AM, Pauline Tham wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)

Sent: Tuesday, November 23, 2021 10:09 AM

To: Pauline Tham [<pauline.tham@sg.cntaiping.com>](mailto:pauline.tham@sg.cntaiping.com)

Subject: FW: PRS Re: Fwd: O/R: SNM21D206610/C02/GBH1187Y/CHEESC / FW: Liability Check - Accident involving vehicle no. SMH2121A and GBH1187Y on 15/11/2021

Pauline,

Can assist?

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Thank you

Chong Boon Sen

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>

Sent: Tuesday, 23 November 2021 9:21 am

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRS Re: Fwd: O/R: SNM21D206610/C02/GBH1187Y/CHEESC / FW: Liability Check - Accident involving vehicle no. SMH2121A and GBH1187Y on 15/11/2021

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Hi Team,

Good day,

We still haven't receive any email to choose the Single Joint Expert to conduct survey of the claimant's vehicle. Kindly let us know as soon as possible to schedule a PRS. Thank you

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
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On 22-Nov-21 3:48 PM, Chee So Chow wrote:

Hi Jimmy

On a without prejudice basis, we can go for direct settlement based on surveyor's recommendation for repair cost and duration of repair.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Monday, November 22, 2021 11:15 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: Re: Fwd: O/R: SNM21D206610/C02/GBH1187Y/CHEESC / FW: Liability Check - Accident involving vehicle no. SMH2121A and GBH1187Y on 15/11/2021

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Hi Ms Chee,

Nice speaking with you over the phone last week. Understand that your team is in the midst of mandate for this case of Hit and run by your Insured GBH1187Y on our client Vehicle SMH2121A.

May I know the outcome on the liability.

Thank you

Jimmy

On 20/11/2021 10:47 am, Wah Hong Motors & Credit Pte Ltd wrote:

Hi So Chow,

Please refer to the new evidence attach to prove that your insured had collided into our client's vehicle.

Kindly update us the liability on this case asap.

----- Forwarded Message -----

Subject:Re: O/R: SNM21D206610/C02/GBH1187Y/CHEESC / FW: Liability Check - Accident involving SMH2121A and GBH1187Y on 15/11/2021
Date:Fri, 19 Nov 2021 11:11:09 +0800

From:Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Organization:Wah Hong Motors & Credit Pte Ltd
To:Chee So Chow <sochow.chee@sg.cntaiping.com>

Hi So Chow,

I could like to follow up with you on this case of hit and run accident by your Insured GBH1187Y.

May I know the liability on this case?

We have videos evidence to justify the impact cause by your Insured GBH1187Y while driving pass our client Vehicle SMH2121A. There was an very clear sound of collision and this impact has badly damaged our client Vehicle.

Secondly our client vehicle car cam was shaking vigorously for about 3 seconds based on the video recorded.

Additionally a house camera evidence also able to justify that your Insured GBH1187Y drive passed our client Vehicle SMH2121A with a very clear sound of collision impact.

Hope to hear from you soon.

Thank you

Jimmy

Hi So Chow,

May I know the liability of this hit and run accident by your Insured GBH1187Y. As we were informed that your Insured have file the accident report.

We have attached the GIA report, footage of Videos and photos for your kind perusal.

Thank you

Jimmy

On 17/11/2021 10:02 am, Claims Dept of CTI wrote:

Without Prejudice

Dear So Chow,

Please conduct PRS for SMH2121A.
(OUR INSURED HAS YET TO FILED
SAS REPORT)

Note: officer in charge Chee So
Chow 63896176.

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email [claimsdept@sg.cntaiping](mailto:claimsdept@sg.cntaiping.com)
[g.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175.
Any inconvenience caused is
much regretted.

Thank you

Chong Boon Sen

Claims Department

**China Taiping Insurance
(Singapore) Pte. Ltd.**

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Tuesday, 16 November 2021 4:10 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability Check – Accident involving vehicle no. SMH2121A and GBH1187Y on 15/11/2021

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Hi Chester,

We refer to the above subject and we acting for the owner of SMH2121A against your insured vehicle GBH1187Y.

Kindly update us that have your insured file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report and Video Footage for your perusal.

--

Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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38 TOH GUAN ROAD EAST
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Mail : motor@wahhong.sg

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Thank You and Best Regards,

Jimmy Thong
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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--

Thank You and Best Regards,

Jimmy Thong
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Thank You and Best Regards,

Jimmy Thong
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ROC:199806235M

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