

Veron Chen (LKKAUTO)

From: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>
Sent: Monday, 13 December 2021 3:01 PM
To: Zheng Hanyang
Cc: Steven Chong Chee Kong; Jason Aloysius Anthony; Muhammad Hamdan Bin Misran; Paul Ong Qing Yong; SUR
Subject: RE: Survey FBS3609B accident involving SJM8837M ERGO ref: CDMPG21002179-001
Attachments: invoice FBS3609B.pdf; LOD FBS3609B.pdf

Dear Han Yang,

Kindly find in attach LOD, ATA and Final Invoice.

Let us know if anything else is needed

Sincerely

Tony Devaux
Workshop Executive



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
F (65) 6474 0853 D (65) 6430 4934
www.wearnesauto.com tony.devaux@wearnes.com

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From: Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Sent: Tuesday, 23 November 2021 3:20 PM
To: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>
Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Muhammad Hamdan Bin Misran <hamdan.misran@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey FBS3609B accident involving SJM8837M ERGO ref: CDMPG21002179-001

- Without Prejudice -

Dear Tony

Liability is in your client's favour.
We propose direct settlement. Thank you

Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque/upon receipt of our payment, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

Data Classification: Confidential, C3

Warmest Regards,
Zheng HanYang
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9176
hanyang.zheng@ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Tuesday, 23 November 2021 3:19 pm
To: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>
Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Muhammad Hamdan Bin Misran <hamdan.misran@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: RE: Survey FBS3609B accident involving SJM8837M ERGO ref: CDMPG21002179-001

Dear LKK

Please conduct this survey request.
(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.
Thank you.

Data Classification: Confidential, C3

Warmest Regards,
Zheng HanYang
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9176
hanyang.zheng@ergo.com.sg



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From: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>

Sent: Monday, 22 November 2021 5:10 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Muhammad Hamdan Bin Misran <hamdan.misran@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>

Subject: RE: Survey FBS3609B accident involving SJM8837M

Dear Zheng HanYang,

Kindly find in attach a copy of our client's report.

We would like to work with LKK as a surveyor.

Let us know if anything else is needed

Sincerely

Tony Devaux
Workshop Executive



Wearnes Automotive Pte Ltd
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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 22 November 2021 4:29 PM

To: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Muhammad Hamdan Bin Misran <hamdan.misran@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>

Subject: RE: Survey FBS3609B accident involving SJM8837M

Dear Sir/Mdm

Your client's report is very blur – appreciate if you may send a clearer copy.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
FTA	Gary Soon

IAS	Edward
LKK	Byran

Data Classification: Confidential, C3

Warmest Regards,
Zheng HanYang
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9176
hanyang.zheng@ergo.com.sg



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From: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>
Sent: Monday, 22 November 2021 11:38 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Steven Chong Chee Kong <steven.chong@wearnes.com>; Jason Aloysius Anthony <jason.anthony@wearnes.com>; Muhammad Hamdan Bin Misran <hamdan.misran@wearnes.com>; Paul Ong Qing Yong <paul.ong@wearnes.com>
Subject: Survey FBS3609B accident involving SJM8837M

Dear ERGO Insurance,

Kindly find in attach GIA and Estimate regarding vehicle FBS3609B third party claim

Kindly advise if we can do a direct settlement for this, thanks.

Vehicle is at our premises, 45 Leng Kee road ready for survey.

Sincerely

Tony Devaux
Workshop Executive



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www.wearnesauto.com tony.devaux@wearnes.com

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