



566 Woodlands Rd ( Mandai Estate ) Singapore 728697  
UEN no: 53360061L  
HP: (+65) 9850-9666 Email: Connect3winnie@gmail.com

Your Ref : Pls advise

07 December 2021

|   |
|---|
| <b>AIG Asia Pacific Insurance Pte Ltd</b> |
| <b>CHARTIS Building</b>                   |
| <b>78 Shenton Way</b>                     |
| <b>#07-16</b>                             |
| <b>Singapore 079120</b>                   |

Dear Sir,

**TO PROPOSE A CLAIM OF AN ACCIDENT INVOLVING CB6349J & SJY195X  
ON 22/11/2021.**

We refer to the above, we are authorized by owner KAL T & T Services vehicle no CB6349J to negotiate and settle the claim on his behalf.

We hereby quantify our claim as follows:-

|                                 |            |                 |
|---------------------------------|------------|-----------------|
| 1) Repair Cost inc 7% gst       | S\$        | 2,782.00        |
| 2) Loss of Use @\$100 X 04 days | S\$        | 400.00          |
| 3) Gears                        | S\$        | 2.00            |
| <b>Total</b>                    | <b>S\$</b> | <b>3,184.00</b> |


We enclosed a copy of each of the following for your consideration:

- 1) Repair Bill inv 1244
- 2) Motor Accident report of vehicle no CB6349J
- 3) Letter Authorization (original available upon request)
- 4) Insurance Certificate
- 5) Vehicle registration card
- 6) Pre repair inspection ( done by Steve LKK on 24/11/2021)

Kindly acknowledge receipt of the above said documents and hope to receive your favourable reply ASAP.

Thank you.

Yours sincerely

  
Winnie Chai

HP: 9850-9666



**LETTER OF AUTHORITY & INDEMNITY**

To **Connect3**

566 Woodlands Road ( Mandai Estate ) Singapore 728697

ACCIDENT INVOLVING VEHICLE NO. CB6349J AND SJY195X  
AT Newton Circus ON 22.11.2021

1. I/ We, the owner of vehicle no. CB6349J hereby instruct and authorize you to commence repairs to the said vehicle and to make 3<sup>rd</sup> party claim on my behalf for my loss and damage.
2. You are further authorized to appoint solicitors on my/ our behalf and give the solicitors full instructions as if the appointment is made and instructions are given by me/ us with respect to the conduct of my/ our claim against the third party driver and or his insurers including if necessary, to commence legal proceedings in Court in my/ our name against the 3<sup>rd</sup> party.
3. You have my/ our full authority to instruct my/ our solicitor to negotiate a settlement with the third party and/ or his insurers on such terms as you deem fit.
4. Upon resolving my/ our claim, you are authorized to agree with my/ our solicitors on the amount of their professional costs and disbursements for acting for me/ us and to receive payment of the balance of the settlement sum on my/ our behalf directly into your account.
5. In the event that I/ we am/ are required to attend at my/ our solicitors' office or to attend Court connection with my/ our claim, I/ we shall render full co-operation.
6. In the event that my/ our claim against the 3<sup>rd</sup> party and/ or his insurers is not successful or cannot be proceeded with, I/ we authorize you to make a claim against my/ our own insurers for the cost of repairs and any losses recoverable under my/ our policy of insurance. In this respect, I/ we understand and accept that personally liable to bear all Legal Costs incurred by you in claiming back for the repair costs by your solicitors.
7. I/ We hereby irrevocably direct all insurer to make all settlement sums payable to "Connect3" or my/ our solicitors, and not to me. Such payment shall be full and valid discharge by me/ us.
8. If the settlement sum is paid to me/ us directly by cheque from the insurer in their disobedience and/ or negligence of my above direction, I/ We shall forthwith exchange with you or pay you for the said cheque by my/ our cheque/ cash of the same amount or return you any payment in any manner as directed by you.
9. If for whatever reason, my/ our insurers reject my/our claim for indemnity for the cost of repairs and/ or any other losses recoverable under the policy of insurance or make an offer to pay less than the amount claimed by you or my insurance policy does not cover such claim, I/ we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonable incurred on my/ our behalf or to pay you the difference in amount, as the case may be.

Date this 23 of 11 2021

Name : KWEK HAN TONG  
NRIC No. : S7825853B  
(Company stamp, if applicable)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, CONNECT 3 ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,782.00 (Repair Cost), S\$400.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. CB 6349J that was damaged pursuant to the accident which occurred on 22/11/2021 (date) along NEWTON CIRCUS (location) involving vehicle no/s SJY 195X.

This is pursuant to the inspection conducted on 24/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KAL T&T SERVICES (the third party claimant") of vehicle no. CB 6349J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to CB 6349J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 01 (month) 2022 (year)

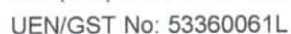


Cry

Signed by appointed surveyor



Signed by "the workshop" (with chop)



Authorised Signature


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SJY195X

Date of Accident

22/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **27/06/2021 - 26/06/2022**

Requested By ..... **Winnie Chai (Connect3)**

Requested Date ..... **22/11/2021 17:12**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 8 December 2021 6:34 pm  
**To:** chorpan5@gmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21011894/Ega3 \*\*\* ACCIDENT INVOLVING SJY 195X & CB 6349J ON 22/11/2021 \*\*\*  
**Attachments:** TP VIDEO.mp4  
**Importance:** High

Our Ref: CC4/AIG21011894/Ega3

08 DECEMBER 2021

### **ELISABETH CHOR CHU KIANG**

Dear Sir/Madam,

#### **ACCIDENT INVOLVING SJY 195X & CB 6349J ON 22/11/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **CB 6349J**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*CB6349J (8192063645SG)**  
**[SJY195X]**

TP

KAL T&T SERVICES

Nov 22 2021 3:00PM

[ELISABETH CHOR CHU KIANG]

Connect3

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **04/01/2022 13:18 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$3184.00) - CB6349J - Claim Handler: Syed-Yusoff, Saliha**

Approved:3184.00:please proceed with settlement @ \$3184 [COR-\$2,782 LOU-\$400 LTA-\$2] \*\* subject to final repair bill & ATA