

## Meng Yan (LKK Auto)

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 23 November, 2021 9:37 AM  
**To:** Claims claims; SUR; assignments  
**Cc:** motor@iaconsultingsg.com; sales@garage13.com.sg; business@garage13.com.sg; Claims Dept of CTI  
**Subject:** RE: SNM21D206736/C02/YP6116E/TANCHC / FW: NOA - SKF 2583J AND YP 6116E ALONG BLK 687A W'LANDS DR 75 CARPARK ON 20.11.21

### Without Prejudice

Dear Sirs

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection at M/s Garage 13 Pte Ltd, 8 Kaki Bukit Ave 4 #03-46 Premier @ Kaki Bukit Singapore 415875.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims claims <claims@garage13.com.sg>

**Sent:** Tuesday, 23 November 2021 9:34 AM

**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

**Cc:** motor@iaconsultingsg.com; sales@garage13.com.sg; business@garage13.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** Re: SNM21D206736/C02/YP6116E/TANCHC / FW: NOA - SKF 2583J AND YP 6116E ALONG BLK 687A W'LANDS DR 75 CARPARK ON 20.11.21

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated **23.11.2021**

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

On Tue, Nov 23, 2021 at 9:27 AM Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D206736/C02/YP6116E/TANCHC**

**Your reference: SKF 2583J**

Dear Sirs,

**ACCIDENT INVOLVING YP 6116E & SKF 2583J ON 20/11/2021**

We refer to your email of 22/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 23 November 2021 9:20 AM

**To:** [claims@garage13.com.sg](mailto:claims@garage13.com.sg); [motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com); [sales@garage13.com.sg](mailto:sales@garage13.com.sg); [business@garage13.com.sg](mailto:business@garage13.com.sg); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206736/C02/YP6116E/TANCHC / FW: NOA – SKF 2583J AND YP 6116E ALONG BLK 687A W' LANDS DR 75 CARPARK ON 20.11.21

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SKF2583J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims claims <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Monday, 22 November 2021 1:02 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Wilson Soh <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Business Business <[business@garage13.com.sg](mailto:business@garage13.com.sg)>

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**WITHOUT PREJUDICE**

Dear Sir / Madam,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Regards,

Nicole Chong

9091 0013