

Asher Sng (LKKAuto)

From: Su Li (LKK Auto)
Sent: Friday, 21 January 2022 9:29 AM
To: Janet Tan; Asher Sng (LKKAuto)
Cc: Admin A; Han Yeo
Subject: Fw: RE:ACCIDENT VEHICLE NO. SLF6451T AND SMY9439Z ON 18/11/2021 08:15 (SGT) UPPER CHANGI ROAD, EAST SLIP ROAD BEFORE EXIT TO PIE LKK REF : CC6/AIG21011882/Aea3
Attachments: Towing fee SLF6451T.jpg; SLF6451T rental invoice n agreement.pdf; 202201_0004_SLF6451T.LKK.pdf; SLF6451T_ITNET-00000-211118-002772.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear LKK Team,

RE:ACCIDENT VEHICLE NO. SLF6451T AND SMY9439Z ON 18/11/2021 08:15 (SGT) UPPER CHANGI ROAD, EAST SLIP ROAD BEFORE EXIT TO PIE

We act for **MS. LIYANA ATHIRAH BINTE ZAINAL ABIDIN** the owner of motor vehicle no **SLF6451T**.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **18/11/2021 08:15 (SGT) UPPER CHANGI ROAD, EAST SLIP ROAD BEFORE EXIT TO PIE** involving our client's vehicle registration number **SLF6451T** and vehicle registration number **SMY9439Z** driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and /or management of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follow:-

|
PARTICULARS

COST OF REPAIR & LABOUR

RENTAL FEE for 4 Days X @\$90 per day

Pre-Repair Inspection for 2 days x @\$90.00 per day

TOWING FEE

GIA / LTA SEARCH FEE

Singapore Dollars: Three Thousand Two Hundred Twenty-Seven and Cents Forty-

We enclosed the above said-documents for your consideration.

The demand herein is in respect of our client's claim for damages pertaining to his motor vehicle.

Please acknowledge it upon receipt and let us have your settlement ASAP.

Thank you!

Regards,
Janet Tan

YSK AUTO WORKSHOP

HP#9248 1057

LETTER OF AUTHORISATION

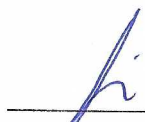
To: **YSK AUTO WORKSHOP**

Re: ACCIDENT ON 18/11/21 @ 0815 HRS INVOLVING SLF 6451T AND SM79439Z

ALONG UPPER CHANGI EAST ROAD
TO
SLIP ROAD BEFORE EXIT A PIE

1. I/WE the registered owner of vehicle SLF 6451T hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. **I/WE undertake to co-operate fully with YSK AUTO WORKSHOP and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part of in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP** deem fit for the purpose of thrid party/own insurance claim.
7. 1/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP**.

DATE THIS 18 DAY OF 11 2021


Signature of Owner

(Company's stamp – if any)


Signature of Witness

Name of Witness:

TAN SIEW LAN

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **YSK AUTO WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,600.00** (Repair Cost), **S\$360.00** (Loss of Use/Rental), **S\$87.45** (Disbursement) for vehicle no. **SLF 6451T** that was damaged pursuant to the accident which occurred on **18/11/2021** (date) along **UPPER CHANGI ROAD EAST SLIP ROAD BEFORE EXIT TO PIE** (location) involving vehicle no/s **SMY 9439Z**. This is pursuant to the inspection conducted on **19/11/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **LIYANA ATHIRAH BINTE ZAINAL ABIDIN** (“the third party claimant”) of vehicle no. **SLF 6451T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLF 6451T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of MARCH (month) 20²² (year)



LWP

Signed by appointed surveyor



A handwritten blue ink signature.

Signed by “the workshop” (with chop)



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #09-16

AIG BUILDING

SINGAPORE 079120

Tax Invoice : 202201-0004
Date : 10/01/2022
Vehicle : SLF6451T
Make Model : HYUNDAI ACCENT
Accident Date : 18/11/2021 08:15 (SGT)
Accident Location: UPPER CHANGI ROAD, EAST SLIP ROAD BEFORE EXIT TO PIE

PARTICULARS

COST OF REPAIR & LABOUR	\$2,600.00
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Singapore Dollars: Two Thousand And Six Hundred Only

Total S\$: 2,600.00

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YSK Auto Workshop

Invoice

SLF6451T
LIYANA ATHIRAH BINTE ZAINAL ABIDIN

Invoice No : WPLIN0005708
Invoice Date : 23/11/2021
Due Date : 23/11/2021
VHA No : 6363
Referral ID : Y011

Description :	Amount
Rental for 4 Day/s @ \$90 per Day \$	360.00

Vehicle No : SLJ5121G

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 18/11/2021 to 22/11/2021

Total Amount Payable : \$ 360.00

WIN WIN RENT-A-CAR PTE LTD8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807VHA No: **6363**Invoice No: **WPLIN 5708**

Hirer's Vehicle No: _____

UEN: 201505115E

VEHICLE RENTAL AGREEMENT**HIRER'S PARTICULARS**Name: (as in I/C) **LYANA ATHIRAH BINTE**
NRIC / FIN No: **22111193** **ZAINAL ABIDIN**
Address (Res): **BIK 231 PASIR RIS DRIVE 4**
#12-458 SINGAPORE 510231
Name & Address of Employer: _____Occupation: _____ Driving Exp: **9 YEARS**
Singapore Driving Licence No: _____
Issue Date: **22/5/2012** Date of Birth: **22/11/93**
Tel: (O) _____ (R) _____ HP: **96391676****ADDITIONAL DRIVER'S PARTICULARS**Name: (as in I/C) _____
NRIC / FIN No: _____
Address (Res): _____
Occupation: _____ Driving Exp: _____
Singapore Driving Licence No: _____
Issue Date: _____ Date of Birth: _____
Tel: (O) _____ (R) _____ H/P: _____**VEHICLE CHECK LIST**

INDICATE: D - DENTS A - ACCIDENTS S - SCRATCHES

RIGHT FRONT TOP LEFT

REAR

5

5

MISSING / FAULTY ACCESSORIES / PARTS

REMARKS: _____

Vehicle No: **SLJ 51219** Replace Veh No: **SLF 6451 T.**Mileage Out: **227791** Mileage Out: _____Make & Model: **TOYOTA ALTIS** Auto / ManualOut : Date **18/11/21** Time: **15:50**

HIRE / PERIOD EXPIRY Time: _____

NON-WAIVER EXCESS=\$ **2000/-****CHARGES**Daily **4** @\$ **90** per day **\$360 -**

Weekly @\$ per week

Monthly @\$ per month

Hours @\$ per hour

Extension @\$

Delivery/Collection Service

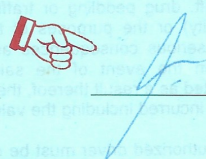
SUB-TOTAL \$**PETROL LEVEL**

Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Fuel

Traffic / Parking Fines

TOTAL CHARGES \$Hirer's Signature 


Additional Driver's Signature _____

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
22/11/21	1310	227827			

Accident Claim

Cash Sale / Work Order

No. 25107

快捷拖车服务 SPEED TOWING SERVICE

Blk 151 Petir Road #10-180 Singapore 670151

Reg No. 5316819X

HP: 82926896

(24 Hours Towing Services)

Cash

Date: 18/11/21

Messrs: _____

Vehicle No: SLF 6451 T

Model: Accent

From: Bedok Reservoir Rd To: Hanip

Time (day/night): _____

Others: Acc

Cash \$: 80

注意：本公司对所拖之车辆，在进行中如有任何损失或破坏，一概由车主自行负责。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

经手人 *W*

收货人
Received by: _____

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

SLF6451T

Print Date/Time : 18 Nov 2021 / 16:08:07

Receipt Date/Time : 18 Nov 2021 / 16:08:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211118-002772

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMY9439Z As at 18 Nov 2021/13:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMY9439Z Enquiry Fee 20211118160703818611	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542550XXXXXX5261	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 24 January 2022 12:05 AM
To: 'WILLIAMTHYE1952@GMAIL.COM'; 'JULIEJO1977@YAHOO.COM'
Subject: ACCIDENT INVOLVING SMY 9439Z AND SLF 6451T ON 18/11/2021

Our Ref: CC6/AIG21011882/Aea3

24 JAN 2022

THYE POH CHIN WILLIAM @JOHAN BIN ABDULLAH / JULIANA THYE BINTE JOHAN

Dear Sir/Madam,

ACCIDENT INVOLVING SMY 9439Z AND SLF 6451T ON 18/11/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Received Message

This mail is associated with :

***SLF6451T (6005924965SG)**
[SMY9439Z]

TP

LIYANA ATHIRAH BINTE ZAINAL ABIDIN

Nov 18 2021 8:00AM

[THYE POH CHIN WILLIAM @JOHAN BIN ABDULLAH]

Ysk Auto Workshop

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **18/03/2022 10:11 AM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$\$3047.45) - SLF6451T - Claim Handler: Yong, Joanne**

Approved:3047.45.