

**Xin Hua Workshop Pte Ltd**  
**Letter of Demand**

Our Ref: SFR 318 T

28-Mar-2022

**China Taiping Insurance(S) Pte Ltd**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909

Dear Sir/Mdm:

**ACCIDENT INVOLVING SFR318T AND YQ1322D ON 18-NOV-2021 AT ALONG NEAR 104  
JALAN BUKIT MERAH, SINGAPORE 160104.**

**We are acting on behalf of the owner/driver to recover his vehicle damages and losses  
sustainer in the above accident from the third party driver/ or insurers.**

<u>Description</u>					Amount
Repair Costs					\$ 6,420.00
Loss of Rental	\$160.00	X	10	days	\$ 1,600.00
Loss Of Use	\$0.00	X	0	days	\$ -
Search Fees (LTA)					\$ 7.45
Surveyor fees					\$ -
Others Claim					\$ 100.00
Amount					\$ 8,127.45

Please look into our client claims and let us hear from you shortly.

Thank you

  
Kerry Tan

Xin Hua Workshop Pte Ltd  
Tel : 8399 6267  
email : xinhuaworkshop@gmail.com

XIN HUA WORKSHOP PTE LTD  
REG: 201838521G  
23 KAKI BUKIT AVE 4,  
#04-01 (SOUTH WING),  
SINGAPORE 415933.  
TEL: 6844 1985  
FAX: 6844 5185



Motor Claim Department:

Dear Sir / Madam,

On 18/11/2021 (date) there was an accident along Near 104 Jalan Bukit Merah,  
Blok 104, S(160104) involving vehicle SFR 318T with vehicle YQ 1322 D.

I/We, Kan Zhi En Johnston, are the registered owner of the motor  
vehicle no, SFR 318T.

Please note that I/We hereby agree that all compensation monies due to me/us in the above said accident  
to XIN HUA WORKSHOP PTE LTD.

I/We, hereby authorized you to release all compensation monies pertaining to the above-mentioned accident  
to XIN HUA WORKSHOP PTE LTD and forward your settlement cheque to XIN HUA WORKSHOP PTE LTD who  
I/We had authorized to collect the said compensation/monies.

A handwritten signature in blue ink, appearing to read "Kan Zhi En Johnston".

Owner Signature / Company Stamp / Date

A handwritten signature in blue ink, appearing to be a stylized "Y" or "J" followed by a flourish.

Witness Signature / Name / Date

XIN HUA WORKSHOP PTE LTD  
REG: 201838521G  
23 KAKI BUKIT AVE 4,  
#04-01 (SOUTH WING),  
SINGAPORE 415933.  
TEL: 6844 1985  
FAX: 6844 5185



AUTHORISATION & INDEMNITY LETTER

I/We Kan Zhi En Johnston NRIC No./UEN No. S8732485J  
(the third party claimant), having address at 90A Telok Blangah St 31, #03-245  
S(101090) and the owner of SFR 318 T (vehicle) hereby to authorize XIN HUA  
WORKSHOP PTE LTD to repair the damage to my vehicle in a reasonable time that was pursuant to the  
accident which occurred 18/11/2021 (date) along Near 104 Jalan Bukit Merah, Blk 104  
S(160104) involving vehicle/s SFR 318 T and YQ 1322D.

I/We understand, acknowledge and agree that:

- I/We, the owner of vehicle no. SFR 318 T hereby instruct & authorise XIN HUA WORKSHOP PTE LTD to commence repairs to the said vehicle.
- I/We confirm that you are hereby authorized to handle the repair the vehicle and/or to negotiate and settle my claims, relating to the above mentioned accident, which I/We may have, against other third party/parties, or insurers, and/or to instruct lawyers on my/our behalf, to facilitate the third party claim for me/us.
- You have my/our authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit.
- You are hereby authorized to execute and/sign any document discharge voucher/ agreements regarding my/our claims/case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claims, correspondences in connection with this said claims.
- I/We confirm that an event of an unsuccessful claims, against the negligent party, and/or my own insurer for the damages caused to my vehicle, I agree to pay all repair costs and any incidental expenses incurred by you, or the lodge an own damage claim (only for Comprehensive Cover) to cover the expenses incurred.
- I/We also hereby instruct and authorized you deduct from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair cost, rental of substitute vehicles and any other incidentals related to the accident claims.

Kan Zhi En Johnston  
Owner Signature / Company Stamp / Date

[Signature]  
Witness Signature / Name / Date



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00100742100      Claim No : SNM21D206742/C02/YQ1322D/TOHHS  
Claimant : KAN ZHI EN JOHNSTON  
Amount : S\$7,327.45  
DOLLARS SEVEN THOUSAND THREE HUNDRED TWENTY SEVEN AND CENTS  
FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SFR 318T  
Insured Vehicle No. : YQ 1322D

Date of Loss : 18/11/2021  
Place of Accident : NEAR 104 JALAN BUKIT MERAH, SLIP ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : OCEAN PEARL SHIPPING & SERVICES PTE LTD  
Driver Name : RAJENDRAN RAJKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	6,420.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) <del>Survey Fees</del> /Towing Fee	S\$	100.00
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	S\$	7,327.45
		=====

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Claimant Name : KAN ZHI EN JOHNSTON

NRIC No : SXXXX485J

Signature : 

Date : 24/11/2022

"WITHOUT PREJUDICE FOR ANY OTHER CLAIMS"

## Tax Invoice

BILL TO  
China Taiping Insurance (S) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
079909

INVOICE	XHW-INV-220465
DATE	29/11/2022
TERMS	Due on receipt
DUE DATE	29/11/2022

DESCRIPTION	AMOUNT
SFR 318 T - Mercedes Benz C180 Date of Accident: 18/11/2021 Lump Sum Repair for Third Party Claim	6,000.00
-----	
All cheque payments should be crossed and made payable to "XIN HUA WORKSHOP PTE LTD" Please indicate the invoice no. on the reverse side	SUBTOTAL 6,000.00
	GST TOTAL 420.00
	TOTAL 6,420.00
-----	
	BALANCE DUE <b>S\$6,420.00</b>

Transfer the amount to the business account below.

## VEHICLE RENTAL AGREEMENT

<b>HIRER'S PARTICULAR</b>	
Name: (as in I/C) <u>Kan Zhi En Johnston</u>	
NRIC / Passport No.: <u>S87324853</u>	
Address (Res): <u>90A Telok Blangah St 31, #03-245</u>	
Name & Address of Employer: _____	
Occupation: _____	Driving Exp: _____
D/L No: _____	D/L Type: Local / International
Pass Date: _____	Date of Birth: _____
Tel / HP: _____	
<b>ADDITIONAL DRIVER'S PARTICULARS</b>	
Name: (as in I/C) _____	
NRIC / Passport No.: _____	
D/L No: _____	D/L Type: Local / International
Address (Res): _____	
Tel / HP: _____	

Refundable Deposit: \_\_\_\_\_  
 Cash/Nets/Cheque/Visa/MC Card No: \_\_\_\_\_  
 (A) – ACCIDENTS      (D) – DENTS      (S) – SCRATCHES

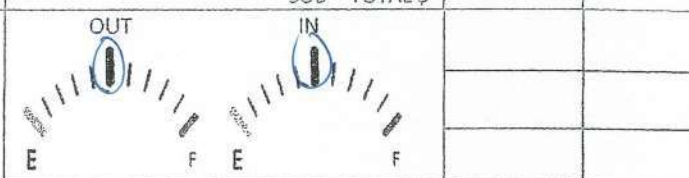


### ACCESSORIES CHECK

☐ Ashtray      ☐ Cig Lighter      ☐ S / Tyre  
☐ STD Tools      ☐ Jack      ☐ Hub Caps  
☐ Radio / Cass      ☐ CD / Cartridges      ☐ S / RIM

Veh No: <u>BMW 9094 J</u>	Replace Veh No: <u>SFR180T</u>
Mileage Out: _____	Mileage Out: _____
Make & Model <u>Merz</u>	Make & Model _____
Auto / Manual <u>UA 180</u>	Auto / Manual _____
OUT: Date <u>18/11/2021</u>	OUT: Date _____
OUT: TIME <u>7:41pm</u>	OUT: TIME _____

RENTAL CHARGES			
Daily	@ \$		
Weekly	@ \$		
Monthly	@ \$		
Hours	@ \$		
Others	@ \$		
CDW	@ \$		
PAI	@ \$		
Delivery Service			
SUB – TOTAL \$			



EXTENSION		
Collection Service		
Misc.		
ESTIMATED TOTAL RENTAL \$		

Hirer is responsible for the first \$ \_\_\_\_\_ excess for collision/damage to first party. (i.e.) Auto Stat Automotive Pte Ltd Vehicle (including windscreen) and also first \$ \_\_\_\_\_ excess for collision/damage to third party's vehicle for each and every accident/damage.

Hirer's Signature: \_\_\_\_\_  
 Addition Driver's Signature: \_\_\_\_\_

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

### \*IMPORTANT

1. ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
2. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY **AUTO STAR AUTOMOTIVE PTE LTD.**
3. IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
  - (i) shall report all accidents involving the said vehicle to the owner immediately;
  - (ii) shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCHEME' (the form will be made available when the accident is report to the owner);
  - (iii) shall report to the police within 24 hours from the occurrence, the following types of accidents:
    - (a) injury case
    - (b) non-injury case involving a Government vehicle, or damage to Government property.
    - (c) non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
    - (d) non-injury case involving a pedestrian or cyclist.

**RETURN OF VEHICLE.** The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>27/11/2021</u>	<u>8pm</u>					



**TERMS & CONDITIONS**

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

**Windscreen Excess:** S\$ 100.00  
**Own Damage Excess (Section 1):** S\$ 2,000.00  
**Third Party Excess (Section 2):** S\$ 2,000.00  
**Young and Inexperienced Driver:** Additional S\$ 3,000.00  
**(Below 26 yrs old and driving experience of 2 yrs and below)**

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately.
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on 18/11/2021 (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provide for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossession.

Dated:

Signature of the Hirer



Name:

Auto Star Automotive Pte Ltd (the Owner)



Name:

Designation:



Auto Star Automotive Pte Ltd  
23 Kaki Bukit Ave 4  
# 04-01  
Singapore 415933  
autostar.automotive@yahoo.com  
Company Registration No. 202029008Z



**ADDRESS**

Kan Zhi En Johnston  
90A Telok Blangah St 31,  
#03-245,  
Singapore 101090.

Invoice 1138

DATE 27/11/2021

**DESCRIPTION**

**AMOUNT**

SMW 9094 U -Mercedes CLA 180  
Rental Period: 18/11/2021 - 27/11/2021  
\$160 x 10 days  
(Replacement Vehicle: SFR 318 T)

1,600.00

Cheque should be crossed and made to Auto Star Automotive  
Pte Ltd or E-transfer A/C: 601-304835-001 OCBC Bank.

**TOTAL**

**S\$1,600.00**

Accepted By

Accepted Date

We appreciate your business and look forward to serve you again soon.



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Nov 2021 / 23:31:54

Receipt Date/Time : 18 Nov 2021 / 23:31:54

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-211118-004243

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YQ1322D				
As at 18 Nov 2021/12:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - YQ1322D Enquiry Fee 20211118233115474074	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	421808XXXXXX7506	eNETS Credit Card		7.45
<b>Total</b>				7.45
<b>Cash Change</b>				0.00
<b>Tendered Amount</b>				7.45
<b>Excess Refundable Amount</b>				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



24 Hours Towing Services

# Efficient Towing Services

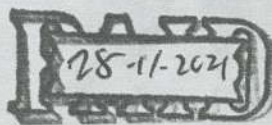
403 Sin Ming Avenue #13-307, Sin Ming Garden, Singapore 570403

Ah Di Mobile: 8588 8877

Email : efficienttowing.sg@gmail.com

Business Reg. No.: 53349344K

bizSAFE<sub>3</sub>



**CASH SALE / ~~JOB ORDER~~**

NO. 87505

Date :

28/11/21

Messrs:

车牌

Vehicle No.

时间 (日) 夜)

Time (day/night):

由

Location:

到

To:

银额

Cash \$

经手人

Authorised By:

车型

Model No:

联络号码

Contact No:

其他

Others:

Tow Truck

Driver Name:

☐ Jump Start/Changing of battery

☐ Tyre Replacement

☒ Accident Breakdown

☐ Multi/Basement

☐ With Load/Cargo Box

☐ King Dolly

☐ Transport Charge

☐ Low Body Kit

☐ Door Opening Service

☐ Crane Up/Winch Out

☐ Collect Doc/Key

☐ Repo

☐ Woodlands and Tuas Checkpoint

注意: 本公司对所拖之车辆, 在進行中如有任何损失或破坏, 一概由车主自行负责。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

E. & O. E.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 28 April 2022 1:24 pm  
**To:** OPSSPL@SINGNET.COM.SG  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING YQ 1322D & SFR 318T ON 18/11/2021  
\*\*\*

**Importance:** High

Our Ref: CC6/CTI21011881/Aga3

28 APRIL 2022

**OCEAN PEARL SHIPPING & SERVICES PTE LTD  
DRIVER: RAJENDRAN RAJKUMAR**

Dear Sir/Madam,

### **ACCIDENT INVOLVING YQ 1322D & SFR 318T ON 18/11/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108





*Save the Earth. Print only when necessary.*

## Cecilia Chong (LKK Auto)

---

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Sunday, 21 August 2022 12:05 pm  
**To:** Cecilia Chong (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM21D206742/C02/YQ1322D/TOHHS / Direct Settlement - Accident Involving YQ1322D AND SFR318T (TP : LKK REF - CC6/CTI21011881/Aga3) on 18/11/2021

**LKK REF:** CC6/CTI21011881/Ara3  
**CTI REF:** SNM21D206742/C02/YQ1322D/TOHHS

Dear Cecilia

We thank you for your email of 18 August 2022.

Please proceed to resolve the property damage claim up to \$7,327.45 (all in)

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 TaipingSG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, 18 August 2022 3:33 pm  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D206742/C02/YQ1322D/TOHHS / Direct Settlement - Accident Involving YQ1322D AND SFR318T (TP : LKK REF - CC6/CTI21011881/Aga3) on 18/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Alfred,

TP is claiming the towing fee of \$100.00. Therefore, mandate seek was 7327.45. Towing invoice was submitted too with the LOD in page 7.

Kindly review and let us have your mandate approval again.

Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Thursday, 18 August 2022 2:51 pm

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: SNM21D206742/C02/YQ1322D/TOHHS / Direct Settlement - Accident Involving YQ1322D AND SFR318T (TP : LKK REF - CC6/CTI21011881/Aga3) on 18/11/2021

**LKK REF: CC6/CTI21011881/Ara3**

**CTI REF: SNM21D206742/C02/YQ1322D/TOHHS**

Dear Cecilia

We thank you for your email of 17 August 2022.

Please proceed to resolve the property damage claim up to \$7,227.45 (all in)

**Best Regards**

**Alfred Toh**

**Assistant Manager**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**

**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Sent:** Wednesday, 17 August 2022 3:28 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>



**Subject:** RE: SNM21D206742/C02/YQ1322D/TOHHS / Direct Settlement - Accident Involving YQ1322D AND SFR318T (TP : LKK REF - CC6/CTI21011881/Aga3) on 18/11/2021

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Your ref : **SNM21D206742**

Our ref : CC6/CTI21011881/Aga3

Dear Sirs/Madam,

**ACCIDENT INVOLVING YQ 1322D (OI) & SFR 318T (TP) ON 18/11/2021**

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "XIN HUA WORKSHOP PTE LTD" at **\$7,327.45 (all-in).**  
**should be \$7,227.45**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$18,620.79	\$ 6,420.00
2. Loss of Rental (10days x \$160.00)	\$ 1,600.00	\$ 800.00 (8days x \$100.00)
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
4.Towing Fee	\$ 100.00	\$ 100.00
Total	\$20,328.24	<u><b>\$ 7,327.45 should be \$7,227.45</b></u>

**\*\*06 days recommendation for repair + 1 WEEKENDS + 1 PRS = 8 DAYS**

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/06/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Cecilia Chong (LKK Auto)

**Sent:** Monday, 15 August 2022 11:03 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM21D206742/C02/YQ1322D/TOHHS / Direct Settlement - Accident Involving YQ1322D AND SFR318T (TP : LKK REF - CC6/CTI21011881/Aga3) on 18/11/2021

Hi Alfred,

We are in the midst to seek quantum from your end.

Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

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