

Re: aigencrypt OD CLAIM : SLH3332M DOA : 19.11.2021

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 7/12/2021 10:42 AM

To: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>

Cc: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Dear Kevin,

As instructed by our client , please proceed to repair the **insured vehicle SLH3332M, (Excess \$0-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>**Sent:** Monday, November 22, 2021 5:25 PM**To:** AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>**Cc:** Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>**Subject:** [EXTERNAL] OD CLAIM : SLH3332M DOA : 19.11.2021

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report estimate.

Kindly arrange for survey for this vehicle on 25.11.2021

Customer will leave car in workshop.

Thank You & Best regards

Kevin Leong
Claim Division Operations
209 Pandan Gardens
Singapore 609339



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