

Hsiao Tong (LKKAUTO)

From: Sherini Pillai <sherini@iii.com.sg>
Sent: Wednesday, 1 December 2021 4:33 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [EXTERNAL] - MFL2021D0005137
Attachments: Payment Proof - GBJ2922A.jpeg; SIGNED MUTUAL SETTLEMENT FORM - GBJ2922A.pdf; LETTER OF CONFIRMATION.pdf

Hi Hsiao Tong,

Further to my email below, please find payment proof etc for your attention.

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: Sherini Pillai
Sent: Wednesday, 1 December 2021 3:48 pm
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Subject: RE: [EXTERNAL] - MFL2021D0005137

Hi Hsiao Tong,

Below is the reply from JPK on behalf of insured. Can you please inform workshop to withdraw their claim. Tks.

Dear Sherini

We have confirmed with the TP – Mr Lee. He confirmed no such instruction from him to the workshop.

Please advise which workshop has submitted the claim on behalf?

Best Regards,

Sherini Pillai

Motor & Work Injury Claims Department

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

DID: 6347 6128 Fax: 6224 4174

Company Registration No. 198703792K



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 1 December 2021 3:11 pm

To: Sherini Pillai <sherini@iii.com.sg>
Subject: [EXTERNAL] - MFL2021D0005137

Hi Sherini,

We refer to the above matter.

We were informed by third party repairer that their client is pursuing claim as mutual settlement was unsuccessful.

Kindly assist to confirm with insured in order for us to get back to third party. Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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