

## Veron Chen (LKKAUTO)

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**From:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Sent:** Thursday, 25 November 2021 2:54 PM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR  
**Cc:** Aini Binte  
**Subject:** D21003218MFCE NEW ASSIGNMENT (OD CLAIM)-FBS 4159B


Dear Veron,

Please authorize repair once everything is in order.

Please note OD excess is \$1500.00.

Thank you.

Eric Woo  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C | TEL: 6507 3848  
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, November 25, 2021 12:16 PM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Subject:** RE: NEW ASSIGNMENT (OD CLAIM)-FBS 4159B

Dear Aini,

Enclosed preliminary revised of vehicle FBS 4159B

Date of survey: 24/11/21

Number of days (estimated) : 4 days

**We have Not authorise repair.**

**Kindly let us have your approval please.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)  
Sent: Monday, 22 November 2021 5:05 PM  
To: 'Aini Binte' <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
Cc: 'Eric Woo' <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
Subject: RE: NEW ASSIGNMENT (OD CLAIM)

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 23-11-21.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.  
Any inconvenience caused is much regretted.

-----Original Message-----

From: Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
Sent: Monday, 22 November, 2021 4:40 PM  
To: 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
Cc: raymond@bhh.com.sg; Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>  
Subject: NEW ASSIGNMENT (OD CLAIM)

Insured Vehicle No : FBS4159B  
TP Vehicle No :  
Claim No : D21003218MFCE  
Workshop Name : BAN HOCK HIN CO PTE LTD  
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD  
Instructions : Authorise if in order

Created By : AINI  
Verified By : ERICWOO  
Approved By : ERICWOO

This is a computer generated mail. Do not reply to this mail.