

Our Ref: CT1121/SH 8380H/JW(st)
Date: 03.12.2021



AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
Singapore 079120

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ACCIDENT ON 19.11.2021 INVOLVING SH 8380H & SGU6717H ALONG HAVELOCK ROAD

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SH 8380H, which was involved in the captioned accident with your insured vehicle No SGU6717H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,578.73
2. Loss of Rental	6 days x S\$ 126.47	S\$	758.82
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 2,819.55**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> [X] Original Repair Bill	<input checked="" type="checkbox"/> [X] Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> [X] GIA/Police Report(s)	<input checked="" type="checkbox"/> [X] Rental Rate Letter
<input checked="" type="checkbox"/> [X] LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> [X] Downtime/Mileage Record
<input type="checkbox"/> [] Survey Report / Bill	<input type="checkbox"/> [] Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> [] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> [] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SH8380H , SGU6717H ON 19-Nov-21 18:30
ALONG HAVELOCK ROAD

I / We **TEO CHONG TECK** (Hirer) NRIC No.: **SXXXX051B**

and/or **CHANG POH WAH** (Relief) NRIC No.: **SXXXX825D**

Taxi Number **SH8380H**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **20-Nov-2021**

Name of Hirer **TEO CHONG TECK**

Hirer NRIC **SXXXX051B**

Signature :



Address **434 CLEMENTI AVENUE 3 #06-230**
120434

Contact No. **96899475**

Name of Relief **CHANG POH WAH**

Relief NRIC **SXXXX825D**

Signature :



Address **21 DOVER CRESCENT #10-334**
130021

Contact No. **81274195**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,040.00** (Global Sum) for vehicle no. **SH 8380H** that was damaged pursuant to the accident which occurred on **19/11/2021** (date) along **HAVELOCK ROAD** (location) involving vehicle no/s **SGU 6717H**.

This is pursuant to the inspection conducted on **22/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8380H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8380H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12th (day) of July (month) 2022 (year)



MTH

Signed by appointed surveyor

f-hi
Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 530809

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 8380H

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4A)

DATE OF REG
19.02.2020

CHASSIS CODE
JTDKB3FU903091167

INV. NO/DATE
91619686 29.11.2021

JOB NO.
305495139

ODOMETER READING

DATE/TIME IN
19.11.2021 01:00

Description : 3P.19.11.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0302-2712	COVER REAR BUMPER	1	458.60	25.00	343.95
0002	04-01-0302-2267	BUMPER PIECE	10	2.20	25.00	16.50
SUB-TOTAL			:			360.45

JOB NATURE

0001	PB	PANEL BEATING (SH 8380H)	525.00	525.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	23-01	TOWING FEE	60.00	60.00
0004	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
SUB-TOTAL			:	1,115.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES AND DRIVERS AND PASSENGERS OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR OMISSIONS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No
8010004	91619686	1,578.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICECOMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 8380H**MAKE**
TOYOTA**MODEL**
PRIUS HYBRID(G4A)**DATE OF REG**
19.02.2020**CHASSIS CODE**
JTDKB3FU903091167**INV. NO/DATE**
91619686 29.11.2021**JOB NO.**
305495139**ODOMETER READING****DATE/TIME IN**
19.11.2021 01:00

Items total		1,475.45
Add GST @	7.000 %	103.28
Invoice amount		1,578.73

Issued by : KATHERINETAN 29.11.2021 12:34:04
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- 1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DELIVERED TO CUSTOMERS OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM EACH DELIVERY IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICED DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91619686	1,578.73	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110274

Date: 01 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/11/2021 @ 18:30 hrs
ALONG HAVELOCK ROAD
INVOLVING SGU6717H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8380H** (the "Taxi"). The Taxi was hired to **TEO CHONG TECK IC NO SXXXX051B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$126.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

RH 8380H

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME OF DRIVER	MILE
		2	3	3	3	77		FROM	TO			
16/11/21	Leahy take	2	3	3	3	77	248	640	350			
16/11/21	chr	2	3	3	5	49	171	1480	0130			
17/11/21	Leahy take	2	3	3	8	00	250	530	305			
17/11/21	chr	2	3	3	9	75	175	1130	0220			
18/11/21	Leahy take	2	3	4	2	38	262	530	350			
18/11/21	chr	2	3	4	4	34	196	1730	0130			
19/11/21	Leahy take	2	3	4	6	52	218	520	31			
19/11/21	chr	2	3	4	8	06	153	1730	0058			
19/11/21	Accident repair							0100	-			
24/11/21	@ cy.							-	1030			

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline +65 6383 6280 Facsimile +65 6280 9755

Service Centres

205 Braddell Road Singapore 579701

59 Loyang Drive Singapore 508969

45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 57571

7 Sungei Kadut Way Singapore 728791

320 Ubi Road 3 Singapore 408649

6553 1111
SPARK Assist

Recovery • Towing • Accident

Appointed Partners

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE
Job Requisition

 1. Date: 20/1/21 Time Received: 0245

 2. ☐ New ☐ SPARK Kakis

 Name of Customer : Mr Chang

 Contact No. : 81274195

 Vehicle No. : SH8380H

 Make / Model / Colour : I40'B

Email :

 Location: 433 Clementi Ave 3
Preferred Workshop:
☐ Braddell

☐ Sin Ming

☐ Komoco (UBI / Leng Kee)

☐ Others:

☒ Loyang

☐ Sungei Kadut

☐ Pandan

☐ Ubi

☐ Cycle & Carriage (PD)

3. Vehicle Type:
☐ Private

☒ Taxi (CTPL/CCPL)

☐ Fleet

☐ STK (Boon Lay)

5. Nature of Service:
☐ Jumpstart

☐ Recovery

☐ Change Tyre / Battery

4. Type of Towing:
☒ Normal Tow

☐ King Dolly

☐ Flat Bed

☐ Crane-up

6. Parts Replaced/Remarks:
8. Vehicle Tow - In Workshop:
☐ Smoky Exhaust

☐ Overheating

☐ Brake Faulty

☐ Starting Problem

☒ Accident

☐ Return Taxi

☐ Wheel Jammed

☐ Steering Faulty

☐ Alternator Faulty

☐ Loss Power

☐ Engine Stalled

9. Odometer Reading :

 Fuel Level : ☐ F ☐ 1/4 ☐ 1/2 ☐ 3/4 ☐ E

11. Radio / CD Player
☐ OK

☐ Faulty

☐ Not tested

Job Attended

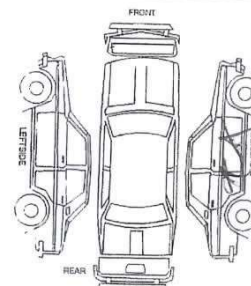
 Tow Truck / Recovery Van : ☐ VRS ☐ QA ☒ GAO ☐ OTHERS

 Name of Driver : King

 Vehicle No. : Y129148J

 Time Dispatch : 0245

 Time of Arrival : 0330

 Time Completed : 0430

 #: Cracked X: Dented
/: Scatched O: Missing

Signature of Customer

Job Invoice Details (if applicable)

Cash Invoice No. :

Customer Acknowledgement

I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.

I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.

Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

20/1/21

Date

0330

Time

Signature of Customer

WORKSHOP

Name of Attending Staff/Guard

Date & Time of Arrival

Signature of Attending Staff/Guard

CUSTOMER'S COPY


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGU6717H

Date of Accident

19/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **22/05/2021 - 21/05/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **20/11/2021 11:12**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SGU 6717H & SH 8380H ALONG/AT HAVELOCK ROAD ON 19/11/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 11/24/2021 1:36 PM

To: bsongtrading@yahoo.com.sg <bsongtrading@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21011865/T1rs3

ONG GEOK HUA – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SGU 6717H & SH 8380H ALONG/AT HAVELOCK ROAD ON 19/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH 8380H against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's party's version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next **7 days** i.e. by **01/12/2021** after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Print Received Message

This mail is associated with :

***SH8380H (3539221564SG)**

[SGU6717H]

TP

COMFORT TRANSPORTATION PTE LTD

Nov 19 2021 6:34PM

[Ong Geok Hua]

ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 04/07/2022 23:54 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2045.94) - SH8380H - Claim Handler: Tan, Bennie-WZ

Approved:2045.94:SUBJ TO ALL DOCS/BILLINGS VERIFIED IN ORDER AND LOI NOT CLAIMED IN INJURY CLAIM, PLS NOTE WHEN PRS NOTICE RECEIVED: 22/11/21, SURVEYED ON 22/11/21. TP RELEASED ON 24/11/21@1030AM.