

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 July 2022 12:44 PM
To: Jenny Lew
Cc: Claims Dept of CTI; Admin A
Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi Jenny,

We noted on your below email.

We will proceed to inform third party repairer accordingly.

We will proceed to close file and submit our invoice to your good office.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 8 June 2022 12:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi Hsiao Tong

We will repudiate the claim.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, June 6, 2022 12:55 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

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Hi Jenny,

We refer to the above matter.

Please advise if the investigation is cleared and whether we can proceed DS.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 1 April 2022 12:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi Hsiao Tong

Pls on hold the settlement, pending investigation.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 1 April 2022 10:41 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jenny,

Attached is a copy of third party video footage for your necessary action.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 22 February 2022 2:12 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi Jenny,

We have spoken to insured, he informed us that he has submitted all the documents to insurance agent and asked us to get from agent.

Could you please assist to check again?

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 22 February 2022 12:08 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi Hsiao Tong

We didn't receive, please follow up with the insured.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 22 February 2022 11:17 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

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Hi Jenny,

As per our tele-conversation on 28/12/2021, we understand that you have requested police report from our insured.

Please advise if insured has submitted police report to your good office. If so, kindly forward a copy to us.

We are currently pending for video/evidence from third party.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 22 December 2021 4:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi Sirs/Madam,

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew

Sent: Tuesday, 23 November 2021 5:46 pm

To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi MeiKwan,

Insured yet to lodge report.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 23 November 2021 11:42 am
To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Dear all,

Please note that officer in charge for this case is Jenny.

Claim no SNM21D206741/C02/SGU8495J/LEWLC.

Dear,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 22 November 2021 8:39 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 1359U at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 4 July 2022 4:18 PM
To: Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: RE: OUR REF: BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

Please be informed that our principal repudiated the claim.

Please re-direct your claim to our insured for further handling.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 6 June 2022 12:56 PM
To: Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: OUR REF: BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

Without Prejudice

Hi Jimmy,

Thank you for your email.

Please be informed that case is under investigation.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Sent: Monday, 30 May 2022 5:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: OUR REF: BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

Without Prejudice

Dear Hsiao Tong,

We refer to the above matter

The accident was caused due to the entire negligence of your insured hit rear while our client is stationary, thus BOLA S27 apply.

Without any admission of liability, we are prepared to recover our client's losses \$5,557.00 in full and final settlement as follow:

Cost of Repair: \$4,450.00

Loss of Use: \$1,100.00 (\$275.00 x 4 days)

LTA receipt: \$7.00

Total: \$5,557.00

Kindly let us hear from you soon

Best Regards,

Jimmy Foo

Claims and Insurance Agency

Direct line +65 6556 3521 | chityan.foo@strides.com.sg

60 Woodlands Industrial Park E4

Singapore 757705



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 22 February 2022 11:18

To: Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: RE: OUR REF: BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

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Without Prejudice

Hi Jimmy,

Thank you for your email.

Kindly let us have your client's video footage/ Police Investigation Result for our further review.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Sent: Friday, 4 February 2022 5:07 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF: BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

Without Prejudice

Dear Hsiao Tong,

We refer to the above matter

Attached a copy of police report for your kind attention.

Please note that the police is present at the scene during the accident, hence there is a involvement between our bus and your insured.

We strongly believe that the damage surveyed by your surveyor is substantial.

Best Regards,

Jimmy Foo
Claims and Insurance Agency
Direct line +65 6556 3521 | chityan.foo@strides.com.sg
6 Ang Mo Kio Street 62
Singapore 569140



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 26 January 2022 12:07

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd) <Balqish.Halil@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

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Without Prejudice

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 26 January 2022 10:40 AM

To: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd) <Balqish.Halil@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD *** LKK REF: CC3/CTI21011850/R1pa3

Dear Hua Yen,

We acknowledge receipt of your email.

Our respective case handler, Hsiao Tong will look into the matter and get back to you in due course.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>

Sent: Tuesday, 25 January, 2022 10:44 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd) <FeiYuan.Chong@strides.com.sg>; Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd) <Balqish.Halil@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: OUR REF:BUS/11/21/7013(CHINA TAIPING) - ACCIDENT ON 12/11/21 INVOLVING SMB1359U AND SGU8495J ALONG BS:44049 (OPP JUNCTION 10) ALONG WOODLANDS ROAD

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1359U. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$4,450.00
Loss of Use	\$1,100.00 (4 days x \$275.00)
LTA search fee	\$7.00
Total	\$5,557.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen