

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Monday, November 22, 2021 8:39 PM  
**To:** Claims Dept of CTI  
**Cc:** Admin A; Hsiao Tong (LKKAUTO)  
**Subject:** Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021  
**Attachments:** TP ESTIMATE - MARKED.PDF; TP GIA REPORT.PDF; Preliminary Advice.pdf  
**Categories:** HMK

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 1359U at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***