

Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, December 22, 2021 4:48 PM
To: Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021
Attachments: SGU8495J.pdf
Categories: HMK

Hi Sirs/Madam,

Pls refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Tuesday, 23 November 2021 5:46 pm
To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Hi MeiKwan,

Insured yet to lodge report.

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Jenny Lew

Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 23 November 2021 11:42 am

To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206741/C02/SGU8495J/LEWLC / FW: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

Dear all,

Please note that officer in charge for this case is Jenny.

Claim no SNM21D206741/C02/SGU8495J/LEWLC.

Dear,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 22 November 2021 8:39 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGU8495J (OI : CTI - TBA) and SMB1359U (TP : LKK REF - CC3/CTI21011850/R1pa3) on 12/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 1359U at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.