

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, 22 November, 2021 12:02 PM  
**To:** Jerdine Wang; Claims Dept of CTI; sur@lkkauto.com; Nivitha (LKK Auto); assignments@lkkauto.com  
**Cc:** vincent.er@alp.com.sg; allister@alp.com.sg; 'Mok Kai Jing'; admin@kyauto.sg; jiamin.mak@alp.com.sg  
**Subject:** Re: SNM21D206696/C02/SMX5894Z/THAMYL / RE: PRI - SJP 8465 L

[Confidential]

**Without Prejudice**  
**Save as to Cost**

Dear Jerdine

We are not agreeable to you selection of surveyor.

We will appoint LKK to conduct PRS.

Dear LKK

Please conduct PRS.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jerdine Wang <jerdine.wang@alp.com.sg>  
**Sent:** Monday, November 22, 2021 11:28 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: vincent.er@alp.com.sg <vincent.er@alp.com.sg>; allister@alp.com.sg <allister@alp.com.sg>; 'Mok Kai Jing' <kaijing@alp.com.sg>; admin@kyauto.sg <admin@kyauto.sg>; jiamin.mak@alp.com.sg <jiamin.mak@alp.com.sg>  
Subject: RE: SNM21D206696/C02/SMX5894Z/THAMYL / RE: PRI - SJP 8465 L

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Dear Sir,

We refer to your email below.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

- CL Appraisal Pte Ltd- Mr Alan Cheong
- WG Appraisal Services- Mr Winson Ng
- Sincere Appraisal Services- Mr Dave Chang

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

Best Regards

*Jerdine*

For and on behalf of  
ALLISTER LIM

ALP LAW CORPORATION  
ADVOCATES & SOLICITORS

1 Coleman Street  
#05-01 The Adelphi  
Singapore 179803  
Telephone : 6422 2187  
Facsimile : 6438 1211  
UEN & GST Registration Number 202010891H

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Sent:** Monday, 22 November 2021 10:19 am

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jiamin.mak@alp.com.sg

**Cc:** jerdine.wang@alp.com.sg; vincent.er@alp.com.sg; allister@alp.com.sg; Mok Kai Jing <kaijing@alp.com.sg>; admin@kyauto.sg

**Subject:** Re: SNM21D206696/C02/SMX5894Z/THAMYL / RE: PRI - SJP 8465 L

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, November 22, 2021 10:12 AM

**To:** [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) <[jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** [jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg) <[jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg)>; [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg) <[vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg)>; [allister@alp.com.sg](mailto:allister@alp.com.sg) <[allister@alp.com.sg](mailto:allister@alp.com.sg)>; Mok Kai Jing <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [admin@kyauto.sg](mailto:admin@kyauto.sg) <[admin@kyauto.sg](mailto:admin@kyauto.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206696/C02/SMX5894Z/THAMYL / RE: PRI - SJP 8465 L

Without Prejudice  
Save as to cost

Dear Pauline,

Please conduct PRS for SJP8465L.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) <[jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg)>  
**Sent:** Friday, 19 November 2021 5:45 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [jerdine.wang@alp.com.sg](mailto:jerdine.wang@alp.com.sg); [vincent.er@alp.com.sg](mailto:vincent.er@alp.com.sg); [allister@alp.com.sg](mailto:allister@alp.com.sg); Mok Kai Jing <[kaijing@alp.com.sg](mailto:kaijing@alp.com.sg)>; [admin@kyauto.sg](mailto:admin@kyauto.sg)  
**Subject:** PRI - SJP 8465 L

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Your Ref: SMX 5894 Z

Our Ref: AL.INS.2021.SJP8465L

19 November 2021

**CHINA TAIPING INSURANCE (SINGAPORE)  
COMPANY LTD**  
3 Anson Road  
#16-00 Sringleaf Tower  
Singapore 079909

**BY EMAIL ONLY**

Dear Sirs,

**ACCIDENT INVOLVING SJP 8465 L & SMX 5894 Z & (SMR 1343 E) ALONG SUNGEI KADUT AVENUE ON 18 NOVEMBER 2021 AT ABOUT 1610 HOURS**

We act for the owner of vehicle no. SJP 8465 L.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

**KY AUTO PTE. LTD.**  
25 Kaki Bukit Road 4  
#05-23 Synergy@KB  
Singapore 417800  
Person In-Charge: Isabella / Ah Yap  
Mobile Number: 9807 3304 / 8189 8979

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact our staff, Jerdine / Jiamin at 6422 2187 or email us at [herdine.wang@alp.com.sg](mailto:herdine.wang@alp.com.sg) / [jiamin.mak@alp.com.sg](mailto:jiamin.mak@alp.com.sg) for future correspondences.

*Please NOTE that I have moved to ALP LAW CORPORATION.*

Best Regards

Jiamin

For and on behalf of  
ALLISTER LIM

ALP LAW CORPORATION  
ADVOCATES & SOLICITORS

1 Coleman Street  
#05-01 The Adelphi  
Singapore 179803  
DID: 6422 2187  
Telephone : 6438 3303  
Facsimile : 6438 1211  
UEN & GST Registration Number 202010891H

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