

## Veron Chen (LKKAUTO)

---

**From:** Assessment Dept <assessment\_ral@bifrotauto.com>  
**Sent:** Tuesday, 31 May 2022 10:27 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Claims Dept (claims\_rar@bifrotauto.com); Assessment (claims@bifrotauto.com)  
**Subject:** Re: FW: Finalisation of SKN 1609J

### Without Prejudice

Dear Veron,

We accept the finalized amount of LS \$3,790/-5 Days of repair for Vehicle number: **SKN 1609 J**

We will follow up with the LOD shortly.

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,  
Andrew  
Motor Claims Department  
BIFROST AUTO PTE. LTD

On Tue, 31 May 2022 at 16:47, Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Andrew,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Friday, 20 May 2022 4:27 PM  
**To:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Cc:** Claims Dept ([claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)) <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>; Assessment ([claims@bifrostauto.com](mailto:claims@bifrostauto.com)) <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: Finalisation of SKN 1609J

Dear Andrew,

WITHOUT PREJUDICE

Kindly refer attach.

Parts-\$2847.85 (less 20%)=2278.28

SN-\$460

Labour-\$2000

Total -\$4738.28 (less 20%)

Lump Sum -\$3790

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Sent:** Thursday, 19 May 2022 12:11 AM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Cc:** Claims Dept ([claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)) <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>; Assessment ([claims@bifrostauto.com](mailto:claims@bifrostauto.com)) <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** Re: Finalisation of SKN 1609J

Without Prejudice

Dear Veron,

Please kindly advise and help on the facilitation, on the derivation of **LS \$3,790.00** with **5** repair days, for Vehicle Number :**SKN 1609 J**. After following the marked estimate that you have provided, we still are unable to tally our amounts with yours our amount is always higher than the amount that has been provided with please kindly help to breakdown further on all the parts pricing for Repair, SN & Labour.. Your help is highly appreciated and we hope to be able to close this case soon .

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Andrew

**Motor Claims Department**

**BIFROST AUTO PTE. LTD**

On Fri, 13 May 2022 at 14:17, Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Andrew,

Kindly removed below items.

1.Tail gate inner trim board

- 2.Tail gate weatherstrip
- 3.Rear RH inner trim board
- 4.Rear LH inner trim board

Our Principal offer Lump Sum of \$3,790.00 with 5 repair days.

Kindly confirmed.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Assessment Dept <[assessment\\_ral@bifrostable.com](mailto:assessment_ral@bifrostable.com)>

**Sent:** Friday, 13 May 2022 12:14 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Claims Dept ([claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)) <[claims\\_rar@bifrostable.com](mailto:claims_rar@bifrostable.com)>; Assessment ([claims@bifrostable.com](mailto:claims@bifrostable.com)) <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: Finalisation of SKN 1609J

**Without Prejudice**

Dear Veron,

Please kindly advise and help on the facilitation, on the derivation of **LS \$3,790.00** with **5** repair days, for Vehicle Number :**SKN 1609 J**. After following the marked estimate that you have provided, we still are unable to tally our amounts with yours. Your help is highly appreciated and we hope to be able to close this case soon .

Thank you.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

Best Regards,

Andrew

**Motor Claims Department**

**BIFROST AUTO PTE. LTD**

On Thu, 12 May 2022 at 14:24, Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Andrew,

"Without Prejudice"

Our Principal offer Lump Sum of \$3,790.00 with 5 repair days.

Kindly confirmed

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAuto)

**Sent:** Wednesday, 20 April 2022 1:28 PM

**To:** Lucas Chow ([assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)) <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>; Claims Dept ([claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)) <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>; Assessment ([claims@bifrostauto.com](mailto:claims@bifrostauto.com)) <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** FW: Finalisation of SKN 1609J

Dear Andrew,

WITHOUT PREJUDICE

Kindly ignore Mr Lim's finalization as we need to seek mandate from MSIG first before any finalization.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>  
**Sent:** Wednesday, 20 April 2022 11:19 AM  
**To:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>  
**Cc:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Finalisation of SKN 1609J

Hi Andrew,

**Without Prejudice**

Attached is the adjusted estimate of SKN 1609J

We will be advising our Principal a cost of repair of LS \$5,050/- with 6 days of repair, subject to their approval.

Best Regards,

**TG Lim** | Automotive Assessor

**LKK Auto Consultants**

Phone: 6256 3561 | Email: [TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)