

## Veron Chen (LKKAUTO)

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**From:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>  
**Sent:** Friday, 13 May 2022 12:27 PM  
**To:** Veron Chen (LKKAUTO); SUR  
**Cc:** Rajah Kumar  
**Subject:** RE: TP / SKN 1609J / 265585 / SEEK MANDATE

Dear Veron,

There are some pre-existing damages to the TP vehicle. Our findings to revise recommended cost of repair \$3,790.00 lumpsum are as follows:

- 1) Tail gate inner trim board
- 2) Tail gate weatherstrip
- 3) Rear RH inner trim board
- 4) Rear LH inner trim board

All 1-4 items above have been removed from COR.

Thanks.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

Direct line +65 6594 2558 | Direct fax +65 6225 7402 | [NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)



**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Friday, 13 May 2022 7:50 AM  
**To:** Nor Azian Binte Noordin <NorAzian\_Noordin@sg.msig-asia.com>; SUR <sur@lkkauto.com>  
**Cc:** Rajah Kumar <rajah\_kumar@sg.msig-asia.com>  
**Subject:** RE: TP / SKN 1609J / 265585 / SEEK MANDATE

Dear Azian,

We have informed repairer as per your recommendation.

Repairer would like to know how you device the cost of repair \$ 3790 Lump sum with 5 repair days

Please advised.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nor Azian Binte Noordin <[NorAzian\\_Noordin@sg.msig-asia.com](mailto:NorAzian_Noordin@sg.msig-asia.com)>

**Sent:** Thursday, 12 May 2022 2:12 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>


**Cc:** Rajah Kumar <[rajah\\_kumar@sg.msig-asia.com](mailto:rajah_kumar@sg.msig-asia.com)>

**Subject:** RE: TP / SKN 1609J / 265585 / SEEK MANDATE

Dear Veron,

Recommended mandate on repair cost is lumpsum \$3,790.00 with 5 repair days.

Thank you.

 *Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.*

Best Regards

**Nor Azian Binte Noordin**

Executive, Claims Services (Motor)

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Sent:** Thursday, 12 May 2022 8:29 AM

**To:** Nor Azian Binte Noordin <[NorAzian.Noordin@sg.msiga.com](mailto:NorAzian.Noordin@sg.msiga.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** TP / SKN 1609J / 265585 / SEEK MANDATE

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**EXTERNAL EMAIL:** Be careful when you click any links or open any attachment(s).

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Dear Azian,

Enclosed documents for your review of SKN 1609J

Please let us have your approval

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

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