

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 08.02.2022

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SLC 6845G / SLJ 595E ON 18.11.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SLC 6845G** , which was involved in the captioned accident with your insured vehicle no: **SLJ 595E** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	6,206.00
2) Loss of Use (6 days + 1 Sun X S\$60)	\$	420.00
3) GIA Search Fee	\$	2.00
	\$	<u>6,628.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 19/11/2021

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SLC 6845G/SLJ 595E

ALONG Kramat Road towards CTE

ON 18/11/2021

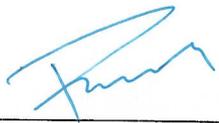
I/We, Goh Sock Pei, Pearl (Wu ShuPei)

of (NRIC No./ROC No.) S8704955H

of BIK 168C Simei Lane #06-56 S(523168)

owner of vehicle no. SLC 6845G in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SLC 6845G at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : 

Name of Owner : Goh Sock Pei, Pearl (Wu ShuPei)

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00207092100 Claim No : SNM21D206685/C02/SLJ595E/TANKW

Claimant : GOH SOCK PEI, PEARL (WU SHUPEI)

Amount : **S\$6,560.00**

Singapore Dollars Six Thousand Five Hundred Sixty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLC6845G

Insured Vehicle No. : SLJ595E

Date of Loss : 18/11/2021

Place of Accident : KRAMAT ROAD TOWARDS CTE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JASWIN KAUR KHOSA

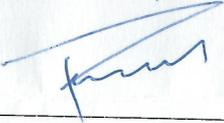
Driver Name : JASWIN KAUR KHOSA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 6,560.00
	=====
TOTAL	S\$ 6,560.00
	=====

Claimant Name : Goh Sock Pei, Pearl (Wu Shupei) NRIC No : 88704955H

Signature :  Date : 29/03/22

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 22686

Date : 08.02.2022
Vehicle No : SLC 6845G
Make/Model : HONDA VEZEL
Chassis/Eng# :
Accident Date : 18.11.2021
Claim No :
Reference : 1121 -22686
Policy No :

	Amount
To proceed on lump sum repair	S\$ 5800.00

E. & O. E.

Total : S\$	5800.00
GST @ 7% : S\$	406.00
Amount Due : S\$	6206.00



for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLJ595E

Date of Accident

18/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **05/10/2021 - 04/10/2022**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **19/11/2021 17:40**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Claim Notification - ACCIDENT INVOLVING SLJ595E(CHINA TAIPING) AND SLC6845G AT/ALONG KRAMAT ROAD ON 18/11/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 1/12/2021 9:34 AM

To: JASWINKXHOSA@HOTMAIL.COM <JASWINKXHOSA@HOTMAIL.COM>

01 Dec 2021

Ms JASWIN KAUR KHOSA

[By Email Only]

Dear Sir/Madam,

You Ref: SLJ595E

Our Ref: CC6/CTI21011837/Upa3

ACCIDENT INVOLVING SLJ595E(CHINA TAIPING) AND SLC6845G AT/ALONG KRAMAT ROAD ON 18/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLC6845G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 31 March 2022 8:28 AM
To: 'Tan Kian Wei Billy'
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

Dear Sirs/mdm,

For an update, we have settled the matter at a global sum of \$6,560.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 22 February 2022 5:09 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

[Strictly Confidential]

Hi Hsiao Tong,

Kindly proceed to negotiation with TP as per advised.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 10 February 2022 10:37 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

[Strictly Confidential]

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Your ref: **SNM21D206685/C02/SLJ595E/TANKW**
LKK ref : CC6/CTI21011837/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLJ595E(CHINA TAIPING) AND SLC6845G(TP) ON 18/11/2021

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver’s favour.

We seek your approval to offer repairer “**FASTECH AUTO PTE LTD**” at **\$6,568.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 22,255.89	\$ 6,206.00 (\$5,800.00 +7%GST)
2. Loss of Use (7days x \$60.00)	\$ 420.00	\$ 360.00 (6days x \$60.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00

Total	\$ 22,677.89	<u>\$ 6,568.00</u>
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Surveyor recommended 5 days for repair + 1PRS =6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 1 December 2021 9:57 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, 29 November 2021 12:57 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

[Strictly Confidential]

Without Prejudice
Hi Mei Kwan,

Attached OI GIA for your reviewer.

Thanks

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 29 November 2021 12:43 PM
To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D206685/C02/SLJ595E/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 29 November 2021 10:25 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLC 6845G at M/s Fastech Auto Pte Ltd - Kaki Bukit on 22/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted