

Mei Kwan (LKKAuto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Monday, November 29, 2021 12:57 PM
To: Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)
Subject: RE: SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021
Attachments: SA1A21BJ0005_20-11-2021_142331 (1).pdf

[Strictly Confidential]

Without Prejudice
Hi Mei Kwan,

Attached OI GIA for your reviewer.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 29 November 2021 12:43 PM
To: Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206685/C02/SLJ595E/TANKW / FW: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D206685/C02/SLJ595E/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 29 November 2021 10:25 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLJ595E (OI : CTI - TBA) AND SLC6845G (TP : LKK REF - CC6/CTI21011837/Upa3) on 18/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLC 6845G at M/s Fastech Auto Pte Ltd - Kaki Bukit on 22/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted