

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Saturday, November 20, 2021 12:57 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Admin A; Jaslin Kok (LKK Auto)  
**Subject:** Direct Settlement - Accident Involving SKS9790M (OI : CTI - TBA) and SMF3738A (TP : LKK REF - CC6/CTI21011825/ra3) on 18/11/2021  
**Attachments:** TP ESTIMATE.PDF; TP GIA REPORT.PDF

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

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***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***