

Mei Kwan (LKKAuto)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Tuesday, 23 November, 2021 4:05 PM
To: Mei Kwan (LKKAuto)
Cc: Lim, Kok-Chong; Low, Xianyu; Teo, Ericweihong; Hor, Yinrul; Admin A; Hsiao Tong (LKKAuto)
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – PC3485J vs GBL2899Z (OI) on D.O.A.: 17/11/2021 *** LKK REF : CC4/AIG21011824/pa3

Categories: HMK

Dear Mei Kwan,

Kindly proceed with survey.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni
Sent: Monday, November 22, 2021 2:47 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – PC3485J vs GBL2899Z (OI) on D.O.A.: 17/11/2021 *** LKK REF : CC4/AIG21011824/pa3

Dear Mei Kwan,

Kindly on hold to this survey at the moment as we are awaiting for Mova Automotive Pte Ltd to confirm on this.

Will revert back to you shortly.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, November 22, 2021 2:40 PM
To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – PC3485J vs GBL2899Z (OI) on D.O.A.: 17/11/2021 *** LKK REF : CC4/AIG21011824/pa3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

We found that this case has been registered in Merimen.

We have detected that there is already an active claim within 1 day of 1

PC3485J Date of Loss: 17/11/2021 (TP)
Insurer: **AIG Asia Pacific Insurance Pte. Ltd**
Repairer: Mova Automotive Pte Ltd (Bukit Meral

Please CONFIRM that this is NOT the same case you are crei

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Saturday, November 20, 2021 12:39 AM
To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – PC3485J vs GBL2899Z (OI) on D.O.A.: 17/11/2021 *** LKK REF : CC4/AIG21011824/pa3

Dear Sir / Madam,

We refer to the above matter.

We found that this case has been registered in Merimen.

We have detected that there is already an active claim within 1 day of 1

PC3485J

Date of Loss: 17/11/2021 (TP)

Insurer: **AIG Asia Pacific Insurance Pte. Ltd**

Repairer: Mova Automotive Pte Ltd (Bukit Meral

Please CONFIRM that this is NOT the same case you are crei

Kindly assist to confirm whether LKK can proceed to survey and handle.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Friday, November 19, 2021 11:17 AM

To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – PC3485J vs GBL2899Z (OI) on D.O.A.: 17/11/2021

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Sent: Friday, 19 November, 2021 10:22 AM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – PC3485J vs GBL2899Z (OI) on D.O.A.: 17/11/2021

Hi,

Please refer to the enclosed request from **HD Perfect Autowork Pte. Ltd.**

Claim no : 8495806282SG003

Case Owner : Chee Xiang Jeremy Goh

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Adrian Ling** as Single Joint Expert as requested.*

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: HD Perfect Autowork <hdperfectautowork@gmail.com>

Sent: Thursday, November 18, 2021 5:36 PM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBL2899Z AND PC3485J ON 17/11/2021

This message is from an external sender; be cautious with links and attachments.

Dear Divyashni,

We refer to your email dated 18/11/2021.

Please arrange **Mr. Adrian Ling (LKK Auto Consultants Pte Ltd)** to come and conduct the survey for vehicle PC3485J.

Thank You.

Regards,

Irene

Mobile: 8297 9787

HD Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09

Premier @ Kaki Bukit

Singapore 415875

On Thu, Nov 18, 2021 at 5:06 PM Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com> wrote:



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ
เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면
첨부 파일을 엽니다.

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membuka attachment.

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đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-11-25 17:06 +08 to read your message.
After that, open the attachment.

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