

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Friday, November 19, 2021 10:06 AM
To: 'Motor Claim - III'; assignments; SUR; Admin A
Cc: 'Sherini Pillai'
Subject: RE: [EXTERNAL] - Accident On 17/11/2021 Involving Our Insured SMN3831X And Your Insured CB7059P

Categories: HMK

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 19 November, 2021 9:45 AM
To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - Accident On 17/11/2021 Involving Our Insured SMN3831X And Your Insured CB7059P

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMN3831X](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Thursday, 18 November 2021 6:30 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: RE: [EXTERNAL] - Accident On 17/11/2021 Involving Our Insured SMN3831X And Your Insured CB7059P

Dear Sir/Madam,

Please appoint LKK Auto Consultants Pte Ltd to conduct pre-repair survey on 22/11/2021 Monday 11:30am at Level 3 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]
Sent: 18 November 2021 18:02
To: Renemer Bagang
Cc: Mars Ler
Subject: RE: [EXTERNAL] - Accident On 17/11/2021 Involving Our Insured SMN3831X And Your Insured CB7059P

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Appraisals Associates Pte Ltd
- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Thursday, 18 November 2021 5:57 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: [EXTERNAL] - Accident On 17/11/2021 Involving Our Insured SMN3831X And Your Insured CB7059P

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 22/11/2021 Monday 11:30am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857



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International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”