

FW: Accident Involving Vehicle SMA4187J and SMP9980Z ( AIG ) , Dated : 19/11/2021



jouis <jouis@jinauto.com.sg>  
To Jaslin Kok (LKK Auto)

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Tue 14/12/2021 3:41 PM

 This message was sent with High importance.



SMA4187J.pdf  
641 KB



Hi Jaslin,

We submit our claim as follow :

Repair cost S\$6072.46

Loss of use 700.00(8days for 2487cc)

Please let us have your offer to settle

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

# JIN AUTO SERVICES PTE LTD

## Acknowledgement

Accident involving SMA 4187J & SMP 9980Z on 19/11/2021

1. I/We, Ong Lian Hock the owner of Vehicle

Registration Number SMA 4187J have been advised by them and understand the content of my/our motor claim as specify herein:

Type of Claim : ☐ Claim Own-Policy Only

☒ Direct Settlement With Third Party Insurer

2. A compulsory policy excess        stated in the Motor Policy taken up by you is applicable for own damage claim.
3. You have my/our full authority to negotiate a settlement with the third party and/or his/her/their insurers on such terms as you deem fit. Upon settlement of my/our claim, you are authorised to sign any Discharge Voucher or any document to confirm my/our acceptance of the settlement as full and final discharge of my/our claim, on my/our behalf.
4. Loss Of Use and Cost Of Rental shall be computed in accordance to the number of days as recommended by the surveyor and the benchmark rates published in State Court Practice Direction for Non-Injury Motor Accident (NIMA) Claims.
5. I/We, am/are fully aware that Jin Auto Services Pte Ltd is assisting me/us in my/our Third Party insurer, I/We shall release Jin Auto Services Pte Ltd against any liability, loss claim or proceedings which may arise out of or in the course of or by reason of execution of the services.
6. In the event that Third Party Insurer is not prepared to settle the claim due to breach of policy or other reasons, you may without referring to us to commence legal proceedings against Third Party on our behalf to recover the damages. I/We shall render my/our co-operation for the legal claim process. The entire amount claimed shall belong and make payable to Jin Auto Services Pte Ltd absolutely.

Signed By :



Name: Ong Lian Hock

NRIC: S0955227-17

Date: 19/11/21

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **JIN AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$6,072.46** (Repair Cost), **S\$700.00** (Loss of Use/Rental), **S\$ -** (Disbursement) for vehicle no. **SMA 4187J** that was damaged pursuant to the accident which occurred on **19/11/2021** (date) along **SLIP ROAD EXIT FROM SENGKANG EAST AVE > SENGKANG AVE** (location) involving vehicle no/s **SMP 9980Z**. This is pursuant to the inspection conducted on **19/11/2021** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **ONG LIAN HOCK** (“the third party claimant”) of vehicle no. **SMA 4187J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMA 4187J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 01 (month) **20 22** (year)

 **CKS**

Signed by appointed surveyor

  
Signed by “the workshop” (with chop)



**ACCIDENT INVOLVING SMP 9980Z & SMA 4187J ALONG/AT JUNCTION OF SENGKANG EAST ROAD & SENGKANG EAST AVE ON 19/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 12/3/2021 6:21 PM

To: YVAD@PMAIL.NTU.EDU.SG <YVAD@PMAIL.NTU.EDU.SG>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/AIG21011821/Urs3

**DAVY LIM SEE LENG- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SMP 9980Z & SMA 4187J ALONG/AT JUNCTION OF SENGKANG EAST ROAD & SENGKANG EAST AVE ON 19/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SMA 4187J against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Nov 2021 18:11	Clim Dtl Modified	Claimant's Name: -> ONG LIAN HOCK.	[A] Lee Su Li
2	19 Nov 2021 18:11	Clim Veh Model Changed	(206933) TOYOTA CAMRY 2.5 G HYBRID CVT (A).	[A] Lee Su Li
3	19 Nov 2021 18:11	Clim Created	Reg No: SMA4187J. Acct Date: 2021/11/19. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Jin Auto Services Pte Ltd (Defu)	[A] Lee Su Li
4	19 Nov 2021 18:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	19 Nov 2021 18:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/30	[A] Lee Su Li
6	19 Nov 2021 18:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	19 Nov 2021 18:11	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Nov 2021 18:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Nov 2021 18:12	Label Added	(19):Fastlane.	[A] Lee Su Li
10	19 Nov 2021 18:12	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	19 Nov 2021 19:34	Adj Adjuster Assigned	ACCUSER4 -> MARCUS CHUA	[A] HOW MEI KWAN
12	22 Nov 2021 10:24	Clim Registration Modified	Acct Time:12:00:00->12:50:00.	[I] AIG OneClaim Integration User
13	23 Nov 2021 16:41	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
14	03 Dec 2021 18:16	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
15	03 Dec 2021 18:16	Video Downloaded	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
16	27 Dec 2021 21:24	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	27 Dec 2021 21:24	Clim Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	27 Dec 2021 21:24	Clim Dtl Modified	JPJ Reg. Date: -> 2018/06/06.	[A] JOANNE LEE KHANG MIN
19	27 Dec 2021 21:24	Clim Details Notified		[A] JOANNE LEE KHANG MIN
20	30 Dec 2021 14:53	Adj Mandate Request	Cur.Req:6772.46:Liability: 100%*Quantum: (a)CORw/GST: \$6,072.46+(b)LOU(8days x \$87.50): \$700.00 = Total: \$6,772.46 *Vehicle Model: Toyota Camry 2.5***Recommended 6 repair days +1 Sun day +1 PRS=8days	[A] Jaslin Kok Chin Yi
21	04 Jan 2022 12:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/30. Mandate Remarks: please proceed with settlement @ \$6,772.46 [COR-\$6,072.46 LOR-\$700] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
22	04 Jan 2022 12:05	Adj Mandate Set	Approved:6772.46:please proceed with settlement @ \$6,772.46 [COR-\$6,072.46 LOR-\$700] ** subj ect to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From

Date To

Audit TypeNoneGo

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2742404	19 Nov 2021	TP Case	Motor	LKK Auto	AIG Asia	SMA4187J	SMP9980Z	11.00

	18:18:00	(Insurer)		Consultants Pte Ltd	Pacific Insurance Pte. Ltd. (Express)			
2742405	19 Nov 2021 18:18:00	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMA4187J	Lee Su Li	xx.xx
2752371	27 Dec 2021 21:24:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA4187J	SMP9980Z	11.00