

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 19 November, 2021 11:07 AM
To: Profi Automotive; assignments
Cc: Claims Dept of CTI; Tan Kian Wei Billy
Subject: RE: Re: RE: O/R? SNM21D206664/C02/PA4646R/TANW / RE: PRS || PC8194R against PA4646R

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Profi Automotive <profi.automotive@asia.com>
Sent: Friday, November 19, 2021 10:41 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Subject: Re: RE: O/R? SNM21D206664/C02/PA4646R/TANW / RE: PRS || PC8194R against PA4646R
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Adeline,

Our choice is Marcus Chua of LKK. Thank you.

I will forward you the report later today.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com
On 19/11/2021, 10:15 Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Dear Sirs

Please provide us with a copy of your client's SAS report.

Our reference: **SNM21D206664 C02/PA4646R /TANKW**
Your reference: PC8194R

Dear Sirs

ACCIDENT INVOLVING PA4646R & PC8194R ON 18/11/2021

We refer to your email of 18/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, November 19, 2021 10:01 AM

To: Profi Automotive <profi.automotive@asia.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R? SNM21D206664/C02/PA4646R/TANW / RE: PRS || PC8194R against PA4646R

Without Prejudice

Dear Adeline,

Please conduct PRS for PC8194R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Profi Automotive <profi.automotive@asia.com>
Sent: Thursday, 18 November 2021 4:02 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRS || PC8194R against PA4646R
Importance: High

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Dear Sir / Madam,

Please see the attached.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.
10 KAKI BUKIT ROAD 2 #01-05, FIRST EAST CENTRE. SINGAPORE 417868.

Warmest regards,
Edward Ow

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10 Kaki Bukit Road 2,
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