

Re: Ref : CMTD2103417/GPL RE: Accident involving SMV4054Z and SJP3947X (DOA:18/11/2021)

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 22/11/2021 10:58 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

 2 attachments (959 KB)

PRELI ADVISE SMV 4054Z.pdf; estimate1.pdf;

Dear Sir/Madam,

Enclosed preliminary advise of SMV 4054Z

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 19 November 2021 11:26 am

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Ref : CMTD2103417/GPL RE: Accident involving SMV4054Z and SJP3947X (DOA:18/11/2021)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Friday, 19 November, 2021 11:08 AM

To: ANDY <andy@falconair.com.sg>; 'Florence Loh' <fa_autoservices@falconair.com.sg>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com
Cc: Teo, Grace <grace.teo@sompo.com.sg>; 'Francine Ng' <francine.gail@falconair.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: RE: Ref : CMTD2103417/GPL RE: Accident involving SMV4054Z and SJP3947X (DOA:18/11/2021)

Without Prejudice

Dear Andy,

We refer to your email.

We will appoint LKK Auto to conduct the survey on a without Prejudice Basis.

Dear LKK Auto,

Please make arrangement to survey SMV4054Z by Mr Kenneth, on a without Prejudice Basis.

Please revert with your preliminary report upon completion of survey to my colleague, Pau Loong.

Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower,

Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: ANDY <andy@falconair.com.sg>
Sent: Friday, November 19, 2021 10:36 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; 'Florence Loh' <fa_autoservices@falconair.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; 'Francine Ng' <francine.gail@falconair.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: Ref : CMTD2103417/GPL RE: Accident involving SMV4054Z and SJP3947X (DOA:18/11/2021)

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

Kindly assign

1	LKK Auto Consultants	Kenneth Kong Seng Cheong
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Vehicle IN our Sin Ming workshop since 18 November 2021

Best Regards

Andy

Florence Loh

Falcon Air Auto Services Pte Ltd

176 Sin Ming Drive #01-06

Sin Ming Autocare

Singapore 575721

Tel: 6452 0880 Fax: 6454 7862

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

Sent: Friday, November 19, 2021 9:45 AM

To: Florence Loh <fa_autoservices@falconair.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; andy <andy@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: Ref : CMTD2103417/GPL RE: Accident involving SMV4054Z and SJP3947X (DOA:18/11/2021)

Our Reference: CMTD2103417/GPL

Your Reference: SMV4054Z

Without Prejudice

-

Date: 19.11.2021

Attention:

M/S FALCON AIR AUTO SERVICES PTE LTD

Dear Florence,

ACCIDENT INVOLVING SMV4054Z & SJP3947X ON 18.11.2021

We refer to your Notice of Accident dated 18/11/2021.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	LKK Auto Consultants	Kenneth Kong Seng Cheong
		Marcus Chua Kang Seng
		Adrian Ling
2	Priority Services	Jimmy Lee
4	Raleigh Services	Andrew Ow Yong
5	FormTeam Consultancy	Frankie Pang

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



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Sompo Insurance Singapore Pte. Ltd.
50 Raffles Place, #03-03 Singapore Land Tower,

Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Florence Loh <fa_autoservices@falconair.com.sg>

Sent: Thursday, November 18, 2021 4:43 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; andy <andy@falconair.com.sg>; Francine Ng <francine.gail@falconair.com.sg>

Subject: RE: Accident involving SMV4054Z and SJP3947X (DOA:18/11/2021)

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Dear Sir/Madam,

We are assisting owner of vehicle SMV 4054Z with third party claim against your insured vehicle SJP 3947X.

Attach Gia report, TP Insurer search for your perusal.

Please provide a list of 10 motor surveyors to arrange for vehicle survey.

Thank you.

Florence Loh
Falcon Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Tel: 6452 0880 Fax: 6454 7862