

## Asher Sng (LKKAuto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Wednesday, 9 February 2022 16:59  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 13/11/2021 involving SHB 5561J & SJU 9400R (China Taiping's insured) Our Ref: TAX/11/20/2020/lg  
**Attachments:** 11 21 2020 - documents.pdf; 11 21 2020 - repair bill.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,137.84
Loss of Rental	\$677.34 ( 6 days x \$112.89 )
Loss of Income	\$360.00 ( 6 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4,182.18</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department


STRIDES Automotive Services Pte Ltd



Date: 13/11/2021

Our Ref. No.:

Letter of Authorisation

I, Lim Kee Hock (NRIC No. ) the registered hirer / relief driver / taxi share driver of Strides taxi registration number SHBJ561J hereby authorise **Strides Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SJU 9400R happened on 13/11/21 along Issa station upper changi Road 8:00am (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

Lim Kee Hock

Signature: x



NRIC No.

Tel No.

Address

## AUTHORIZATION TO ACT

I, STRIDES TAXI PTE LTD (the third party claimant") of 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5561J (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5561J that was damaged pursuant to the accident which occurred on 13/11/2021 (date) along UPPER CHANGI ROAD / ESSO STATION (location) involving vehicle no/s SJU 9400R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 31 (day) of May (month) 2022 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00197592000 Claim No : SNM21D206537/C02/SJU9400R/LEWLC

Claimant : STRIDES TAXI PTE LTD

Amount : S\$4,120.00  
SINGAPORE DOLLARS FOUR THOUSAND ONE HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5561J

Insured Vehicle No. : SJU 9400R

Date of Loss : 13/11/2021

Place of Accident : UPPER CHANG ROAD / ESSO STATION

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : NEO JIN RONG BENJAMIN

Driver Name : NEO THIAM SENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 4,120.00
	=====
TOTAL . . . . .	S\$ 4,120.00
	=====

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Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 1XXXXX369K

Signature : \_\_\_\_\_



Date : \_\_\_\_\_

31 MAY 2022

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**STRIDES**

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.  
 2 Tanjong Katong Road, Tower 3, Paya  
 Lebar Quarter, #08-01, Singapore 437161  
 Tel: 65 69083530 Fax: 65 69083592

**Tax Invoice**

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705



GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV220100338  
 Date : 26.01.2022  
 Vehicle No. : SHB5561J  
 Your Ref No. : TAX/11/21/2020  
 Our Ref No. : 24113004  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00 )	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00 )	\$ 93.62	\$ 280.88
COVER, GUARD RR BUMPER LOWER	1.00	\$ 22.00	(25.00 )	\$ 5.50	\$ 16.50
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00 )	\$ 121.40	\$ 364.20
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00 )	\$ 5.50	\$ 16.50
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00 )	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(25.00 )	\$ 2.00	\$ 6.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00 )	\$ 8.25	\$ 24.75
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00 )	\$ 5.65	\$ 16.95
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP , RH	1.00	\$ 339.60	(10.00 )	\$ 33.96	\$ 305.64
COVER, REAR COMBINATION LAMP, RH	0.00	\$ 69.90	0.00	\$ 0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 RH	0.00	\$ 261.00	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, RH	1.00	\$ 293.60	(10.00 )	\$ 29.36	\$ 264.24

**Payment Instructions**

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

**By Bank Transfer:**

Account Name : Strides Automotive Services Pte. Ltd.  
 Bank Name : DBS Bank Ltd - SGD  
 Bank Account No.: 018-008617-4  
 Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Jan 27, 2022 08:20 GMT+8)

Authorised Signature  
 for Strides Automotive Services Pte. Ltd.



AUTOMOTIVE

Strides Automotive Services Pte. Ltd. "

2 Tanjong Katong Road, Tower 3, Paya

Lebar Quarter, #08-01, Singapore 437161

Tel: 65 69083530 Fax: 65 69083592

**Tax Invoice**

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220100338  
Date : 26.01.2022  
Vehicle No. : SHB5561J  
Your Ref No. : TAX/11/21/2020  
Our Ref No. : 24113004  
Terms : 30 Days

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 72.00	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR RH	0.00	\$ 871.50	0.00	\$ 0.00	\$ 0.00
DUCT ASSY, QUARTER VENT , RH & LH	0.00	\$ 67.00	0.00	\$ 0.00	\$ 0.00
LINER, REAR FENDER , RH	0.00	\$ 139.80	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$ 0.00	\$ 0.00
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 913.60	(25.00 )	\$ 228.40	\$ 685.20
EMBLEM SUB-ASSY REAR	1.00	\$ 47.90	(25.00 )	\$ 11.97	\$ 35.93
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 54.60	(25.00 )	\$ 13.65	\$ 40.95
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 54.60	(25.00 )	\$ 13.65	\$ 40.95
SPOILER SUB-ASSY, REAR	0.00	\$1575.40	0.00	\$ 0.00	\$ 0.00
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 65558888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
Sub-Total					\$ 2467.84

**Labour**

TO REPAIR REAR PORTION RH	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
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**Others**

TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00

**Payment Instructions**

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

**By Bank Transfer:**

Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Jan 27, 2022 09:20 GMT+8)

Authorised Signature  
for Strides Automotive Services Pte. Ltd.

**STRIDES**

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705Strides Automotive Services Pte. Ltd.  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592**Tax Invoice**GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV220100338  
Date : 26.01.2022  
Vehicle No. : SHB5561J  
Your Ref No. : TAX/11/21/2020  
Our Ref No. : 24113004  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TO RESPRAY REAR FENDER RH	0.00	\$ 378.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO RESPRAY REAR SPOILER	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 40.00	0.00	\$	0.00	\$ 40.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$	0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$	0.00	\$ 30.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$ 0.00
GRAND TOTAL						\$ 3,137.84

Remark :

Make/Model : PRIUS4FL  
Accident Date : 13.11.2021**Payment Instructions**By Cheque: Crossed and made payable to "Strides  
Automotive Services Pte. Ltd." with invoice no. indicated on  
the reverse side. No receipt will be issued unless requested.By Bank Transfer:  
Account Name : Strides Automotive Services Pte. Ltd.  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG  
Koo Yew Chung (Jan 27, 2022 09:20 GMT+8)Authorised Signature  
for Strides Automotive Services Pte. Ltd.



## MEMORANDUM

To: Claims Dept

Our Ref: TAX/11/21/2020

From: Strides Taxi Pte Ltd

Date: 6/12/2021

### **ACCIDENT ON 13/11/2021 INVOLVING SHB 5561J & SJU 9400R AT UPPER CHANGI ROAD ESSO STATION**

This is to confirm that the daily rental rate for SHB 5561J is \$112.89 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 12/10/2021  
Accident End Date : 25/11/2021

Date Generated : 25/11/2021  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/21/2020	SHB5561J	Strides Taxi Pte Ltd	TOYOTA	PRIUS4FL	24113004	13/11/2021 9:04 AM	19/11/2021 8:42 AM

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	15 Nov 2021 / 12:45:48	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SJU9400R		
Transaction Type:	18.32 Insurance Enquiry (G/RO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20211115124548854632

Search Date / Time: 13 Nov 2021 08:00:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Wednesday, 2 March 2022 21:56  
**To:** FROMBENJAMIN@YAHOO.COM.SG  
**Subject:** ACCIDENT INVOLVING SJU 9400R AND SHB 5561J ON 13/11/2021

**Our Ref: CC3/CTI21011794/Gea3**

02 MAR 2022

**NEO JIN RONG BENJAMIN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SJU 9400R AND SHB 5561J ON 13/11/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 26 May 2022 14:20  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: [MANDATE REQUEST] RE: SNM21D206537/C02/SJU9400R/LEWLC / W: Direct Settlement - Accident Involving SJU9400R (OI : CTI - TBA) and SHB5561J (TP : LKK REF - CC3/CTI21011794/Gea3) on 13/11/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

[Strictly Confidential]

Hi Asher

Please proceed with mandate at S\$4,122.18

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Friday, 13 May 2022 12:49 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: SNM21D206537/C02/SJU9400R/LEWLC / W: Direct Settlement - Accident Involving SJU9400R (OI : CTI - TBA) and SHB5561J (TP : LKK REF - CC3/CTI21011794/Gea3) on 13/11/2021

[Strictly Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D206537/C02/SJU9400R/LEWLC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured hit third party parked vehicle.

We are of the opinion that the liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **STRIDES AUTOMOTIVE SERVICES PL.**" at **\$4,122.18 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 10,751.70	\$ 3,137.84
2. Loss of Rental (7days x \$112.89)	\$ 677.34	\$ 677.34 (7days x \$112.89)
3. Loss of Income (7days x \$60)	\$ 360.00	\$ 300.00 (7days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$11,796.04	<b>\$ 4,122.18</b>

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, 23 November 2021 17:48

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206537/C02/SJU9400R/LEWLC / W: Direct Settlement - Accident Involving SJU9400R (OI : CTI - TBA) and SHB5561J (TP : LKK REF - CC3/CTI21011794/Gea3) on 13/11/2021

**Importance:** High

[Strictly Confidential]

Hi MeiKwan

As requested, pls refer to attached.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 23 November 2021 10:34 am

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; AsherSng@lkkauto.com; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206537/C02/SJU9400R/LEWLC / W: Direct Settlement - Accident Involving SJU9400R (OI : CTI - TBA) and SHB5561J (TP : LKK REF - CC3/CTI21011794/Gea3) on 13/11/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D206537/C02/SJU9400R/LEWLC.

Dear Jenny,

Pls revert LKK.

**NOTICE :**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 22 November 2021 4:58 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SJU9400R (OI : CTI - TBA) and SHB5561J (TP : LKK REF - CC3/CTI21011794/Gea3) on 13/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5561J at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***