

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 18 November, 2021 4:54 PM  
**To:** Elmer Alfonso; Hamzah; Mavis Chng / Autolution; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D206600/C02/SFJ933J/CHNGPW / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SKS1884U AND YOUR INSURED VEHICLE SFJ933J ON 16.11.2021  
**Attachments:** SKS1884U LOA 16.11.2021.pdf; SKS1884U ESTIMATE 16.11.2021.pdf; SKS1884U GIA REPORT 16.11.2021.pdf; SKS1884U LTA SEARCH 16.11.2021.pdf  
**Importance:** High

[Strictly Confidential]

**Without Prejudice, Save as to Costs**

Dear Elmer

We refer to the above matter.

Please be advised that liability is in favor of your client.

We are prepared to do Direct settlement and quantum subject to consistency of damages, based on our surveyor's findings, with supporting documents.

We shall appoint M/S LKK to conduct survey.

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Aside to LKK

Please note and proceed to liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Thursday, November 18, 2021 4:18 PM  
**To:** Elmer Alfonso <elmer@tanchong.com>; Hamzah <hamzah\_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM21D206600/C02/SFJ933J/CHNGPW / FW: ACCIDENT INVOLVING MY CLIENT VEHICLE SKS1884U AND YOUR INSURED VEHICLE SFJ933J ON 16.11.2021

Without Prejudice

Dear Adeline,

Please conduct PRS for SKS1884U.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen  
Claims Department

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**From:** Elmer Alfonso <elmer@tanchong.com>  
**Sent:** Thursday, 18 November 2021 9:36 am  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Hamzah <hamzah\_saad@tanchong.com>; Mavis Chng / Autolution <mavis@tanchong.com>  
**Subject:** ACCIDENT INVOLVING MY CLIENT VEHICLE SKS1884U AND YOUR INSURED VEHICLE SFJ933J ON 16.11.2021

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Dear Sir/Ma'am,

Good Morning,

Prior the above, my client wishes to make third party claim against your insured, direct settlement with claiming for loss of use/vehicle rental . Can you Arrange survey on 19.11.2020 10:00 am here at AUTOLUTIION INDUSTRIAL PTE LTD address 19 UBI ROAD 4 SINGAPORE 408623

Kindly check your insured liability and revert.

Attachment are my client accident report and workshop estimate

Best Regards

Elmer M. Alfonso  
Service Executive  
19 Ubi Road 4  
Singapore 408623  
TEL: 67038691 HP: 96450084  
Email: [elmer@tanchong.com](mailto:elmer@tanchong.com)

