

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 22 November 2021 7:49 AM
To: Edwin Abcede Caina
Cc: Andre Chow En De; Coco Lu Ting; Kevin Leong Wai Kit; SUR
Subject: RE: Aigencypt SMY9439Z OD CLAIM DOA:18.11.2021

Dear Edwin,

As instructed by our client , please proceed to repair the **insured vehicle SMY 9439Z, (Excess \$300).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Thursday, 18 November, 2021 5:19 PM
To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Aigencypt SMY9439Z OD CLAIM DOA:18.11.2021

Hi LKK,

Kindly assist to survey.

Winnie Fan

Claims Service Associate - Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Sent: Thursday, November 18, 2021 5:00 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Chang, Lois-KL <Lois-KL.Chang@aig.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>
Subject: [EXTERNAL] SMY9439Z OD CLAIM DOA:18.11.2021

This message is from an external sender; be cautious with links and attachments.

Motor Claims,

Please help us to arrange surveyor.

Best Regards,

Edwin Caina
Advisor- Customer Service



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •

 A member of the Jardine Cycle & Carriage Group

From: PGLJ06 <PGLJ06@cyclecarriage.com.sg>
Sent: Thursday, November 18, 2021 5:13 PM
To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: scan to email

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