

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 20 May 2022 4:16 PM
To: Claims
Subject: RE: LOD - FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21
Attachments: DV_SNC 5366E.pdf

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We confirm settlement at **\$5,997.40(all-in)** as per your LOD.

Please duly sign DV enclosed and return to us(LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 13 May 2022 11:27 AM
To: Claims <claims@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

Without Prejudice

Hi,

We are pending mandate approval from AIG.

We will follow up and get back to you.

Thank you.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 13 May 2022 9:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

Dear Hsiao Tong,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 20 April 2022 3:02 PM

To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>; 'Adrian Ling (LKKAUTO)' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

Dear Hsiao Tong,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,

Nadia Hani

Claims Administrator

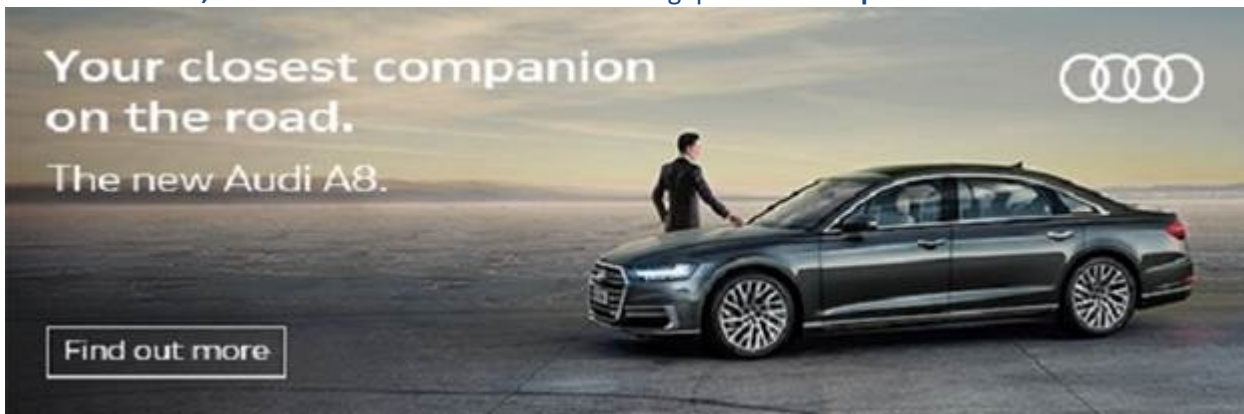
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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, 25 March 2022 1:40 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

2nd REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO)

Sent: Friday, 18 March 2022 8:29 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

REMINDER

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

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LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 8 March 2022 8:40 AM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We will be advising our Principal a cost of repair of P/P \$5,322.80 with 03 days of repair, subject to their approval.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Thank you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Friday, 25 February 2022 3:43 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>;

Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>;

jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

Hi Adrian,

Reminder

We have yet receive your confirmation of repair cost and days of repair for above vehicle.

We sincerely appreciate your early closure.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]

Sent: Saturday, 29 January 2022 12:06 pm

To: 'Adrian Ling' <adrianling@lkkauto.com>; 'SUR' <sur@lkkauto.com>; cs-a@lkkauto.com; admin-a@lkkauto.com;

'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SNC5366E - TP AIG - SURVEYED 23 NOV 21

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$5322.80 @ 3 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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