Our Ref: CC1121/SHC 156Z/KS(st)

Date: 07.01.2022

LONPAC INSURANCE BERHAD 300 BEACH ROAD #17-04/07

Singapore 199555

Company Registration No: 199506048W Attn: Motor Claims Department Without Prejudice

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

www.cdge.com.sg

Dear Sir/Madam

ACCIDENT ON 18.11.2021 INVOLVING SHC 156Z & GBJ4358R ALONG CHANGI NAVY BASE

We are the authorised repair workshop for CityCab Pte Ltd, the owner of vehicle No SHC 156Z, which was involved in the captioned accident with your insured vehicle No GBJ4358R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim:

2. Others		S\$	0.00
1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
Hirer's Claim :			
6. Others		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
4. LTA Search Fee		S\$	0.00
3. Survey Report Fee		S\$	0.00
2. Loss of Rental	2 days x S\$ 125.40	S\$	250.80
1. Cost of Repairs		S\$	3,263.50

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
×	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[]	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)
[]	Driver's IC/DL/VL / Road Ta	x / Log	Card / Certificate of Insurance
[]	Tow Chit / PIR / Hirer's IRAS	S / Othe	ers:

[E&OE]

Total Claims

S\$

3,676.30

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely Kazali H S

CDGE Claims Department

DID: 62148736 FAX: 62141843 Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHC156Z , GBJ4358R

ON 18-Nov-21 08:00

ALONG

CHANGI NAVY BASE

I / We

THAY TIAN SENG

(Hirer) NRIC No.:

SXXXX545A

and/or

CHIN CHEE KONG

(Relief) NRIC No.: SXXXX079A

Taxi Number

SHC156Z

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE);

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

18-Nov-2021

Name of Hirer

THAY TIAN SENG

Hirer NRIC

SXXXX545A

Signature:

Address

97 JALAN DUA #09-36

390097

Contact No.

91005697

Name of Relief

CHIN CHEE KONG

Relief NRIC

SXXXX079A

Signature:

liky

Address

17 MARINE TERRACE 16-74

440017

Contact No.

89095243



CLAIM NO : 21/21/VC05/025167

DATE

: 30 April 2022

DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBJ4358R the sum of Singapore Dollar Three Thousand Six Hundred Only (\$3,600.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC156Z and GBJ4358R on 18 Nov 2021 along 210 TANAH MERAH COAST ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ MARINA TECHNOLOGY AND CONSTRUCTION PTE LTD / KALIMUTHU CHANDIRAKUMAR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to COMFORTDELGRO ENGINEERING PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

> CLAIMS DEPARTMENT OMFORTDELGRO ENGINEERING PTE LTD

59 LOYANG DRIVE SINGAPORE 508969

Signature of vehicle owner/Date 04.05.2022

CLAIMS DEPARTMENT COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE

KAZALI

SINGAPORE 508969

Name of vehicle owner /Date 04.05.2022



GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops 205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717 59 Loyang Drive Singapore 508969 45 Pandan Road Singapore 609286 7 Sungei Kadut Way Singapore 728791 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

8010042

LONPAC INSURANCE BERHAD THE CONCOURSE

300 BEACH ROAD #17-04/07 SINGAPORE 199555

CONTACT NO: 62507388

VEHCLE NO SHC 156Z

NO/DATE

91631272 31.12.2021

MAKE TOYOTA JOB NO. 305494884

MODEL PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG 17.08.2017

CHASSIS CODE

JOB TYPE

JTDKB3FU903562671 A

Description: 3P 18.11.2021

Invoice for Lump Sum Repair

Total_Lump Sum Repair Amt 7.000 %

Total Invoice amount

3,263.50

Issued by : CHEWBEELENG 03.01.2022 08:58:18 Repair Type : CFSO/57/57 Payment Type/Term : /Credit 30 days

ComfortDelGro Engineering Pte Ltd

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

Our Ref: CC21110247

Date: 31 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/11/2021 @ 08:00 hrs

ALONG CHANGI NAVY BASE

INVOLVING GBJ4358R

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHC0156Z (the "Taxi"). The Taxi was hired to THAY TIAN SENG IC NO SXXXX545A a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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	\$ 00 00 00 00 O

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBJ4358R

Date of Accident

18/11/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance Lonpac Insurance Bhd Period of Insurance 23/04/2021 - 22/04/2022 Requested By Janet Lim Siang Gek (COMFOR... Requested Date 18/11/2021 11:24

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): \$\$2

General Insurance Association

Records Management Centre
GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company	Name:	COMFORTDELGRO ENGINEERING PTE LTD
Bank Accou	unt Details	
	Beneficiary Name:	COMFORTDELGRO ENGINEERING PTE LTD
	Bank Name / Branch Name:	The Development Bank of Singapore Limited
	Bank Account No.:	001-069544-4
	Bank Code / Branch Code:	7171 / 1
	Swift Code	
Email Addre		cdgear@cdge.com.sg
(FOF NOTIFICA	ition of payment details)	
Name/Desig	nation/Telephone/Email of Contact person.	:
KAZAL!		
	CEAING DEPARTMENT DOMFORTDELGRO ENGINEERING PTE I S9 LOYANG DRIVE SINGAPORE 508969	nyment directly to the above nominated account.
Authorised	Signature and Company Stamp	_
Date: 04.0	5.2022	
Acknowled	ged by :	
Name / Date:		=-

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 5 May 2022 5:27 PM **To:** GERALD POH WEE BIN

To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A

Subject: RE: [Seek Mandate] - DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK

REF: CC4/LPC21011780/Gps3

Dear Sirs/mdm,

For an update, we have settled the matter at a global sum of \$3,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 27 April 2022 2:21 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [Seek Mandate] - DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF:

CC4/LPC21011780/Gps3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Sent: Wednesday, 27 April 2022 10:42 am

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF:

CC4/LPC21011780/Gps3

Your ref: **21/21/VC05/025167** Our ref: CC4/LPC21011780/Gps3q

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ4358R(LONPAC) AND SHC156Z(TP) ON 18/11/2021

We refer to the above matter.

We have highlighted to your good office on 22/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured reversed and collided with third party parked taxi. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "COMFORTDELGRO ENGINEERING PTE LTD" at \$3,616.30(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,476.32	\$ 3,263.50 (\$3,050.00 + 7%GST)
2. Loss of Rental (2days x \$125.40)	\$ 250.80	\$ 250.80 (2days x \$125.40)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,889.12	<u>\$ 3,616.30</u>

Surveyor recommended 2days for repair,

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards, Hsiao Tong, Chew (Ms) Case Handler LKK Auto Consultants Pte Ltd Phone: 6742-3197 Email: chewht@lkkauto.com HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)
From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Wednesday, 2 March 2022 10:09 AM To: 'GERALD POH WEE BIN' < geraldpoh@lonpac.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com > Cc: Admin A < admin-a@lkkauto.com > Subject: Fw: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF: CC4/LPC21011780/Gps3
Dear Gerald,
Thank you for your email.
Our respective case handler will look into the matter and get back to you in due course.
Hi Hsiao Tong,
FYNA, CC4/LPC21011780/Gps3
To check availability of the case handler, you may contact the undersigned.
*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.
Thank you.

LKK Auto Consultants Pte Ltd

Best Regards,

Su Li| Admin Support

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Wednesday, March 2, 2022 10:06 AM
To: Su Li (LKK Auto) < suli@lkkauto.com
Cc: assignments ssignments@lkkauto.com

Subject: FW: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF: CC4/LPC21011780/Gps3

Lonpac External - General

Dear Su Li,

Any update?

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Monday, 22 November 2021 9:06 am

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF: CC4/LPC21011780/Gps3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SHC 156Z at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Thursday, November 18, 2021 2:04 PM

To: 'GERALD POH WEE BIN' <<u>geraldpoh@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>> **Cc:** 'MT Claim SG' <mt claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Sent: Thursday, 18 November, 2021 1:58 PM **To:** Summer (LKK Auto) < admin-d@lkkauto.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; <u>assignments@lkkauto.com</u> **Subject:** FW: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA. Insured yet to lodge the report.

Thank you.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



"In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Loke Wei Yieng <LokeWY@sparkcarcare.com>

Sent: Thursday, 18 November 2021 1:34 pm **To:** MT_Claim_SG < mt_claim@lonpac.com>

Cc: Jumani Bin Masudin < jumanibm@cdge.com.sg>

Subject: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R

Hi officer in-charge,

Herewith repair estimate of our veh damage.

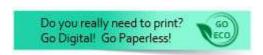
Save as to costs,

Kindly arrange to pre-inspection vehicle at 59 Loyang Drive (S)508969 4th floor ASAP, SAS report will be provided once it ready.

Best regards,

Ms. Loke YY Loyang Accident Repair ComfortDelgro Engineering Pte Ltd

DID: 62148355



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Thursday, 18 November 2021 1:22 PM **To:** Loke Wei Yieng < LokeWY@sparkcarcare.com >

Subject: Scan Image

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]