

Our Ref: CC1121/SHC 156Z/KS(st)
Date: 07.01.2022

LONPAC INSURANCE BERHAD
300 BEACH ROAD #17-04/07
Singapore 199555

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 18.11.2021 INVOLVING SHC 156Z & GBJ4358R ALONG CHANGI NAVY BASE

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC 156Z, which was involved in the captioned accident with your insured vehicle No GBJ4358R.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,263.50
2. Loss of Rental	2 days x S\$ 125.40	S\$	250.80
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	3,676.30
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: 62141843

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC156Z , GBJ4358R
CHANGI NAVY BASE****ON 18-Nov-21 08:00****I / We****THAY TIAN SENG**(Hirer) NRIC No.: **SXXXX545A****and/or****CHIN CHEE KONG**(Relief) NRIC No.: **SXXXX079A****Taxi Number****SHC156Z**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date**18-Nov-2021****Name of Hirer****THAY TIAN SENG****Hirer NRIC****SXXXX545A**

Signature :

**Address****97 JALAN DUA #09-36
390097****Contact No.****91005697****Name of Relief****CHIN CHEE KONG****Relief NRIC****SXXXX079A**

Signature :

**Address****17 MARINE TERRACE 16-74
440017****Contact No.****89095243**



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/025167
DATE : 30 April 2022


DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBJ4358R the sum of Singapore Dollar Three Thousand Six Hundred Only (\$3,600.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHC156Z and GBJ4358R on 18 Nov 2021 along 210 TANAH MERAH COAST ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ MARINA TECHNOLOGY AND CONSTRUCTION PTE LTD / KALIMUTHU CHANDIRAKUMAR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to COMFORTDELGRO ENGINEERING PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date 04.05.2022
KAZALI
Name of vehicle owner /Date 04.05.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 508969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649COMPANY REG. NO.: 199506048W
Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010042

LONPAC INSURANCE BERHAD
THE CONCOURSE300 BEACH ROAD #17-04/07
SINGAPORE 199555

CONTACT NO: 62507388

VEHICLE NO
SHC 156ZMAKE
TOYOTAMODEL
PRIUS HYBRID(G4)DATE OF REG
17.08.2017CHASSIS CODE
JTDKKB3FU903562671NO/DATE
91631272 31.12.2021JOB NO.
305494884

ODOMETER READING

JOB TYPE
A

Description : 3P 18.11.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		3,050.00
Add GST @ 7.000 %		213.50
Total Invoice amount		3,263.50

Issued by : CHEWBEELING 03.01.2022 08:58:18
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM RECEIPT DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFALC.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte LtdHead Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CC21110247



Date: 31 December 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 18/11/2021 @ 08:00 hrs
ALONG CHANGI NAVY BASE
INVOLVING GBJ4358R

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0156Z** (the "Taxi"). The Taxi was hired to **THAY TIAN SENG IC NO SXXXX545A** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

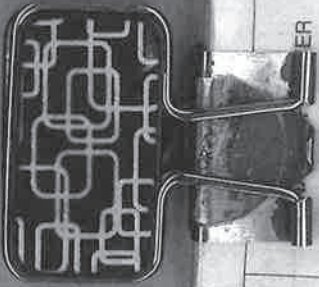
We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



DATE	OPER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		8	8	1	1	8		FROM	TO
15/11	Tray	8	8	1	1	8	272	1800	0450
16/11	Ch	8	8	1	4	9	310	0600	1700
17/11	Tray	8	8	1	7	9	305	1800	0330
18/11	Ch	8	8	2	0	9	298	0600	1615
18/11	Tray	8	8	2	4	3	332	1800	0425
18/11	Ch	8	8	2	5	5	24	0600	0900
18/11/21	Accident Repair							1010	-
19/11/21	Qty							-	1700

SHE 1507


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBJ4358R

Date of Accident

18/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **23/04/2021 - 22/04/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **18/11/2021 11:24**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: COMFORTDELGRO ENGINEERING PTE LTD

Bank Account Details

Beneficiary Name: COMFORTDELGRO ENGINEERING PTE LTD

Bank Name / Branch Name: The Development Bank of Singapore Limited

Bank Account No.: 001-069544-4

Bank Code / Branch Code: 7171 / 1

Swift Code _____

Email Address: cdgear@cdge.com.sg
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:
KAZALI

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Authorised Signature and Company Stamp

Date: 04.05.2022

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 5 May 2022 5:22 PM
To: LIMBOONHANG@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMA 5029B(CHINA TAIPING) AND SKP 8247M AT/ALONG LOWER DELTA ROAD TOWARDS KAMPONG BAHRU ROAD ON 13/04/2022

05 May 2022

Lim Boon Hang *[By Email Only]*

Dear Sir/Madam,

You Ref: SMA5029B

Our Ref: CC6/CTI22003455/Upa3

ACCIDENT INVOLVING SMA 5029B(CHINA TAIPING) AND SKP 8247M AT/ALONG LOWER DELTA ROAD TOWARDS KAMPONG BAHRU ROAD ON 13/04/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKP8247M against your motor insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 5 May 2022 5:27 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK
REF : CC4/LPC21011780/Gps3

Dear Sirs/mdm,

For an update, we have settled the matter at a global sum of \$3,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 27 April 2022 2:21 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [Seek Mandate] - DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF :
CC4/LPC21011780/Gps3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Wednesday, 27 April 2022 10:42 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate] - DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF : CC4/LPC21011780/Gps3

Your ref: **21/21/21/VC05/025167**

Our ref : CC4/LPC21011780/Gps3q

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ4358R(LONPAC) AND SHC156Z(TP) ON 18/11/2021

We refer to the above matter.

We have highlighted to your good office on 22/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Our insured reversed and collided with third party parked taxi. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,616.30(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 5,476.32	\$ 3,263.50 (\$3,050.00 + 7%GST)
2. Loss of Rental (2days x \$125.40)	\$ 250.80	\$ 250.80 (2days x \$125.40)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,889.12	<u>\$ 3,616.30</u>

Surveyor recommended 2days for repair,

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/04/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 2 March 2022 10:09 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Fw: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF : CC4/LPC21011780/Gps3

Dear Gerald,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/LPC21011780/Gps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, March 2, 2022 10:06 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: FW: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF : CC4/LPC21011780/Gps3

Lonpac External - General

Dear Su Li,

Any update ?

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, 22 November 2021 9:06 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R LKK REF : CC4/LPC21011780/Gps3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SHC 156Z at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, November 18, 2021 2:04 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 18 November, 2021 1:58 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com
Subject: FW: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA. Insured yet to lodge the report.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Loke Wei Yieng <LokeWY@sparkcarcare.com>
Sent: Thursday, 18 November 2021 1:34 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jumanibm Masudin <jumanibm@cdge.com.sg>
Subject: DOA 18.11.2021 SHC 156Z with your insured GBJ4358R

Hi officer in-charge,

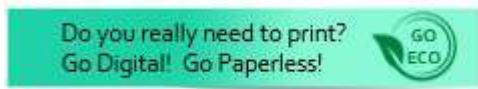
Herewith repair estimate of our veh damage.

Save as to costs,

Kindly arrange to pre-inspection vehicle at 59 Loyang Drive (S)508969 4th floor ASAP, SAS report will be provided once it ready.

Best regards,

Ms. Loke YY
Loyang Accident Repair
ComfortDelgro Engineering Pte Ltd
DID: 62148355



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Thursday, 18 November 2021 1:22 PM

To: Loke Wei Yieng <LokeWY@sparkcarcare.com>

Subject: Scan Image

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
