

LETTER OF DEMAND

Your Ref: SMR 9628G
 Our Ref: SLC 4534U
 To: India Insurance.

Dear Sirs,

ACCIDENT INVOLVING SLC 4534U & SMR 9628G ON 13/11/2020

We are claiming on behalf of our client Lau Yew Lee, Dennis
 owner of vehicle number SLC 4534U involved in accident on 13/11/2020
 with vehicle SMR 9628G along/at IMM Shopping mall

Description of claims:

Cost of Repairs	\$	<u>4873.44</u>	(incl 7% GST)
Loss of Use/Rental	\$	<u>80</u> x <u>4</u> Days = \$ <u>320</u>	(incl 7% GST)
Search Fee	\$	<u>7.45</u>	(incl 7% GST)
Miscellaneous Fee	\$	<u>—</u>	(incl 7% GST)
TOTAL	\$	<u>5200.89</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 5200.89
 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the
 date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this

17/11/2020



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLL45344 and SMR 96286 on 13/11/2021
Own vehicle's number Other vehicle's number Date of accident
 along 1mm Shopping mall
Accident location

BY THE LETTER OF AUTHORITY, I/we, Lau Yew Lee Dennis
Name of Policy Holder & IC / Passport number
 of SXXXX 883B owner of Vehicle Registration

Number SLL45344 hereby irrevocable appoint Volkswagen Group Singapore Pte Ltd
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents or any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy number MT/00762025/01 taken up by *me/us and pay the compulsory excess in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of Volkswagen Group Singapore Pte Ltd and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.

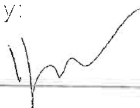
*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 19 of the month 11 Year 2021

Signed & Delivered By:


Policy Holder

Witness By:



EXPRESS SETTLEMENT

DISCHARGE VOUCHER
III- Direct Settlement (RODS)

Provide always that this discharge of my claim shall not prejudice or affect or preclude me from making a further claim for general and special damages relating to the damage to my vehicle for my personal injuries sustained in the same accident

India Ref: MFL2021D0004930
Claimant Ref: SLL4534U

We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 4,873.44 (repair cost), S\$ 200.00 (loss of use/~~rental~~), S\$ 7.45 (search fee), vehicle no. SLL4534U that was damaged pursuant to the accident which occurred on 13.11.2021 (date) at IMM SHOPPING MALL (location) involving vehicle no. SMR 9628G (insured vehicle). This is pursuant to the inspection conducted on 19/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LAU YEW LEE, DENNIS ("the third party claimant") of vehicle no. SLL4534U to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLL4534U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,080.89 to VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this 08 day of Nov 2022

CLAIMANT:

Signature: [Signature]
Signed by "the workshop" (with chop)

Name: 81030001

NRIC: Meiy Wong

Address: Insurance Advisor

Tel: 6305 7299 Ext: 216

Mobile: 8121 4681

Fax: 6474 3643

Email: meiy.wong@vw.com.sg

Nationality:

Occupation:

WITNESS:

Signature: [Signature]
Signed by appointed Surveyor

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: 199607198R

Address: 51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(408933)

Nationality:

Occupation:

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

Page

1/2

Company
INDIA INTERNATIONAL INSURANCE
64 CECIL STREET
#04-05 IOB BUILDING
Singapore 049711

Customer Details:
Mr
LAU
YEW LEE
158D RIVERVALE CRESCENT
#13-667
Singapore 544158

Document no. 12033125282
Document date 15-12-2021
Customer no. 5211000972
Customer GST-ID 198703792K
Dealer 30001
Job order number 2021044403/ 1
Job order date 23-11-2021
Service Advisor SHU SHI TANG

License plate	Model code	First registration	VIN	Model	Mileage
SLL4534U	AM13HZ	27-02-2017	WVWZZZAUZGW533482	Sportsvan 1.4CLBMT 92 TSI D7F	69,214

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
510807217AMGRU	Cover For Bumper Primed A/O 24/11/2021	1	pcs.	1,359.58	#1	1,359.58	1,454.75
518941006C	Twin Halogen Headlamps	1	pcs.	759.12	#1	759.12	812.26
510807724D	Support Part RHS BUMPER INNER BRACKET CD 7/12/2021	1	pcs.	35.92	#1	35.92	38.43
	LABOURS	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINTING	1	pcs.	800.00	#1	800.00	856.00
	INDIA DIRECT SETTLEMENT DOA: 13/11/2021 TP VEH: SMR9628G SURVEY BY: RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	3,794.62	7%	318.82	4,554.62	4,873.44
Total	760.00	3,794.62		318.82	4,554.62	4,873.44

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc, after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033125282
Document date	15-12-2021
Customer no.	5211000972
Customer GST-ID	198703792K
Dealer	30001
Job order number	2021044403/ 1
Job order date	23-11-2021
Service Advisor	SHU SHI TANG

Company	Customer Details:
INDIA INTERNATIONAL INSURANCE	Mr
64 CECIL STREET	LAU
#04-05 IOB BUILDING	YEW LEE
Singapore 049711	158D RIVERVALE CRESCENT
	#13-667
	Singapore 544158

License plate	Model code	First registration	VIN	Model	Mileage
SLL4534U	AM13HZ	27-02-2017	WVWZZZAUZGW533482	Sportsvan 1.4CLBMT 92 TSI D7F	69,214

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 16 Nov 2021 / 11:54:40

Receipt Date/Time : 16 Nov 2021 / 11:54:40

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211116-001497

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMR9628G As at 13 Nov 2021/14:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SMR9628G Enquiry Fee 20211116115355898960	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	414746XXXXXX8274	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Received Message

This mail is associated with :

***SLL4534U (MFL2021D0004930)**
[SMR9628G]

TP

LAU YEW LEE, DENNIS

Nov 13 2021 2:00PM

[-]

Volkswagen Group Singapore Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/01/2022 15:06 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (\$5120.89) - SLL4534U - Claim Handler: Derrick Tan Ming Chye

Approved:5120.89:Dear Sir, please proceed with direct settlement. Thank you