Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 19 November 2021 5:27 pm

To: 'Ye, Yong Kang Melvin'; SUR

Cc: 'Teo, Grace'; 'Gnoh, Pau Loong'

Subject: RE: Ref : CMTD2103406/GPL RE: Urgent: Pre-Repair Inspection: Your Insured

Vehicle: GBH1260T; Our Ref: LeangAuto-SLR276J; Accident Involving SLR 276 J &

GBH 1260 T on 17 November 2021

Dear Melvin,

Please be informed that we have inspected the vehicle SLR 276J on 18/11/2021 and pending for estimate from repairer.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 18 November 2021 2:06 pm

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'bonnie kwok' <litigation@bonniekwok.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Ref: CMTD2103406/GPL RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBH1260T; Our Ref: LeangAuto-SLR276J; Accident Involving SLR 276 J & GBH 1260 T on 17 November 2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>

Sent: Thursday, 18 November, 2021 2:03 PM

To: bonnie kwok <<u>litigation@bonniekwok.com</u>>; 'SUR' <<u>sur@lkkauto.com</u>>; <u>assignments@lkkauto.com</u> **Cc:** Teo, Grace <<u>grace.teo@sompo.com.sg</u>>; Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>>; ng leang <<u>leang2259@gmail.com</u>>

Subject: RE: Ref: CMTD2103406/GPL RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBH1260T; Our Ref: LeangAuto-SLR276J; Accident Involving SLR 276 J & GBH 1260 T on 17 November 2021

Dear LKK Auto,

Please make arrangement to survey SLR276J by Mr Marcus.

Please note that the claim handler for this case is Mr Gnoh Pau Loong.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.</u> Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye
Claims Division

D: 6322 4667 | **T**: 6461 6555



A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: bonnie kwok < litigation@bonniekwok.com Sent: Thursday, November 18, 2021 12:07 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <<u>PauLoong.Gnoh@sompo.com.sg</u>>; ng leang <leang2259@gmail.com>

Subject: Re: Ref: CMTD2103406/GPL RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBH1260T; Our Ref: LeangAuto-SLR276J; Accident Involving SLR 276 J & GBH 1260 T on 17 November 2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

Our client agrees to Mr. Marcus Chua Kang Seng as the Single Joint Expert (SJE).

Please let us have his report in due course.

Kindly request for the SJE to contact the repairers, M/s Leang Automotive at 9028 6516 to make the necessary arrangements.

Regards, ST

--

BONNIE KWOK LLC

Advocates & Solicitors 101A Upper Cross Street #08-12 People's Park Centre Singapore 058358

TEL: 6536 6026 FAX: 6536 2279

email: litigation@bonniekwok.com

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

On Thu, 18 Nov 2021 at 10:20, Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2103406/GPL Your Reference: LeangAuto-SLR276J.

Without Prejudice

Date: 18.11.2021

Attention:

M/S BONNIE KWOK LLC

Dear ST,

ACCIDENT INVOLVING GBH1260T & SLR276J ON 17.11.2021

We refer to your Notice of Accident dated 18/11/2021.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Selection (Indicate as tick)

Motor Surveyor

Surveyor

| | | Kenneth Kong Seng | |
|---|----------------------|-----------------------|--|
| 1 | LKK Auto Consultants | Cheong | |
| | | Marcus Chua Kang Seng | |
| | | Adrian Ling | |
| 2 | Priority Services | Jimmy Lee | |
| 4 | Raleigh Services | Andrew Ow Yong | |
| 5 | FormTeam Consultancy | Frankie Pang | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

<u>Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.</u>
<u>Kindly direct invoices and business correspondence to our new registered address.</u>

Best Regards
Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



SOMPO A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click here for our Privacy Policy.

From: bonnie kwok < litigation@bonniekwok.com Sent: Thursday, November 18, 2021 9:59 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBH1260T; Our Ref: LeangAuto-SLR276J; Accident

Involving SLR 276 J & GBH 1260 T on 17 November 2021

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

| Urgent |
|---|
| Dear Sirs, |
| We refer to the above matter. |
| We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. SLR 276 J at M/s Leang Automotive, No. 1 Kaki Bukit Avenue 6 #01-68 Singapore 417883. |
| Regards, |
| ST |
| |

BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email: <u>litigation@bonniekwok.com</u>

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.