

Veron Chen (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Monday, 22 November 2021 5:26 PM
To: Veron Chen (LKKAUTO)
Cc: LEE KATIE
Subject: FW: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI) Our ref: M12D17112112

Without Prejudice

Dear Veron

Kindly proceed with OD repair . Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, November 22, 2021 11:40 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)

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Dear Josephine,

Enclosed preliminary revised of vehicle SLD 5158H
Date of survey: 19/11/21
Number of days (estimated) : 3 days

We have Not authorise repair.

Kindly let us have your approval please and provide us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Thursday, 18 November 2021 2:06 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments
<assignments@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)

No reference no yet, you can use the vehicle no. Thanks

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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, November 18, 2021 1:08 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Kindly assist to provide the claim number.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 18 November, 2021 12:09 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)
Importance: High

Without Prejudice

Dear LKK

Kindly assist to survey own damage s vehicle .

Details of survey as email below . Thanks

OD Excess is \$750.

Dear Paulo – remember to upload the addendum later and possible forward video to me.
Thanks

[Notice](#)

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Josephine Wong

Executive
Claims



Serving Singapore since 1971

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>

Sent: Thursday, November 18, 2021 11:36 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI) RECOVERY

Importance: High

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Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey.

Besides, insured wants to do recovery claim against the other party.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo

Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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