

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 22 November 2021 5:35 PM
To: Juan Paulo Bongon Baldoz; SUR
Subject: FW: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)
Attachments: SLD5158H FRT VIDEO.mp4; WhatsApp Image 2021-11-18 at 14.28.39.jpeg

Dear Paulo,

As instructed by our client , please proceed to repair the **insured vehicle SLD 5158H, (Excess \$750/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Friday, 19 November 2021 8:46 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)

Hi Josephine,

Refer to attachment.

Thank you

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 18 November 2021 12:09 pm
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>; LEE KATIE <katielee@uoi.com.sg>
Subject: FW: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI)
Importance: High

Without Prejudice

Dear LKK

Kindly assist to survey own damage s vehicle .

Details of survey as email below . Thanks

OD Excess is \$750.

Dear Paulo – remember to upload the addendum later and possible forward video to me.
Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



Serving Singapore since 1971

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: Juan Paulo Bongon Baldoz <juan.paulo@wearnes.com>
Sent: Thursday, November 18, 2021 11:36 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: OD CLAIM: SLD5158H DOA: 12/11/2021 (UOI) RECOVERY
Importance: High

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Dear officer-in-charge,

Please arrange our client's vehicle for a pre-repair survey.

Besides, insured wants to do recovery claim against the other party.

Kindly revert to us as soon as possible.

Thank you

Best Regards.

Paulo
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 98270463
www.wearnesauto.com juan.paulo@wearnes.com

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