

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 18 November, 2021 10:57 AM
To: Caroline; assignments
Cc: Claims Dept of CTI; Charles Hoon; nxpress18@gmail.com
Subject: RE: SNM21D206613/C02/GBB170H/CHNGPW / FW: NEW PRS: Your Ref:GBB170H ,
Our ref:AP/2021/004315 ; RTA ON 15 NOVEMBER 2021 AT ABOUT 1749 HRS
INVOLVING MOTOR VEHICLES NO(S). SKR6247R AND GBB170H ALONG LOR 23
GEYLANG SINGAPORE

Importance: High

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 17/11/2021.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Caroline <caroline@aplp.com.sg>
Sent: Wednesday, November 17, 2021 6:21 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Charles Hoon <charles@aplp.com.sg>; nxpress18@gmail.com
Subject: RE: SNM21D206613/C02/GBB170H/CHNGPW / FW: NEW PRS: Your Ref:GBB170H , Our ref:AP/2021/004315 ; RTA ON 15 NOVEMBER 2021 AT ABOUT 1749 HRS INVOLVING MOTOR VEHICLES NO(S). SKR6247R AND GBB170H ALONG LOR 23 GEYLANG SINGAPORE

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Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Sincere Appraiser
- g. Seah Kwang Boon
- h. L H Teo
- i. Mr Willy Goh
- j. Nicky Seah
- k. Jayson Liaw
- l. Tan Ling Ling
- m. Shawn Lee
- n. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s Nxpress Performance Pte Ltd

Contact Person: GQ @97304896 / Ah Nam @81270834

Email: nxpress18@gmail.com

Address: 25, Kaki Bukit Road 4, Synergy @ KB, #01-39, Singapore 417800.

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, November 17, 2021 4:32 PM

To: Caroline <caroline@aplp.com.sg>; Charles Hoon <charles@aplp.com.sg>; nxpress18@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206613/C02/GBB170H/CHNGPW / FW: NEW PRS: Your Ref:GBB170H , Our ref:AP/2021/004315 ; RTA ON 15 NOVEMBER 2021 AT ABOUT 1749 HRS INVOLVING MOTOR VEHICLES NO(S). SKR6247R AND GBB170H ALONG LOR 23 GEYLANG SINGAPORE

Without Prejudice, Save as to Costs

Our reference: **SNM21D206613 C02/GBB170H /Chngpw**

Your reference: AP/2021/004315

Dear Sirs

ACCIDENT INVOLVING GBB170H & SKR6247R ON 15/11/2021

We refer to your email of 17/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, November 17, 2021 2:15 PM

To: caroline.tan@bisauto.com.sg; charles@apl.com.sg; nxpress18@gmail.com; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206613/C02/GBB170H/CHNGPW / FW: NEW PRS: Your Ref:GBB170H , Our ref:AP/2021/004315 ; RTA ON 15 NOVEMBER 2021 AT ABOUT 1749 HRS INVOLVING MOTOR VEHICLES NO(S). SKR6247R AND GBB170H ALONG LOR 23 GEYLANG SINGAPORE

Without Prejudice

Dear Adeline,

Please conduct PRS for SKR6247R. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Caroline <caroline@aplp.com.sg>
Sent: Wednesday, 17 November 2021 11:45 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Charles Hoon <charles@aplp.com.sg>; nxpress18@gmail.com
Subject: NEW PRS: Your Ref:GBB170H , Our ref:AP/2021/004315 ; RTA ON 15 NOVEMBER 2021 AT ABOUT 1749 HRS INVOLVING MOTOR VEHICLES NO(S). SKR6247R AND GBB170H ALONG LOR 23 GEYLANG SINGAPORE

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WITHOUT PREJUDICE

Attn: Motor Claims Department

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Thank you

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Stay safe. Stay healthy.

Regards,
Caroline Secretary to Mr Charles Hoon

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