

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 18 November, 2021 10:30 AM
To: Winnie Chai; assignments
Cc: connect3lau@gmail.com; Claims Dept of CTI
Subject: RE: SNM21D206632/C02/PC2051J/CHNGPW / FW: Request for pre repair inspection for accident involving PC6553B & PC2051J (yr Insured) on 16/11/2021

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Winnie Chai <connect3winnie@gmail.com>
Sent: Thursday, November 18, 2021 10:12 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: connect3lau@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D206632/C02/PC2051J/CHNGPW / FW: Request for pre repair inspection for accident involving PC6553B & PC2051J (yr Insured) on 16/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Adeline

We would like LKK to attend the survey.

Thanks & regards

On 18 Nov 2021, at 10:08, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

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Our reference: **SNM21D206632 C02/PC2051J /Chngpw**

Your reference: PC6553B

Dear Sirs

ACCIDENT INVOLVING PC2051J & PC6553B ON 16/11/2021

We refer to your email of 17/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 18, 2021 9:08 AM

To: connect3lau@gmail.com; Winnie Chai <connect3winnie@gmail.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206632/C02/PC2051J/CHNGPW / FW: Request for pre repair inspection for accident involving PC6553B & PC2051J (yr Insured) on 16/11/2021

Without Prejudice

Dear Adeline,

Please conduct PRS for PC6553B. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Lau <connect3lau@gmail.com>
Sent: Wednesday, 17 November 2021 12:58 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>
Subject: Request for pre repair inspection for accident involving PC6553B & PC2051J (yr Insured) on 16/11/2021

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Hi,

Attached is the GIA report for yr ref.

Pls let us have the list of surveyors for the PRI.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697