

Re: SNM21D206635/C02/SKW5748S/TANKW / FW: Direct Settlement - Accident Involving SKW 5748S (OI : CTI - TBA) and SLT 8640C (TP : LKK REF - CC6/CTI21011758/g3) on 17/11/2021

Su Li (LKK Auto) <suli@lkkauto.com>

Thu 11/25/2021 10:49 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (4 MB)

TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf;

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLT 8640C at M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Monday, November 22, 2021 11:33 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206635/C02/SKW5748S/TANKW / FW: Direct Settlement - Accident Involving SKW 5748S (OI : CTI - TBA) and SLT 8640C (TP : LKK REF - CC6/CTI21011758/g3) on 17/11/2021

Hi Su Li,

Attached OI GIA for your reviewer.

Thanks

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NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 18 November 2021 2:39 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CeciliaChong@lkkauto.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206635/C02/SKW5748S/TANKW / FW: Direct Settlement - Accident Involving SKW 5748S (OI : CTI - TBA) and SLT 8640C (TP : LKK REF - CC6/CTI21011758/g3) on 17/11/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D206635/C02/SKW5748S/TANKW.

Dear Billy,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 18 November 2021 10:43 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKW 5748S (OI : CTI - TBA) and SLT 8640C (TP : LKK REF - CC6/CTI21011758/g3) on 17/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s AUTOMOTIVE REPAIR CENTRE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd