

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 17 November, 2021 5:21 PM
To: Ezlyna; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D206585/C02/GBG2361J/TANKW / FW: PRI (YR VEH NO:GBG2361J) OUR REF:CLLC.PD.225.2021 -SLF5061S DOA:15.11.2021

[Confidential]

Without Prejudice

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Dear Ezlyna,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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-----Original Message-----

From: Ezlyna <ezlyna@centrollc.com.sg>

Sent: Wednesday, 17 November 2021 5:09 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D206585/C02/GBG2361J/TANKW / FW: PRI (YR VEH NO:GBG2361J) OUR REF:CLLC.PD.225.2021 - SLF5061S DOA:15.11.2021

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Our ref : CLLC.PD.225.2021 -SLF5061S

Your ref: SNM21D206585/C02 -GBG2361J

Dear Sirs,

We refer to the above matter and your email of even date.

Our client is not agreeable with your list of surveyors.

However, our client would like to propose the surveyors for SJE as below:

1. PAL'S Appraiser Pte Ltd
2. LCW Appraiser Pte Ltd
3. MC-Coy Appraiser Pte Ltd
4. Treasure Appraiser Pte Ltd
5. United Appraisal and Management Pte Ltd 6. CL Appraiser Pte Ltd 7. ST Appraisal Services 8. Constant Appraiser Services 9. Aeon Auto Consultants LLP

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank you.

Warmest Regards,

Ezlyna (Lyna)

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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On 2021-11-17 15:46, Tan Kian Wei Billy wrote:

> [Confidential]

>

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> Dear Sirs / Madam,

>

>

> ACCIDENT INVOLVING GBG2361J & SLF5061S on 15/11/2021

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>

> We refer to your email of 17/11/2021.

>

>

> Kindly note the following:-

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> 1. We would like to conduct pre-repair survey of the vehicle at
> the appointed workshop.

>

>

> 2. We propose the following list of surveyors to be nominated as
> the Single Joint Expert to conduct survey of the claimant's vehicle:-

>

>

> 1. Gary Soon (FTA) 6. Marcus Chua (LKK)
> 2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)
> 3. Ben Chua (FTA) 8. Adrian Ling (LKK)
> 4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)
> 5. Henry Ng (FTA) 10. Steve Chen (LKK)

>

>

> 3. If we do not hear from you within two days of this letter, you
> shall have deemed to have agreed that the surveyor appointed by us
> shall be Single Joint Expert for this matter.

>

>

> 4. As per the NIMA Protocol, the survey by our appointed surveyor
> would include survey of your vehicle pre-repair, after it is
> dismantled, and post repairs. Hence, you need to provide us / our
> surveyors with the list of items that were damaged and required to be
> replaced or repaired to facilitate an effective survey.

>

>

> 5. As stated above, please inform us and our surveyor after the
> claimant's vehicle had been repaired so that our surveyor can carry
> out post repair inspection before the vehicle is returned to your
> client. Please co-ordinate with our surveyor immediately after the
> repair is completed.

>

>

> If you have any queries, please contact Billy Tan @ 6389 6175 and
> email us at claimsdept@sg.cntaiping.com

> Dear Billy,

>

> Please conduct PRS for SLF5061S.

>

> Note: officer in charge Billy Tan 63896175.

>

>

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> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any

> inconvenience caused is much regretted.

>

> Thank you

>

> Chong Boon Sen

> Claims Department

>

> China Taiping Insurance (Singapore) Pte. Ltd.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> DID: (65) 63896116 | F: (65) 62247175

>

> W:

>

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> -----Original Message-----

> From: Ezlyna <ezlyna@centrollc.com.sg>

> Sent: Wednesday, 17 November 2021 12:17 pm

> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

> Subject: PRI (YR VEH NO:GBG2361J) OUR REF:CLLC.PD.225.2021 -SLF5061S

> DOA:15.11.2021

>

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>
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> Dear Sirs,
>
> NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING
> DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE
>
> We act for PRESTIGE
> LEASING PTE LTD, the owner of motor vehicle SLF5061S, who has
> appointed us to act on their behalf to claim against your insured's
> vehicle no. GBG2361J in regards to the road traffic accident on
> 15.11.2021@0715hrs.
>
> Please be informed that the said motor vehicle can be inspected at:-
>
> NEO AUTOMOTIVE PTE LTD
> 53 Ubi Ave 1
> #05-44 Paya Ubi Industrial Park
> Singapore 408934
> Tel: 6385 5262 Fax: 6385 8262
>
> Kindly contact: Mrs Neo at Tel: 9091 4853
>
>
> Please note that if you fail to conduct the pre-repair inspection
> within the next 2 working days excluding any intervening Saturday,
> Sunday or Public Holiday, the said workshop will commence repairs
> thereafter without further reference to you.
>
>
> --
> Warmest Regards,
> Ezlyna (Lyna)
>
> M/s Centro-Legal Law Corporation
>
> 151 Chin Swee Road
> #02-21 Manhattan House
> Singapore 169876
> Tel: 6235 0633
> Fax: 6235 6939
>
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