

Our Ref : SH/2021/090/11/005/TP

Date : 04 December 2021

The Motor Claims Department
LONPAC INSURANCE BHD
BLK 300 #17-04/07
BEACH ROAD
THE CONCOURSE
SINGAPORE 199555

Dear Sir / Madam,

RE : Accident Involving SKX6121M & GBD7180Y on 16.11.2021

I forward herewith copies of the following documents for claiming against your insured for my loss of use :-

Cost Of Repair - Invoice No: AR202112-0012	:	S\$ 4,815.00
Rental (\$ 150.00x 9 days)	:	S\$ 1,350.00
		<u>S\$ 6,165.00</u>

Your co-operation and prompt settlement towards this matter are much appreciated.

Kindly acknowledge the receipt of this letter.

Thank you very much for your kind attention.

Yours faithfully,

encl



LETTER OF AUTHORITY

To: LONPAK INSURANCE BERHAD

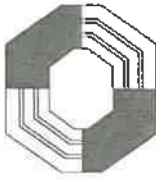
ACCIDENT INVOLVING SKX 6121M & G8D 7120Y ON
16/11/2021 (Date) ALONG 22 LEMON AVE ALONG SIX AVE
_____ (Location)

I, LONG CHIEN PHENG NRIC no. S754739B
of 22 LEMON AVE (Address),
owner of Motor Vehicle Registration No. SKX 6121M do hereby
authorise M/s S & H Motor Pte Ltd to be my agent and representative to correspond,
negotiate and settle, on my behalf, my claim against the parties involved in the above
mentioned accident.



18/11/2021

Signature of Owner & Date



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC00/025162

DATE : 23 FEB 2022

DISCHARGE VOUCHER

I/We, **LONG CHIEN PHENG** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **GBD 7180Y** the sum of Singapore Dollar **FIVE THOUSAND SEVEN HUNDRED AND FIFTEEN ONLY (\$5,715.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SKX 6121M** and **GBD 7180Y** on **16/11/2021** along **22 LEMON AVE ALONG SIX AVE**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LUEN SOON IRON WORKS**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **S & H MOTOR PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

26/07/2023

.....
Signature of vehicle owner/Date

26/07/2023

.....
Name of vehicle owner /Date



Tax Invoice No.:	AR202112-0012
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LONG CHIEN PHENG
NO. 22
LEMON AVE
SINGAPORE 277821

File No SH/2021/090/11/005/TP
Date 4-December-2021

Cost of repair for vehicle no: SKX6121M BMW 216D
Accident involving vehicle no: SKX6121M & GBD7180Y on 16-November-2021

Description

To Supply Spare Parts

To spray painting

Labour charge

Lump Sum Cost of Repair \$	4,500.00
7% GST \$	315.00
\$	4,815.00

T/Party: LONPAC INSURANCE BHD

Received By

No signature is required as this is a computer generated invoice

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02
Singapore 347789
UEN: 198101530H
Tel: 6292 3000 Fax: 6298 5995

SKY 6121M
(TP)

Vehicle Hiring Agreement

Hirer's Particulars

Name: LONG CHIEN PHENG Address: jacuslong@hotmail.com
NRIC No: S7514739B 22 Lemon Ave
Contact No: 93389191 Email: S(277821)

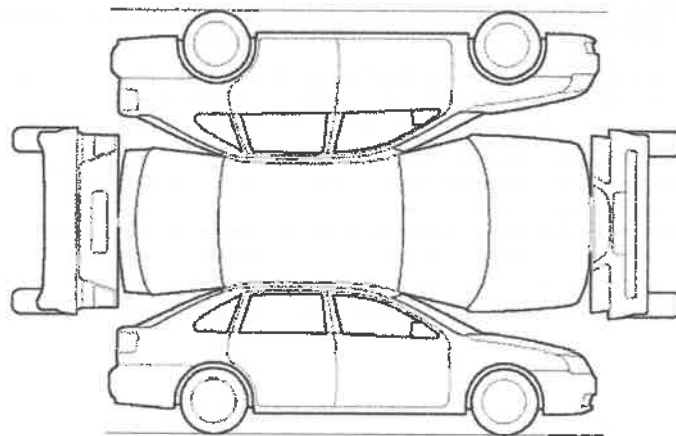
Hired Vehicle Information

Registration No: SL52351G Make/Model: Toyota Camry
Fuel level: 1/2 (e.g. 3/4, 1/2 etc).
Mileage Out: _____ km Mileage In: _____ km

Please note down any damage to the car below before you collect the vehicle.

Left

Rear



Front

Right

I am hiring the above vehicle from Evervit Leasing Pte Ltd commencing 17-11-21 (date)
11.00 AM (time) to 26-11-21 (date) 4.30 pm (time) at S\$ _____ per day
to the total charge of S\$ _____ (subject to prevailing GST).

I shall return the vehicle with a full tank of fuel. I understand that I will be charged S\$150.00 (subject of prevailing GST) if the fuel tank is not full when I return the vehicle. It is my responsibility to check that the fuel tank is full before I drive off the vehicle. _____ (Hirer's initial)

I note that the rental vehicle is insured under a third party insurance coverage. In the event of an accident:

- I am liable for repair costs to the vehicle; and
- I shall be liable for excess of S\$ 1500/- (subject to prevailing GST) for the settlement of any resultant third party claim (where applicable).

I will undertake to pay for any summons received, and shall fully indemnify Evervit Leasing Pte Ltd for any and all loss of or damage to the vehicle or equipment during the term of this Agreement whether caused by collision, fire, flood, vandalism, theft or any other cause.

I hereby agree to abide to the terms and conditions as set out overleaf

✓ Chien
Hirer's Signature & Date
(Vehicle Check-out)

✓ Chien
Hirer's Signature & Date
(Vehicle Check-in)

Terms and conditions of hire

An agreement made between EYandit Leasing Pte Ltd (hereinafter called the "Owner" which expression shall where the context so admits include the Owner's assignees and successors in title) of the one part and the Hirer named in the Schedule hereinafter called the "Hirer" which expression shall where the context so admits include the Hirer's permitted assigns) of the other part.

Whereby it is agreed as follows:

Agreement to hire

- The Owner will let and the Hirer will take on hire upon the following terms and conditions the motor vehicle described in the Schedule hereinafter called the "Vehicle" and the Hirer shall be a bona-fide lessee of the Vehicle and no interest in it shall pass to the Hirer. The Vehicle shall at all times remain the property of the Owner and the Hirer shall not do or permit or cause to be done any matter or thing whereby the rights of the Owner in respect of the Vehicle are or may be prejudicially affected.
- The hiring shall commence on the date and at the time the Hirer takes delivery of the Vehicle and shall continue for the period and end on the date and at the time stated in the Schedule (the "Hire Period") unless the hiring is terminated in accordance with the provisions under clause 40 or clause 41 in which event the hiring shall terminate at the respective times specified in the said clauses. In addition, the Hirer is bound to hire the Vehicle for the whole of the Hire Period.
- The Owner will use all reasonable endeavours to leave the Vehicle available for delivery or collection on the date specified in the schedule but the Owner shall not incur any liability whatsoever in the event of any delay.

Hire Charge

- The hire charge (the "Hire Charge") is as specified in the Schedule. The Hirer shall pay to the Owner in advance the Hire Charge stated in the Schedule, with the first payment due and payable on the date of the commencement of Hire Period and subsequent payments to be made at consecutive intervals specified in the Schedule without prior demand by the Owner. Time shall be of the essence in respect of the payment of all sums due hereunder and the Hirer shall be deemed to have repudiated this Agreement if any Hire Charge or other payments due, owing or payable under this Agreement (the "Outstandings") shall remain unpaid for more than seven (7) days after becoming due, owing or payable.
- Without prejudice to clause 4.1, in the event the Hire falls, neglects or refuses to pay all or any part of the Outstandings for any reasons whatsoever, the Hirer shall pay to the Owner interest calculated at the rate of eighteen per cent (18%) per annum on the amount of the Outstandings from the date the Outstandings become payable to the date the Owner is in actual receipt of the payment of the Outstandings, irrespective of whether the date of payment is before or after any judgment or award in respect of the same.
- If the Hirer shall fail to return the Vehicle at the expiration of the Hire Period then, without prejudice to the other rights of the Owner, the Hirer shall pay to the Owner for every day elapsing between the expiration of the Hire period and the time the Vehicle is returned to the Owner the sum specified as the additional daily charge in the Schedule.
- Such other rights of the Owner include but are not limited to the right of the Owner to repossess the Vehicle by such methods as the Owner may in its sole and absolute discretion decide. The Hirer shall reimburse the Owner for all costs, charges and expenses incurred in the exercise of its rights in the event of a full indemnity.
- Nothing contained in this clause 5 shall confer upon the Hirer any right to the continued use or possession of the Vehicle.

Deposit

- The Hirer shall also pay in cash prior to the commencement of the Hire Period the deposit (the "Deposit") specified in the schedule. The Owner shall (without prejudice to any other rights which it may have against the Hirer) be at liberty to retain out of such deposit:
 - (a) in the event of an accident involving the Vehicle, the excess amount payable as specified in the Schedule (hereinafter referred to as the "Excess") in respect of each and every accident under the provisions of clause 25 hereof;
 - (b) the amount of any loss or damage for which the Hirer is responsible under the provisions of clause 21 and clause 28;
 - (c) any sufficient charges or payment or default interest payable under clause 4 hereof or any other provisions contained in this Agreement.
- The Owner shall be entitled to retain the Deposit for a period of up to one (1) month from the end of the expiration of the Hire Period to determine if any of the circumstances giving rise to clause 5(b) to (c) have arisen. The Deposit or any part thereof to be refunded to the Hirer after taking into consideration clause 5 (a) to (c) shall be interest free.

Care and custody of Vehicle

- Upon delivery of the Vehicle, the Hirer shall forthwith notify the Owner and shall state in the Vehicle Check Out/Check In report, any defects to the Vehicle. If the Hirer fails to do so, the Vehicle shall be deemed to have been delivered and accepted by the Hirer in good repair and working condition complete with all fittings, accessories, tools and spare tyre.
- At the end of the Hire Period:
 - (a) the Vehicle shall be returned by the Hirer, in the same condition as at the commencement of the Hire Period complete with all fittings, accessories, tools and spare tyre, fair wear and tear excepted; and
 - (b) the Hirer shall ensure that the Vehicle Check Out/Check In report has been duly completed, failing which the Vehicle will be deemed returned in the condition certified by the Owner and the Hirer shall be bound by such certification of the Owner.
- The Vehicle shall at all times be driven properly and safely by the Hirer.
- The Hirer confirms that he:
 - (a) is between twenty-one (21) and sixty (60) years of age;
 - (b) holds a valid license recognized under Singapore law;
 - (c) has not less than two (2) years of satisfactory driving experience;
 - (d) does not suffer from any physical infirmity or uncorrected defective vision or hearing;
 - (e) has been informed that the Vehicle has been insured for use in Singapore only and as such cannot be driven into Malaysia or any place outside Singapore without prior written consent of the Owner
 - (f) has been informed that the Hirer after the expiry of the Hire Period, The Owner must be notified of any intended extension of the Hire Period at least one (1) working day prior to expiry of the Hire Period and payment made to the Owner one (1) week upon receipt of the invoice. Failure by the Hirer to make due payment will entitle the Owner to make the necessary claims through legal means;
 - (g) shall not make and shall not authorize the making of any alteration, additional modifications or changes whatsoever to the Vehicle without the Owner's prior written consent.
- The Hirer shall at all times drive the Vehicle in a careful and stable manner and in accordance with all legal requirements and shall at all times comply with the terms of the Owner's standard policy of insurance which is available for inspection at the Owner's office. The Hirer shall not use the Vehicle for racing or speed trials or rallies or any competitive events or towing or for any purpose other than domestic and social purposes and shall not carry goods or passengers in the Vehicle for hire or reward. Not more than four (4) passengers shall be carried in the Vehicle.
- The Hirer shall not take the Vehicle outside Singapore, including without limitation, Malaysia, without prior written consent of the Owner, which consent shall be on such terms and conditions which the Owner may stipulate, including without limitation, the imposition of a surcharge.
- The Hirer shall keep the Vehicle at all times in his possession and custody and shall not part with possession or custody to any other person. In the event the Hirer loses possession or custody of the Vehicle, the Hirer shall at his own expense, take all necessary steps, or steps required by the Owner, to retain and recover possession and custody of the Vehicle.
- The Hirer bears the cost of the repair or rectification of any damage to the Vehicle resulting from the negligence or improper use of the Vehicle by the Hirer.
- In the event the Hirer modifies or alters the Vehicle or authorizes the repair of the Vehicle by any third party not approved by the Owner, the Hirer shall reimburse the Owner on the basis of a full indemnity for all its costs, charges and expenses incurred for reinstating the Vehicle to its original condition.
- The Hirer shall not sell, assign, mortgage, let on hire or otherwise dispose of or part with the possession of the Vehicle or part thereof.
- The Hirer shall permit the Owner or its authorized representative at all reasonable times to enter upon the premises where the Vehicle may from time to time or any time be garaged or parked to inspect and test the condition of the Vehicle.
- The Hirer shall immediately notify the Owner of any change in the Hirer's address and particulars and upon request of the Owner, promptly inform the Owner of the whereabouts of the Vehicle.
- Without prejudice to clause 31, the Hirer shall indemnify the Owner against all fines, penalties and liabilities imposed on the Owner or arising in respect of any non-compliance or contravention of any transport, traffic or other law or regulation, together with any cost or expense relating thereto incurred by the Owner.
- Upon receipt of a notice by the Owner that the due in respect of the payment of the road tax for the Vehicle is available for collection, the Hirer shall promptly collect the same from the Owner. The Owner shall not be liable to the Hirer in any manner whatsoever as a result of the Hirer's non-allocation or delay in collection of the said due.

Insurance

- The vehicle has been insured against:
 - (a) all third party risks and liabilities as required by law;
 - (b) all damage to third party property;
- The Hirer acknowledges that the Insurance policy effected by the Owner does not cover:
 - (a) personal injuries or death to the driver of the Vehicle; and
 - (b) personal injuries or death to any passenger in the Vehicle if it cannot be proved that the driver of the Vehicle and/or any other third party driver is negligent and otherwise at fault; and
 - (c) damage to the Vehicle;
 - (d) loss or theft of the Vehicle.
- The Hirer shall immediately inform the Owner of any accident involving the Vehicle and also report the accident to the police or other proper authority within the time prescribed by law or regulation. The Hirer shall upon reporting the accident to the police or other proper authority, immediately submit a copy of the report to the Owner. If the report submitted by the Hirer to the Owner is not in form and content satisfactory to the Owner for any reasons whatsoever, the Hirer shall make a further report to the police or other proper authority, which report must contain all matters required and directed by the Owner in its sole and absolute discretion, and then submit a copy of the same to the Owner. If the Hirer fails, refuses or neglects to submit a copy of the same to the Owner the report which is in form and content satisfactory to the Owner for any reasons whatsoever, the Hirer shall be liable and responsible for all costs incurred by the Owner in respect of the report of the Vehicle. The Hirer shall supply such information, drawings and assistance in connection with the accident as the Owner or its insurers may from time to time and at any time require. The Hirer shall not without prior written consent of the Owner give any instructions for any repair to the Vehicle for the replacement of any parts thereof rendered necessary by the accident.
- The Hirer shall be responsible and liable for payment of the Excess to the Owner for each and every accident, unless otherwise as stated in clause 20.
- The Excess payable by the Hirer is subject to such changes which the Owner may from time to time and at any time notify to the Hirer, and any such changes shall take effect from the date specified in the notice.
- Further, the Hirer shall indemnify the Owner against all loss or damage incurred or suffered by the Owner (including loss resulting from inability to use the Vehicle or let the same on Hire) in consequence of the destruction, loss or theft of or damage to the Vehicle prior to the Vehicle being returned to the Owner.
- The Hirer agrees that the Owner may in its sole and absolute discretion conduct any negotiations and effect any settlement with regard to any accident involving the Vehicle and the Hirer agrees to abide fully by any such settlements.
- In the event of any accident involving the Vehicle caused directly or indirectly by the negligence or dereliction of any statute or regulations by the driver of the Vehicle which results in the insurance for the Vehicle repudiating liability for any damage or loss arising from the said accident, the Hirer shall be liable and responsible for all damage to the Vehicle and all direct and consequential loss or damage incurred or suffered by the Owner on the basis of a full indemnity and shall further indemnify the Owner against all actions, proceedings, liabilities, claims, damages, costs and expenses arising out of the said accident.

Indemnity

- The Hirer shall be solely responsible for all fines, penalties, surcharges and all other legal proceedings in respect of the Vehicle and/or the driver of the Vehicle which arises from events occurring during the Hire Period and shall fully indemnify the Owner against all actions, proceedings, liabilities, claims, damages, costs and expenses as a result of the same.

Exclusion of liability

- The Owner shall not under any circumstances be liable to make any payment to the Hirer in respect of or to indemnify the Hirer against all loss, injury or damage sustained, incurred or suffered by the Hirer or by any third party as a direct or indirect result of the presence or use of the Vehicle or as a result of any defect therein and in taking delivery of the Vehicle the Hirer shall be deemed to have satisfied himself that it is in all respects satisfactory and in a proper and safe condition.
- The Owner does not hire the Vehicle subject to any condition or warranty express, implied or statutory in connection with the fitness for any purpose of the Vehicle and any conditions and warranties are hereby expressly excluded insofar as permitted by law.

Change of Vehicle

- If for any reason the Vehicle described in the Schedule or any other Vehicle ordered by the Hirer prior to the commencement of the Hire Period is not available at the time of such commencement the Owner shall have the right to replace the Vehicle with an alternative Vehicle of similar seating and engine capacity and if no such alternative vehicle is available or if the Owner shall in its sole and absolute discretion decline to provide an alternative vehicle then the Hirer shall be liable for any Hire Charge and deposit paid by him but shall have no other claim of any kind whatsoever against the Owner.
- In the event of damage to the Vehicle, the Owner may at any time require the Hirer to return the Vehicle to enable the Owner to rectify the damages, in which event, the Owner shall provide the Hirer with a replacement Vehicle of similar seating and engine capacity PROVIDED ALWAYS that the damage to the Vehicle was not caused by the deliberate act, omission or negligence of the Hirer, and there has been no contravention of the terms and conditions of this Agreement and/or any statute or regulation. The Hirer confirms that the replacement vehicle shall be subject to the same terms and conditions contained in this Agreement.

Generally

- In this Agreement "the Vehicle" includes all replacements and renewals thereof and all additions and accessories thereto whether made before or after the date of this Agreement and references to a "month" shall be to a calendar month.
- The rights of the Owner under this Agreement are cumulative and may be exercised as often as it considers appropriate and in addition to its rights under the general law. No relaxation, forbearance, waiver or indulgence by the Owner in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and powers of the Owner hereunder nor shall any waiver of any breach operate as a waiver of any subsequent or supervening breach.
- The Owner may from time to time modify, vary, change or alter the terms and conditions of this Agreement provided that it shall use its reasonable endeavours to inform the Hirer of the modifications, variations, changes or alterations and the Hirer shall be bound by such modifications, variations, changes and alterations.
- If any of the provisions of this Agreement becomes invalid, illegal or unenforceable in any respect under any law, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired.
- In the event of any breach of this Agreement by the Hirer, the Owner may without prior notice to the Hirer take possession of the Vehicle and for this purpose, the Hirer hereby irrevocably authorizes the Owner by its servants and/or agents to enter without prior notice into any premises in which the Vehicle may be kept and to take possession of the Vehicle without being liable to any action or proceeding at the suit of the Hirer or any person claiming under or through him. In such an event, the repossession by the Owner of the Vehicle shall constitute a termination of the hiring. The exercise of the right of repossession shall not prejudice the Owner's right to claim damages or other remedies against the Hirer for the breach of any of its obligations of this Agreement.
- The Owner shall the right to terminate at its sole and absolute discretion this Agreement at any time after the commencement of the Hire Period by giving not less than twenty-four (24) hours' notice in writing to the Hirer. Upon receipt of the termination notice, the Hirer shall return the Vehicle to the Owner at the time and date specified in the notice. The Owner shall not be obliged to inform the Hirer as to the reason for such termination. Termination of this Agreement shall not affect any accrued rights of the Owner or liabilities of the Hirer as at such termination.
- This Agreement or any part thereof shall not be assigned or transferred by the Hirer without prior written consent of the Owner. The Hirer agrees that the Owner has the right at any time to assign, transfer or novate the Agreement and the Hirer shall enter into such assignment, transfer or novation agreement when requested by the Owner.
- The Hirer agrees that in the event of any legal action by the Owner against the Hirer for the recovery of any sums due, owing or payable under this Agreement or for damages arising directly or indirectly from the breach of this Agreement, the Hirer shall be liable for the Owner's legal costs on a full indemnity basis.
- This Agreement shall not come into force until it has been signed on behalf of the Owner by one of its officers duly authorized for that purpose.
- This Agreement supercedes all prior discussions, negotiations and agreements between the parties with respect to the subject matter hereof and reflects their entire agreement.
- This Agreement is governed by and shall be construed in accordance with the laws of the Republic of Singapore and the parties hereby irrevocably submit to the jurisdiction of the Courts of the Republic of Singapore.

EVERVIT LEASING PTE LTD

33 Tannery Lane #01-02 Singapore 347789 Tel: 6788 1313

Invoice No: A4240

Date: 17/11/2021

Name: Long Chien Pheng

Address: 22 Lemon Ave

Singapore 277821

Vehicle No: SLS 2351 G

[illegible]

Cheque should be crossed and made payable to **Evervit Leasing Pte Ltd**

Received by

Evervit Leasing Pte Ltd

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 14 February 2022 2:57 pm
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Sunday, 13 February 2022 1:02 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 18/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured and hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **S & H MOTOR PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,814.75	\$ 4,815.00
2. Loss of Rental (9days x \$150)	\$ 1,350.00	\$ 900.00 (9days x \$100)
Total	\$ 9,164.75	\$ 5,715.00

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 18 November 2021 4:32 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, November 18, 2021 1:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 18 November 2021 1:33 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Wednesday, November 17, 2021 4:39 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021

Dear Gerald,

Thank you for your assignment.

Kindly assist to provide the workshop details.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 17 November, 2021 4:31 PM

To: Doris <doris@sh-motor.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Subject: RE: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Doris,

Our insured vehicle should be GBD7180Y.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Summer

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Doris <doris@sh-motor.com>

Sent: Wednesday, 17 November 2021 4:20 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021

Dear Sir/Mdm,

Kindly arrange survey for our vehicle no : SKX 6121 M claiming Third Party vehicle no : GBD 718 Y (vehicle in our workshop)

Thank

Doris