

Asher Sng (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 14 February 2022 2:57 pm
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [MANDATE REQUEST] RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Follow Up Flag: Follow up
Flag Status: Completed

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Sunday, 13 February 2022 1:02 AM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 18/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured and hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **S & H MOTOR PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,814.75	\$ 4,815.00
2. Loss of Rental (9days x \$150)	\$ 1,350.00	\$ 900.00 (9days x \$100)
Total	\$ 9,164.75	\$ 5,715.00

**5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 18 November 2021 4:32 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, November 18, 2021 1:56 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD7180Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3 Our Ref: 21/21/21/VC00/025162

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 18 November 2021 1:33 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021 *** LKK REF: CC4/LPC21011752/ea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Wednesday, November 17, 2021 4:39 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021

Dear Gerald,

Thank you for your assignment.

Kindly assist to provide the workshop details.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 17 November, 2021 4:31 PM

To: Doris <doris@sh-motor.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Subject: RE: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Doris,

Our insured vehicle should be GBD7180Y.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Summer

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Doris <doris@sh-motor.com>

Sent: Wednesday, 17 November 2021 4:20 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Claiming Third Party vehicle no : GBD718Y involving vehicle no : SKX6121M DOA : 17.11.2021

Dear Sir/Mdm,

Kindly arrange survey for our vehicle no : SKX 6121 M claiming Third Party vehicle no : GBD 718 Y (vehicle in our workshop)

Thank

Doris