# Asher Sng (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Wednesday, 22 December 2021 1:36 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident onn12/11/2021 involving SHF 1029K & SMX 6558X (your

insured) Our Ref: TAX/11/21/2017/lg

**Attachments:** 11 21 2017 - supporting documents.pdf

Follow Up Flag: Follow up Flag Status: Completed

Categories: NON REPORTING

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,000.00					
Loss of Rental	\$975.84	(	9.5	days x	\$102.72	)
Loss of Income	\$570.00	(	9.5	days x	\$60.00	)
LTA Search Fee	\$7.00					
Total	\$4,552.84					

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

## Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

Strides Automotive Services Pte Ltd





Date: 12/11/20 21

Our Ref. No.:

10 100					
Letter of Authorisation					
SOH AH LENG					
I, (NRIC No					
registered hirer) relief driver / taxi share driver of Strides taxi registration					
hereby authorise Strides Automotive Services Pte Ltd					
("AutoSvs") to deal with all matters arising out of the accident between my taxi					
andSMX_6550_M happened on AMC					
along AMK AVE 6 12-11-2021 1230 Pm					
(the "Accident") on my behalf, including but not limited to instituting and any					
claims or proceedings against such party or parties (as AutoSvs deems fit in its					
absolute discretion) in respect of any claim, demand, loss, cost, expense, liability,					
damages or action made against us or incurred or suffered by us.					
Without prejudice to the foregoing, I further authorise AutoSvs to negotiate,					
resolve and settle any proceeding or claim arising out of the accidents, including					
but not limited to doing any act or executing any document or signing the					
Discharge Voucher on my behalf as may be required.					
Car Al Dall					
Name : GAH AH SNG Signature:					
NRIC No.					
Tel No.					
Address					

# **AUTHORIZATION TO ACT**

I, <u>STRIDES TAXI PTE LTD</u> (the third party claimant") of <u>60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705</u> (address), owner of <u>SHF 1029K</u> (vehicle no.) hereby authorize <u>STRIDES AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHF 1029K</u> that was damaged pursuant to the accident which occurred on <u>12/11/2021</u> (date) along <u>ANG MO KIO AVE</u> <u>6 JUNCTION ANG MO KIO AVE 8</u> (location) involving vehicle no/s <u>SMX 6558M</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this \_\_\_\_\_\_ (day) of \_\_\_\_\_\_\_ (month) 20 22 (year)

Signed by "the third party claimant" Signed by "the workshop" (with chop if applicable) (with chop)

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00040272100 Claim No : SNM21D206524/C02/SMX6558M/CHEESC

Claimant : STRIDES TAXI PTE LTD

Amount : 5\$4,220.00

SINGAPORE DOLLARS FOUR THOUSAND TWO HUNDRED AND TWENTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 1029K Insured Vehicle No. : SMX 6558M

Date of Loss : 12/11/2021

Place of Accident : ANG MO KIO AVE 6 JUNCTION ANG MO KIO AVE 8

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE PENG PENG Driver Name : LEE PENG PENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 4,220.00

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S\$ 4,220.00

Claimant Name: STRIDES TAXL BTE LTD

NRIC No : 1XXXXX369K

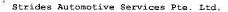
1 0 AUG 2022

Signature

Date

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal Injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising-of the subject matter in this action.





Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705



## Tax Invoice

GST Reg No. : MR-8500001-7 CRN : 199004280Z Invoice No. : IV211200212

Date : 14.12.2021 Vehicle No. : SHF1029K

Your Ref No. : TAX/11/21/2017

GRAND TOTAL \$ 3,000.00

Our Ref No. : 24112998
Terms : 30 Days

Description	Qty	Unit	Add / (Discoun	t) Amount		
		Cost	% Amount			
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		98:C	\$ 3,000.00		
			TOTAL	\$ 3,150.00		
			REPAIR COST EX	CEED SALVAGE		
			VALUE BEARED B	Y STRIDES TAXI		
			-\$ 150.00			

Remark:

Make/Model : TOYOTA PRIUS Accident Date : 12.11.2021



Koo Yew Chung
Koo Yew Chung (Dec 14, 2021 (4,40 GMT+8)

Authorised Signature for Strides Automotive Services Pte. Ltd.



# **MEMORANDUM**

To:

Claims Dept

Our Ref:

TAX/11/21/2017

From: Strides Taxi Pte Ltd

Date:

6/12/2021

# ACCIDENT ON 12/11/2021 INVOLVING SHF 1029K & SMX 6558M AT JUNCTION OF ANG MO KIO AVE 6 & ANG MO KIO AVE 8

This is to confirm that the daily rental rate for SHF 1029K is \$102.72 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely

RIDES TAXI PTE LTD

for Manager

STRIDES

# Laid Up Report

Accident Start Date : 07/11/2021

Accident End Date : 30/11/2021

Date Generated: 30/11/2021

User Name : LeeGek

ate and Time Date and Time	A CONTRACTOR OF THE PROPERTY O	12/11/2021 1:43 PM 22/11/2021 9:23 AM
er (Ac		12/11/202
Job Card Numb		24112998
Vehicle Model		PRIUS
Vehicle Make		IOYOIA
Company Type	Ottidoo Toui Die 114	Strides Laxi Pie Liu
Vehicle Registration Number	SHE1029K	10201
Case Reference Number	TAX/11/21/2017	

A Singapore Government Agency Website

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Daite/Time:

13 Nov 2021 / 11:33:35

Asset Type: Asset ID:

Vehicle

SMX6558M

18.32 Insurance Enquiry (GIRO Payment)
ESASBAHO - BALQISH BINTE ABDUL HALIL

Transaction Amount:

External Agency

Business Transaction Reference No.:

20211113113335323531

Search Date / Time:

Transaction Type:

User ID:

12 Nov 2021 12:30:00 Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

Enquire Related Logs

Back to List

# Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

**Sent:** Monday, 28 February 2022 11:38 AM **To:** IBERNARD373@YAHOO.COM.SG

**Subject:** ACCIDENT INVOLVING SMX 6558M AND SHF 1029K ON 12/11/2021

Our Ref: CC3/CTI21011749/Rea3

28 FEB 2022

LEE PENG PENG

Dear Sir/Madam,

## ACCIDENT INVOLVING SMX 6558M AND SHF 1029K ON 12/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051

Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

# **Asher Sng (LKKAuto)**

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Monday, 8 August 2022 17:51

**To:** Asher Sng (LKKAuto)

Cc: Claims Dept of CTI; Admin A

Subject: RE: [MANDATE REQUEST] RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct

Settlement - Accident Involving SMX6558M (OI: CTI - TBA) and SHF1029K (TP: LKK REF

- CC3/CTI21011749/R1ea3) on 12/11/2021

Follow Up Flag: Follow up Flag Status: Flagged

## [Confidential]

Hi Asher

We agree to your proposal except for LOU/LOR. Please negotiate 7.5 to 8 days.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I FB: www.facebook.com/chinataipingsg/ I WeChat: 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, July 27, 2022 4:24 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: [MANDATE REQUEST] RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident

Involving SMX6558M (OI: CTI-TBA) and SHF1029K (TP: LKK REF-CC3/CTI21011749/R1ea3) on 12/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the email dated 13/05/2022.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)
Sent: Friday, 13 May 2022 12:04

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI: CTI - TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

Your ref: SNM21D206524/C02/SMX6558M/CHEESC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured go straight on a turn left lane only hit third party vehicle.

We are of the opinion that the liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "STRIDES AUTOMOTIVE SERVICES PL." at \$4,457.84 (all-in).

The summary is as follows: -

	<b>Amount Claimed</b>	Amount Revised
1. Cost of Repairs	\$ 16,465.52	\$ 3,000.00
2. Loss of Rental (9.5days x \$102.72)	\$ 975.84	\$ 975.84 (9.5days x \$102.72)
3. Loss of Income (9.5days x \$60)	\$ 570.00	\$ 475.00 (9.5days x \$50)
4. LTA Search Fee	\$ 7.00	\$ 7.00
	Total\$18,018.36	\$ 4,457.84

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

For your approval please.

#### Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | did: 6841-6051 | Mobile: 8839 9816 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 4 February 2022 11:00

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto)

<AsherSng@lkkauto.com>

Subject: RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI: CTI

- TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

#### [Confidential]

**Password** 

g=1X\$Rq7

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chee So Chow

Sent: Friday, February 4, 2022 10:59 AM

To: 'Mei Kwan (LKKAuto)' < Meikwan@lkkauto.com>

**Cc:** Admin A <<u>admin-a@lkkauto.com</u>>; Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Asher Sng (LKKAuto)

#### <AsherSng@lkkauto.com>

Subject: RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI: CTI - TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

# [Confidential]

fyi

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 I F: (65) 6222 5879 Email: claimsdept@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, February 3, 2022 1:20 PM

To: Chee So Chow < sochow.chee@sg.cntaiping.com >

**Cc:** Admin A <<u>admin-a@lkkauto.com</u>>; Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; Asher Sng (LKKAuto)

<<u>AsherSng@lkkauto.com</u>>

Subject: RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI : CTI

- TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

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Dear So Chow,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

#### **LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto) < <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Sent: Tuesday, 25 January, 2022 12:32 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Chee So Chow < sochow.chee@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI: CTI

- TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank You.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, 22 November 2021 5:39 PM

To: Chee So Chow < sochow.chee@sg.cntaiping.com >

Cc: Admin A <a href="mailto:AsherSng@lkkauto.com">admin-a@lkkauto.com</a>; Asher Sng (LKKAuto) <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI: CTI - TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Thursday, November 18, 2021 12:42 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto)

<asherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com></a>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206524/C02/SMX6558M/CHEESC / FW: Direct Settlement - Accident Involving SMX6558M (OI:

CTI - TBA) and SHF1029K (TP: LKK REF - CC3/CTI21011749/R1ea3) on 12/11/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D206524/C02/SMX6558M/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

# Chong Boon Sen

Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Wednesday, 17 November 2021 9:42 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>; Asher Sng (LKKAuto) <a href="mailto:AsherSng@lkkauto.com">AsherSng@lkkauto.com</a>>

Subject: Direct Settlement - Accident Involving SMX6558M (OI: CTI - TBA) and SHF1029K (TP: LKK REF -

CC3/CTI21011749/R1ea3) on 12/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 1029K at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

## To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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