

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 17 November, 2021 5:01 PM
To: Admin-D (LKKAuto); 'Admin A'
Cc: 'Celine Fong (LKKAuto)'
Subject: SNM21D206483C02 - Alleged accident involving our insured GBG7411R and your client SJS3879T on 11/11/2021 (PRE REPAIR SURVEY)

Hi Team

Please arrange PRS by Kenneth Kong.

Kindly assist to liaise with Ah Lim motor urgently.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Sent: Thursday, November 11, 2021 4:04 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206483C02 - Alleged accident involving our insured GBG7411R and your client SJS3879T on 11/11/2021 (PRE REPAIR SURVEY)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Mr Chee,

We will choose Mr Kenneth Kong .

Thank You

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Chee So Chow [<mailto:sochow.chee@sg.cntaiping.com>]

Sent: Thursday, 11 November 2021 4:03 PM

To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D206483C02 - Alleged accident involving our insured GBG7411R and your client SJS3879T on 11/11/2021 (PRE REPAIR SURVEY)

Dear Mui Hong

We refer to your email of 11/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

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From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Sent: Thursday, November 11, 2021 2:15 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Request for survey of our client - SJS3879T accident with China Insured GBG7411R on 11/11/2021

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Dear claims,

Pls assist to assign surveyor to survey our client - SJS3879T accident with China Insured GBG7411R on 11/11/2021.

Car is not in the workshop at the moment.

Pls also assign OIC so that we may check with OIC on the liability.

Thank You !

Best Regards,

Kee Mui Hong

Ah Lim Motor @ AMK

10, Ang Mo Kio Industrial Park 2A

#01-09 AMK Autopoint S568047

Tel : 6483 1244 Fax : 6483 6170