

Direct Settlement - Accident Involving EV 48M (OI : CTI - TBA) and FBQ 3680D (TP : LKK REF - CC6/CTI21011743/Urs3) on 14/11/2021

Su Li (LKK Auto) <suli@lkkauto.com>

Fri 11/19/2021 12:08 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle FBQ 3680D at M/s EROFIA MOTOR TRADING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd