

Our Ref: CT1121/SHC2057M/JW(st)
Date: 11.01.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 16.11.2021 INVOLVING SHC2057M & GBH9752M ALONG KING'S RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2057M, which was involved in the captioned accident with your insured vehicle No GBH9752M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	8,560.00
2. Loss of Rental	6.5 days x S\$ 125.40	S\$	815.10
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6.5 days x S\$ 80.00	S\$	520.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	9,902.59
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHC2057M , GBH9752M
KING'S RD****ON 16-Nov-21 17:05**

I / We

CHAN SWEE KONG

(Hirer) NRIC No.:

SXXXX154E

and/or

TAN KEE HWEE

(Relief) NRIC No.:

SXXXX539E

Taxi Number

SHC2057M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

17-Nov-2021

Name of Hirer

CHAN SWEE KONG

Hirer NRIC

SXXXX154E

Signature :



Address

**296D CHOA CHU KANG AVENUE 2 #...
684296**

Contact No.

97804881

Name of Relief

TAN KEE HWEE

Relief NRIC

SXXXX539E

Signature :



Address

**412 CHOA CHU KANG AVE 3 #10-375
680412**

Contact No.

97710798

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,800.00** (Global Sum) for vehicle no. **SHC 2057M** that was damaged pursuant to the accident which occurred on **16/11/2021** (date) along **KING'S ROAD** (location) involving vehicle no/s **GBH 9752M**.

This is pursuant to the inspection conducted on **18/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2057M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2057M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Dated this 25 (day) of August (month) 2022 (year)



Signed by appointed surveyor

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2057M

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
20.09.2017

CHASSIS CODE
JTDKB3FU503564241

NO/DATE
91631472 04.01.2022

JOB NO.
305494860

ODOMETER READING

JOB TYPE

Description : 3P 16.11.21

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		8,000.00
Add GST @ 7.000 %		560.00
Total Invoice amount		8,560.00

Issued by : KATHERINETAN 04.01.2022 12:35:11
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTION AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS ONLY.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY CHURNICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED AS-IS.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110240

Date: 03 January 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 16/11/2021 @ 17:05 hrs
ALONG KING'S RD
INVOLVING GBH9752M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2057M** (the "Taxi"). The Taxi was hired to **CHAN SWEE KONG IC NO SXXXX154E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	17 Nov 2021 / 13:38:23		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBH9752M		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20211117133823645745

Search Date / Time: 16 Nov 2021 17:05:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 6 July 2022 10:38 AM
To: scotchhere123@hotmail.com
Subject: ACCIDENT INVOLVING GBH 9752M(AIG) AND SHC 2057M AT/ALONG 15 LEEDON HEIGHTS ON 16/11/2021

06 July 2022

M/s CHUAN GARDEN RESTAURANT PTE. LTD.
Driver: TAN KIAN THYE (CHEN JIANTAI)

[By Email Only]

Dear Sirs/Mdm,

You Ref: GBH9752M

Our Ref: CC4/AIG21011740/Gps3

ACCIDENT INVOLVING GBH 9752M(AIG) AND SHC 2057M AT/ALONG 15 LEEDON HEIGHTS ON 16/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC2057M against your insurance policy.

We have reviewed the matter and based on all the available information on hand, we are of the view that both parties should exercise caution for this matter. The case would be settled at equal liability. We shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. **by 18/07/2022**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Nov 2021 17:17	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lee Su Li
2	17 Nov 2021 17:17	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	17 Nov 2021 17:17	Clm Created	Reg No: SHC2057M. Acct Date: 2021/11/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	17 Nov 2021 17:17	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	17 Nov 2021 17:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/26	[A] Lee Su Li
6	17 Nov 2021 17:17	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	17 Nov 2021 17:17	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 Nov 2021 17:17	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Nov 2021 17:17	Label Added	(23):Express.	[A] Lee Su Li
10	17 Nov 2021 17:17	Adj Adjuster Assigned	[None] -> XING GUO QIANG	[A] Lee Su Li
11	24 Nov 2021 09:42	Clm Registration Modified	Acct Time:17:00:00->16:45:00.	[I] AIG OneClaim Integration User
12	29 Mar 2022 12:12	Video Downloaded	Downloaded TP VIDEO	[A] XING GUO QIANG
13	29 Mar 2022 12:13	Video Downloaded	Downloaded TP VIDEO	[A] XING GUO QIANG
14	05 Aug 2022 13:38	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	05 Aug 2022 13:38	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	05 Aug 2022 13:38	Clm Dtl Modified	JPJ Reg. Date: -> 2017/09/20.	[A] JOANNE LEE KHANG MIN
17	05 Aug 2022 13:38	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	11 Aug 2022 11:28	Adj Mandate Request	Cur.Reg:4857.54:Liability: 50%(Based on TP Video, OID was moving out from stationary position to make right turn while TP was overtaking OID.) \$4,857.54(all-in).	[A] CHEW HSIAO TONG
19	24 Aug 2022 14:06	Video Downloaded	Downloaded TP VIDEO	[I] Ler, Bernard-JQ
20	24 Aug 2022 14:06	Video Downloaded	Downloaded TP VIDEO	[I] Ler, Bernard-JQ
21	24 Aug 2022 14:24	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/26. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
22	24 Aug 2022 14:24	Adj Mandate Set	Approved:4857.54:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From    Date To    Audit Type 

ACTIVITY

[06/07/2022 10:34] CHEW HSIAO TONG:

Based on TP Video, OID was moving out from stationary position to make right turn while TP was overtaking OID. 50/50.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2741775	17 Nov 2021	TP Case	Motor	LKK Auto	AIG Asia	SHC2057M	GBH9752M	11.00

	17:24:00	(Insurer)		Consultants Pte Ltd	Pacific Insurance Pte. Ltd. (Express)			
2748528	13 Dec 2021 10:44:24	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2057M	Jaslin Kok Chin Yi	xx.xx
2748529	13 Dec 2021 10:44:28	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2057M	Jaslin Kok Chin Yi	xx.xx
2826971	05 Aug 2022 13:38:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2057M	GBH9752M	11.00