

EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Letter of Demand

WITHOUT PREJUDICE

Date: 07 Oct 2022

Attn: AIG Asia Pacific Insurance Pte. Ltd. (Motor Claims Dept)

Dear Sir/Mdm,

We act on behalf of the owner of vehicle No: GBJ4481S

Ms Pan Pacific Van & Truck Leasing Pte Ltd to claim against
your insured vehicle no: YO8465J on accident date
13/11/2021

The below following is:

1) Cost of Repair = \$8,150.00

Total = \$8,720.50 (GST 7%)

2) Loss of Use (05 days x \$70.00) = \$350.00

3) TP search Fee (Merimen) = \$2.00

4) Towing fee = \$53.50

Total = \$ 9,126.00

Regards



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD
37 LOYANG WAY SINGAPORE 508734

LETTER OF AUTHORISATION

I, PAN PACIFIC VAN & TRUCK LEASING PTE LTD ("The Third-Party / Own
Damage Claimant"), Reg Co No. 201511635R of NO.8 CHANG CHARN ROAD
#04-01 LINK (THM) BUILDING SINGAPORE 159637 (Address)

of the owner of GBJ4481S (Vehicle No.), hereby

authorise **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**
("The Workshop")

to act for me with respect to my claim for repair costs and/or rental and/or loss

of use ("The Claim") for my vehicle no. GBJ4481S that was damaged

involving in the accident which occurred on 13/11/2021 (Date)

along/at TUAS ROAD ROUNDABOUT (AYE) (Location)

involving vehicle/s no. GBJ4481S & YP8465J ("The Accident").

I further authorise the workshop to settle my above-mentioned claim in a manner that
they are deem fit and the workshop is further authorised to receive payment to
settlement of my claim with payment cheque/s being made in favour to the
workshop.

I further acknowledge that any settlement the workshop may reach with your
company on my behalf is on a without prejudice and without admission of liability
basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this on 15 (Day) of NOV (Month) 2021 (Year).



Signature / Company Chop

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$8,720.50** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$55.50** (Disbursement) for vehicle no. **GBJ4481S** that was damaged pursuant to the accident which occurred on **13/11/2021** (date) along **TUAS ROUNDABOUT FLYOVER** (location) involving vehicle no/s **YP8465J**. This is pursuant to the inspection conducted on **17/11/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **PAN PACIFIC VAN & TRUCK LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBJ4481S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBJ4481S** (vehicle no.) as a result of the accident.

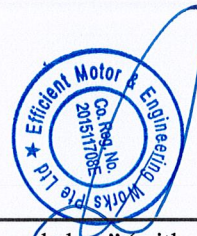
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20 (day) of FEB (month) 2023 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD

37 LOYANG WAY SINGAPORE 508734

Business Registration No: 201511708E

Tel: 6284 0827 Fax: 6341 6758

BILL TO :

AIG ASIA PACIFIC INSURANCE PTE LTD

NO. 78 #07-16

SHENTON WAY AIG BUILDING

SINGAPORE 079120

TEL : 64193000 FAX :

TAX INVOICE

INVOICE : EM202210-0039
DATE : 07/10/2022
JOB NO. : JO202111-0454
VEH. NO. : GBJ4481S
VEH.MODEL : HIACE
MILEAGE : 122,591
STAFF ID : JESSIE ONG
PO NO :

NO.	ITEM CODE / REF	DESCRIPTION	QTY UNIT	U/PRICE	AMOUNT
1	COR	COST OF REPAIR DOA : 13/11/2021	1.00	8150.00	8,150.00

REMARKS : ACCIDENT - 3RD PARTY CLAIM / DOA: 13/11/2021

AMOUNT : S\$

EIGHT THOUSAND SEVEN HUNDRED AND TWENTY DOLLARS AND FIFTY
CENTS ONLY

SUB TOTAL : \$ 8,150.00

GST 7% : \$ 570.50

TOTAL S\$: \$ 8,720.50

TERMS :

NOTES :

Terms & Conditions :

Some Products are made exclusively for off road use, we do not accept any claims/liabilities from their usage.

Do not use product except in specified car type. We reserve the rights to dispose of goods/parts unclaimed after 1 month. Efficient Motor & Engineering Works Pte Ltd WILL Not accept any claims and/or responsibility arising therefrom. Goods or Parts sold are not returnable nor refundable!

Received the above items in good order and condition.

For bank transfer please send to : UOB 451-303-014-7 current account

Kindly make cheque payable to "EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD"


THIS IS A COMPUTER GENERATED INVOICE. NO SIGNATURE IS REQUIRED.

INSURER ENQUIRY

Find
insurer
Vehicle reg. no.

YP8465J

Date of Accident

13/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **12/04/2021 - 11/04/2022**

Requested By **EXEQUIEL DAWAL TEJANO (EF...**

Requested Date **15/11/2021 10:15**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

3rd PARTY CLAIM



Trans-cab Recovery Services Pte Ltd

HQ: No.2 Ang Mo Kio Street 63, Singapore 569111

UEN/GST No.: 201616157 RECEIVED 15 NOV 2021

Hotline: 8201 6666 Fax: 6287 7764

Email: recovery@transcab.com.sg

Invoice/Service no: 013927

Date: 13/11/21

Messrs: Efficient Motor & Engineering Pte Ltd Amount: 4,53.50 CASH/CREDIT

Vehicle no: GRJ 44818 Brand/Model: T. Hiace

Time: CALL IN: REACH: COMPLETE: Contact No: 9815 3549

From: 38 Gnt Circle To: 37 Layan Way

Operator: Fabian Tow Truck/By: Ching 4606

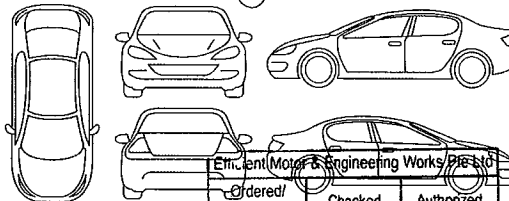
- Type of Services:
- | | |
|---|--|
| <input type="checkbox"/> Breakdown | <input checked="" type="checkbox"/> Accident |
| <input type="checkbox"/> Jump Start | <input type="checkbox"/> Transportation |
| <input type="checkbox"/> Replace Battery/Tyre | <input type="checkbox"/> Malaysia Towing |
| <input type="checkbox"/> King Dolly/Flatbed | <input type="checkbox"/> Locksmith |
| <input type="checkbox"/> Crane/Winch | <input type="checkbox"/> Repossess |
| <input type="checkbox"/> MSCP/BSCP | <input type="checkbox"/> Load/Cargo Box |

Owner/Driver Date: Signature: Time:

Please do not leave any valuables in your car.

Invoice Received By: Date: Time:

Key: YES NO Location:



#: Cracked, X: Missing, D: Denied, S: Scratched

Remark: Ordered/Received by: Checked Authorized

Parked Area:



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Our Ref : TP/IP/55405/2021
Date : 16 December 2021

RECEIVED

YAP KWANG YAO
C/P PAN PACIFIC VAN & TRUCK LEASING PTE.LTD
8 CHANG CHARN ROAD - #04-01 LINK (THM) BUILDING
SINGAPORE 159637

Dear Sir/Madam

**ROAD TRAFFIC ACCIDENT INVOLVING YP8465J AND GBJ4481S ALONG TUAS ROAD
ROUNDBABOUT ON 13.11.2021 AT ABOUT 11.00 A.M**

I refer to the above accident.

2. Please be informed that we have completed our investigations which revealed that the driver/rider of **YP8465J** had committed an offence of **Careless Driving Causing Hurt under Section 65(1)(b) of the Road Traffic Act Chapter 276 p/u Section 65(4)(a) of the same Act.** Action has been initiated against the driver/rider for the said offence.
3. If you have any clarification, you may contact the Investigation Officer, Station Inspector Tan Jeok Leng Leslie at office number: 65476151.
4. Thank you.

Yours faithfully

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Wednesday, 24 November 2021 3:48 PM
To: chongcy@longwei.com.sg
Subject: ACCIDENT INVOLVING YP 8465J AND GBJ 4481S ON 13/11/2021

Our Ref: CC4/AIG21011735/Eea3

24 NOV 2021

LONG WEI CONSTRUCTION & ENGINEERING WORKS

Dear Sir/Madam,

ACCIDENT INVOLVING YP 8465J AND GBJ 4481S ON 13/11/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Nov 2021 16:08	Clm Dtl Modified	Claimant's Name: -> PAN PACIFIC VAN & TRUCK LEASING PTE LTD.	[A] HOW MEI KWAN
2	17 Nov 2021 16:08	Clm Veh Model Changed	(206924) TOYOTA HIACE 2.8 D DX (A).	[A] HOW MEI KWAN
3	17 Nov 2021 16:08	Clm Created	Reg No: GBJ4481S. Acct Date: 2021/11/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Efficient Motor & Engineering Works Pte Ltd (HQ)	[A] HOW MEI KWAN
4	17 Nov 2021 16:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Nov 2021 16:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/26	[A] HOW MEI KWAN
6	17 Nov 2021 16:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Nov 2021 16:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	17 Nov 2021 16:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	17 Nov 2021 16:08	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	17 Nov 2021 16:19	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	22 Nov 2021 14:12	Clm Registration Modified	Acct Time:11:00:00->11:30:00. Pol No:2070063851->2070063851-01.	[I] AIG OneClaim Integration User
12	21 Feb 2022 12:08	Video Downloaded	Downloaded TP VIDEO	[I] Ng, Jeffrey-SK
13	03 Nov 2022 17:21	Video Downloaded	Downloaded TP VIDEO	[A] Ezlyna
14	16 Nov 2022 09:34	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	16 Nov 2022 09:34	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	16 Nov 2022 09:34	Clm Dtl Modified	JPJ Reg. Date: -> 2019/04/25.	[A] JOANNE LEE KHANG MIN
17	16 Nov 2022 09:34	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	05 Dec 2022 11:37	Adj Mandate Request	Cur Req:9126.00:Liability: 100% (BOLA 13b) OI driver exit roundabout from inner lane. *Quantum: \$9,126.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
19	21 Dec 2022 15:00	Video Downloaded	Downloaded TP VIDEO	[I] Ler, Bernard-JQ
20	21 Dec 2022 15:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/26. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
21	21 Dec 2022 15:01	Adj Mandate Set	Approved:9126.00:Subject to all docs in place.	[I] Ler, Bernard-JQ
22	20 Feb 2023 21:01	Clm Dtl Modified	Insured ID: - -> 201000246H. Claimant's ID: -> 201511635R.	[A] HOW MEI KWAN

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2741744	17 Nov 2021 16:12:03	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	GBJ4481S	YP8465J	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2743445	24 Nov 2021 15:44:37	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	GBJ4481S	Asher Sng Rong Yi	xx.xx
2869479	16 Nov 2022 09:34:42	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBJ4481S	YP8465J	11.00