

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, November 17, 2021 8:46 AM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – GBJ4481S vs YP8465J (OI) on D.O.A.: 13/11/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Wednesday, 17 November, 2021 8:08 AM  
**To:** admin-a@lkkauto.com; assignments <assignments@lkkauto.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – GBJ4481S vs YP8465J (OI) on D.O.A.: 13/11/2021

Hi,

Please refer to the enclosed request from **EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD**. Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com) <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>  
**Sent:** Tuesday, November 16, 2021 10:45 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** [jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg); [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg); [andrew.goh@panpacificleasing.com.sg](mailto:andrew.goh@panpacificleasing.com.sg); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP8465J AND GBJ4481S ON 13/11/2021

Dear Sir/Madam,

Please assign Steve Chen Tsue Yee LKK Auto Consultants Pte Ltd to conduct the survey.

Thank you.

Best Regards,

Ezel Tejano

*Accident Claim Officer*

+65 8721 3003 | [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)

**EFFICIENT MOTOR & ENGINEERING WORKS PTE LTD (Workshop)**  
37 Loyang Way, Singapore 508734

**\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)**

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**From:** Subramaniam, Divyashni  
**Sent:** Tue, 16 Nov 2021 02:22:34 +0000  
**To:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)  
**Cc:** 'jessie.ong', [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg), [andrew.goh@panpacificleasing.com.sg](mailto:andrew.goh@panpacificleasing.com.sg), Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE YP8465J AND GBJ4481S ON 13/11/2021

Without Prejudice

-

Your Reference: GBJ4481S

Our Reference : YP8465J

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com) <[ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)>

**Sent:** Monday, November 15, 2021 4:41 PM

**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>

**Cc:** 'jessie.ong' <[jessie.ong@panpacificleasing.com.sg](mailto:jessie.ong@panpacificleasing.com.sg)>; [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg);  
[andrew.goh@panpacificleasing.com.sg](mailto:andrew.goh@panpacificleasing.com.sg)

**Subject:** [EXTERNAL] SURVEY INVITATION for accident on 13/11/2021 at AYE, involving GBJ4481S & YP8465J

This message is from an external sender; be cautious with links and attachments.

Dear Claim Officer,

We refer to the above matter. (DOA 13/11/2021)

We are the appointed repair workshop of vehicle no. **GBJ4481S**.

We understand that you are the insurer of vehicle no. YP8465J.

The owner of the vehicle no. **GBJ4481S** has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Jessie H/P: 8723 3003 / Ezel H/P: 8721 3003 / Andrew H/P: 8183 2078

Please advise on the liability soonest.

Thank you.

Best Regards,

**Ezel Tejano**

*Accident Claim Officer*

+65 8721 3003 | [ezel@panpacificleasing.com.sg](mailto:ezel@panpacificleasing.com.sg)

**\*\* As of 1 May 2020, For all Accident Claims related matters, Please email to [ppemclaims@gmail.com](mailto:ppemclaims@gmail.com)**

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