

LEE BROTHERS AUTOMOTIVE PTE.LTD

NO. 1 KAKI BUKIT AVE 6 #02-47 AUTOBAY

SINGAPORE 417883

TEL: 6509 5521 FAX: 6509 5523 GST Reg. No. : 201101880C

ATTN:THE MOTOR CLAIMS DEPARTMENT

CHINA TAIPING INSURANCE (S) PTE LTD

3 ANSON ROAD #16-00

SPRINGLEAF TOWER

SINGAPORE 079909

Yrs Ref. : SLP2994S

Our Ref. : LB1121-3043

Date: : 27.11.2021

Accident involving SKZ2636K and SLP2994S on 13.11.2021 at 1500 HRS along UB One Building Open Space Carpark.

We refer to the above matter. We are instructed that above accident was caused solely and completely by the negligence of your insured, as a result of which, our client have suffered loss and expenses.

We are instructed by our client to make a property damages claims as:-

	<u>Amount</u>
1. Cost of repair (Inc GST)	S\$ 4,975.50
2. Loss of Rental (8 Days @ S\$200PerDay)	S\$ 1,600.00
3. Towing	S\$ -
5. LTA Search fee	S\$ 7.45
4. E-File Serach fee	S\$ 29.00
Claim Amount	S\$ <u><u>6,611.95</u></u>

Enclosed are the following documents for your perusal.

<input checked="" type="checkbox"/> Original Final repair Bill	<input checked="" type="checkbox"/> Letter of Authority
<input type="checkbox"/> Original Survey Report & Invoice	<input checked="" type="checkbox"/> Rental Agreement /Receipt
<input type="checkbox"/> Original Photographs of [SKZ2636K]	<input checked="" type="checkbox"/> E-File Search Fee/LTA Receipt
<input checked="" type="checkbox"/> GIAS Reports of [SKZ2636K]	<input checked="" type="checkbox"/> Vehicle Registration Card
<input checked="" type="checkbox"/> Certificate of Insurance	<input type="checkbox"/> Driver's Driving License / Identity Card
<input type="checkbox"/> Report Of A Traffic Accident	

Your prompt action will be greatly appreciated.

Kindly acknowledge receipt of the above said documents and your favourable reply is greatly appreciated.

Yours faithfully,

Lee Brothers Automotive Pte.Ltd



admin@leebrothers.com.sg

Authorisation Third Party Claim Demand

Date:

To: CHINA TAIPING INSURANCE (S) PTE LTD

RE: ACCIDENT INVOLVING VEHICLE No.: 8KZ 2636K & SLP 2994S

AT / ALONG UB One Building Open space carpark

ON 13/11/2021

I/We, Goh Leng Chan of (NRIC No. / ROC No.)

S1462109A of BLK 187 Pasir Ris St. 11, #13-90 (S) 510187

owner of vehicle no. SKZ 2636K in consideration of M/S

Lee Brothers Automotive Pte. Ltd repairing my/our vehicle SKZ 2636K at

my/our instruction and hereby authorise M/S Lee Brothers Automotive Pte. Ltd to

demand claim settle receive whatever amount settled / payable by the insurance company and / or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and / or less of use, etc. and to their appointing solicitor to act for me / us in respect of the said accident / claim and all claimed and / or settled shall belong to them absolutely.

I further agree and undertake to indemnify them against the above mentioned claim costs which may arisen therewith.

Signature of Owner: 

Date: 13/11/2021

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not effect his personal injuries claim and/or uninsured losses claim in a later date.

Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00097242100 Claim No : NM21D206586/C02/SLP2994S/TOHHS

Claimant : GOH LENG CHAN

Amount : S\$5,660.00
Singapore Dollars Five Thousand Six Hundred Sixty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKZ2636K
Insured Vehicle No. : SLP2994S

Date of Loss : 13/11/2021
Place of Accident : UB ONE BUILDING OPEN SPACE CARPARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIOW SOON HUAT
Driver Name : LIOW SOON HUAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 5,660.00
	=====
TOTAL	S\$ 5,660.00
	=====

Claimant Name: Goh Leng Chan NRIC No : S1462109A

Signature :  Date : 30/12/2021

LEE BROTHERS AUTOMOTIVE PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Email : sales@leebrothers.com.sg

Co. Reg. : 201101880C

GST Reg. No. : 201101880C

TAX INVOICE

10074

Messrs : **CHINA TAIPING INSURANCE (S) PTE LTD**
3 ANSON ROAD
#16-00 SPRINGLEAF TOWER
SINGAPORE 079909

Claim No. : LB1121-3043
Acc. Date : 13.11.2021

Veh. No./Model : SKZ2636K / AUDI A6

Date : 27.11.2021

QTY	DESCRIPTIONS	AMOUNT
	Repair Cost : Inclusive of supply parts, panel beating, spray painting and labour.	4,650.00
	Sub-total	4,650.00
	Add GST 7%	325.50
	Total Amount	4,975.50

E. & O.E.

* Please make all payments to " Lee Brothers Automotive Pte Ltd "

* All service and repairing are in good order & conditions.

Customer Sign & Chop



Lee Brothers Automotive Pte Ltd

CARZ RENTAL PTE. LTD.

1 Kaki Bukit Avenue 6, #02-47 Autobay,

Singapore 417883

Tel: (65) 6509 5521 Fax: (65) 6509 5523

Lee Brother.

SK22636K

VEHICLE RENTAL AGREEMENT

ROC NO: 201312119K

RA NO: 4071

Hirer Particulars -				Veh. No. <u>SJV 5398K</u>		Replace veh. No.	
Name <u>Goh Leng Chan</u>		Address <u>Blk 187 Pasir Ris St. 11, #13-90</u>		Make / Model <u>TOYOTA CARMY</u>		Auto/Manual	
NRIC/Passport <u>S1462109A</u>		Mobile <u>98771900</u>		Date/Time Out <u>15/11/2021 10:30am</u>		Date/Time In <u>23/11/2021 12:30pm</u>	
Tel (O)		Fax		Estimated Date/Time Return		KM Out	
Authorised Driver's Particulars -				Rental charges -		S\$	
Name <u>As Above</u>		Address		Hours		@	
NRIC/Passport <u>S1462109A</u>		Nationality <u>S'porean</u>		Days		@	
Date of Birth <u>09/02/1961</u>		Occupation		Weeks		@	
D/Licence No.		Mobile <u>98771900</u>		Months		@	
Expiry Date <u>10/06/1978</u>		Tel (O)		Per Hour		Per Hour	
Country of Issue		Tel (H)		Per day		Per day	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES				Sub-Total		Less Discount	
<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>FRONT</p> </div> <div style="text-align: center;"> <p>LEFT</p> </div> <div style="text-align: center;"> <p>RIGHT</p> </div> </div> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>REAR</p> </div> </div>				Optional Charges -		Sub-Total	
				Delivery @		Per Trip	
				Collection @		Per Trip	
				Others		Sub-Total	
						Add 7% GST	
						(A) Estimated Total Rental	
				Extension -			
				Extension Rental		X	
				Surcharge (Malaysia)		X	
				P.A.I.		X	
						X	
				Others -			
				Misc :			
				Cash/Nets/Cheque/VISA/MC Card No:			
				Sub-Total		\$1600.00	
				Add 7% GST			
				(B) Extension/others Total			
				(A) + (B) Grand Total Rental Charges			
				Less Prepayment			
				Balance Due			
				Deposit		Deposit Refunded	
				Amount			
				Remarks:		Received by	
<p>IMPORTANT NOTE:</p> <ol style="list-style-type: none"> Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle. In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours. Vehicle is strictly for SINGAPORE USE ONLY, and may not be driven out of Singapore without prior consent of Carz Rental Pte. Ltd. Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by Carz Rental Pte. Ltd. should the vehicle is damaged or stolen. 				<p>The hirer hereby read and understood all terms and conditions stated on this page and overleaf :</p> <div style="display: flex; justify-content: space-between;"> <div> <p><i>[Signature]</i></p> <p>Hirer Signature/Co's Stamp/Date</p> </div> <div> <p>for Carz Rental Pte. Ltd.</p> <p><i>[Signature]</i></p> <p>Authorised Signature/Date</p> </div> </div>			

CARZ RENTAL PTE LTD

1 Kaki Bukit Avenue 6, #02-47 Autobay, Singapore 417883

Tel : (65) 6509 5521 Fax : (65) 6509 5523

Co. Reg. : 201312119K

INVOICE

4061

Messrs : **LEE BROTHERS AUTOMOTIVE PTE LTD**

GOH LENG CHAN

S1462109A

SKZ2636K

Date : 24.12.2021

QTY	DESCRIPTIONS	AMOUNT
	Veh. No. : SJV5398K Model : TOYOTA CARMY Date Out : 15.11.2021 Date In : 23.11.2021 S\$/day : \$ 200.00 Agreement : 4061	\$1,600.00
		\$ 1,600.00

E. & O.E.

* Please make all payments to " Carz Rental Pte Ltd "

* All service and repairing are in good order & conditions.



A handwritten signature in blue ink, appearing to be "Luy", written over the stamp.

Customer Sign & Chop

Carz Rental Pte Ltd



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 15 Nov 2021 / 10:23:03

Receipt Date/Time : 15 Nov 2021 / 10:23:03

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211115-000854

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SLP2994S

As at 13 Nov 2021/15:00:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SLP2994S
Enquiry Fee
20211115102159015145

7.00	0.49	7.49
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Sub-Total	7.00	0.49	7.49
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Total Before Rounding	7.00	0.49	7.49
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Rounding Difference			0.04
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Total Amount Payable			7.45
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Paid By

20211115102216249	Direct Debit: eNETS Debit (Internet Banking)	7.45
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Total		7.45
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Cash Change		0.00
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Tendered Amount		7.45
-----------------	--	------

Excess Refundable Amount		0.00
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THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

LEE BROTHERS AUTOMOTIVE PTE
LTD - GOH LENG CHAN

Invoice Number
GR-2021-004293

Invoice Issue Date
17 Nov 2021

Invoice Due Date
24 Nov 2021

Total Amount (S\$) 27.10
Total GST 7.00% (S\$) 1.90
Total Amount Incl. of GST (S\$) 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	16/11/2021,13/11/2021,SKZ2636K,SLP2994S	27.10	1.90	29.00
Total Amount (S\$)				27.10
Total GST 7.00% (S\$)				1.90
Total Amount Incl. of GST (S\$)				29.00

*This is a computer generated document.
No signature is required.*

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 19 November 2021 1:11 PM
To: E.MGT@PACIFIC.NET.SG
Subject: Claim Notification - ACCIDENT INVOLVING SLP2994S(CHINA TAIPING) AND SKZ2636K AT/ALONG 81 UBI AVE 4 CARPARK ON 13/11/2021

19 Nov 2021

Mr Liow Soon Huat *[By Email Only]*

Dear Sir/Madam,

You Ref: SLP2994S

Our Ref: CC6/CTI21011734/Ups3

ACCIDENT INVOLVING SLP2994S(CHINA TAIPING) AND SKZ2636K AT/ALONG 81 UBI AVE 4 CARPARK ON 13/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKZ2636K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed out from parking lot and collided with third party who was moving straight on the driveway. Under Motor Accident Guide, vehicle reversing in/out or moving in/out of parking lot should exercise greater caution. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 27 December 2021 4:02 PM
To: Alfred Toh
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate] - SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

Dear Sirs,

We refer to the above matter.

Please be informed that we have settled the matter at a global sum of \$5,660.00(all-in) with third party repairer.

We are currently pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 23 December 2021 9:29 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: [Seek Mandate] - SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

LKK REF - CC6/CTI21011734/Ups3

CTI REF - SNM21D206586/C02/SLP2994S/TOHHS

Dear Sirs

We refer to the above matter.

Please proceed to resolve the property damage claim up to \$5,911.95.

Best Regards

Alfred Toh
Senior Executive

Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 23 December 2021 8:53 am

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [Seek Mandate] - SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

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Your ref: **SNM21D206586/C02/SLP2994S/TOHHS**

LKK ref : CC6/CTI21011734/Ups3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLP2994S(CHINA TAIPING) AND SKZ2636K(TP) ON 13/11/2021

We refer to the above matter.

We are of the view that liability is not in our insured favour as he was reversing out from parking lot and collided with third party who was driving along driveway.

We seek your approval to offer repairer "LEE BROTHERS AUTOMOTIVE PTE LTD" at \$5,911.95(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 14,161.93	\$ 4,975.50 (\$4,650.00 +7%GST)
2. Loss of Rental (8days x \$200.00)	\$ 1,600.00	\$ 900.00 (6days x \$150.00)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
Total	\$ 15,798.38	<u>\$ 5,911.95</u>

Surveyor recommended 4 days for repair + 1Sunday + 1PRS = 6days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 29 November 2021 3:25 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 19 November 2021 1:19 pm

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

Dear Mr Alfred,

Attached is a copy of video footage from third party for your easy reference. Liability is not in our insured favour as he was reversing out from parking lot and collided with third party who was driving along driveway.

We will proceed DS with third party. Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 18 November 2021 3:35 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

LKK REF - CC6/CTI21011734/Ups3

CTI REF - SNM21D206586/C02/SLP2994S/TOHHS

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 18, 2021 12:34 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R:SNM21D206586/C02/SLP2994S/TOHHS / RE: Direct Settlement - Accident Involving SLP 2994S (OI : CTI - TBA) and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM21D206586/C02/SLP2994S/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 17 November 2021 8:16 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLP 2994S (OI : CTI - TBA) and SKZ 2636K (TP : LKK REF - CC6/CTI21011734/Ups3) on 13/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKZ 2636K at M/s LEE BROTHERS AUTOMOTIVE PTE LTD on 17/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd